

	QUESTIONS	ANSWERS
1.	Who is the current Vision carrier? What was the original effective date with the current carrier?	Davis Vision, Inc. Current contract effective November 2012.
2.	Is the current booklet (SPD) available?	UCS is not providing the current carrier’s certificate book, or its SPD.
3.	What is the current level of employer contribution toward the cost of coverage (by plan)? Is this expected to change?	The cost is fully paid by the employer; there is not an employee contribution.
4.	What is the current level of employer contribution toward the cost of retiree coverage (by plan)? Is this expected to change?	Please see Answer to Q.3.
5.	Please provide experience and utilization for 2018 (2016 and 2017 provided). We would like to see three years of monthly claims, enrolled lives, and premium (if available).	UCS will not provide experience and utilization for 2018. UCS does not compile, nor is in possession of claims data.
6.	Actives and Retirees/Dependents appear to have different benefits. Can we get experience broken out between the two plan designs?	The only difference between the Active and Retiree/Dependents is a Video Display Terminal (VDT) pair of glasses for Active employees only. The benefit is for one additional pair of eye glasses per year.
7.	Please provide the current number of enrolled lives in each rate tier (by plan). This is required even though we understand a composite rate is being requested.	Active: Individual 559; Active Family 1862; Retiree Individual 433; Retiree Family 1150.
8.	What are the current rates (by plan)? or What are the current working rates if ASO?	UCS does not provide such information during the bid period.
9.	Are the historical rates available to correspond to the experience?	Please see Answer to Q.8.
10.	Have there been any plan design changes over the past 3 years? If so, please provide the details and dates of any change(s).	There have not been any plan changes in the last 3 years.

11.	Are any credits/fees being requested? Is there a request for an Implementation Audit/Credit?	No
12.	The RFB states that <i>“Three (3) complete photocopies of original bid response”</i> are required. Please confirm this means 1 Original hardcopy + 3 Copies are required (4 binders in total). Also, please confirm no electronic version is required (hardcopy only).	Yes, one (1) original signature hard copy plus 3 photocopies of the original hard copy (4 sets in total.) The UCS does not accept electronic bid responses, only sealed, hard copies.
13.	The checklist includes reference to Required bid response documents (see Article IV) which must be included. Please confirm this refers to the requirements on pages 7 through 9.	Yes, it refers to information to be included in bidder’s bid response, as itemized on pp. 7-9.
14.	The email address listed on page 7 of the RFB differs from the email address on the top right of the first page of the RFB. Please confirm which email address should be used by bidders for all communication and follow up.	Please use mceppi@nycourts.gov.
15.	Please provide the anticipated effective date.	7/1/2019
16.	Please confirm that the pricing sheet should be placed as the last main section in the proposal response.	Bidders may place their fully completed Exhibit B/Pricing Sheet anywhere in their bid response as long as bidders include Exhibit B/Pricing Sheet n their bid response. Failing to include Exhibit B/Pricing Sheet will immediately disqualify bidders’ response.
17.	Please clarify the statement that <i>“No subcontracting or outsourcing is permitted.”</i> Does this also include any vendors, alliances, and/or partnerships a bidder may have in place to provide the services and locations necessary to support the Scope of Work?	Correct, there is no subcontracting or outsourcing permitted. However, this does not include Participating Providers (as referenced in the bid).
18.	Please confirm the Attachment I forms required to be completed and sent back are limited to those listed in the Document Enclosure Checklist, which include the Non-Collusive Bidding Certificate and Corporate Acknowledgment forms only which are pages 3 and 4 of the 10-page standard Attachment I packet.	Yes

19.	Please release the current and renewal rates.	UCS will not disclose current rates.
20.	Please advise if NYS Unified Court System will consider a self-insured quote.	UCS is not seeking a self-insured quote.
21.	The excel files provided with the RFP include 1,427 Retiree covered contracts and 2,426 Active covered contracts. Please confirm our interpretation that the claims experience included with the RFP shows 2,320 as the average enrollment.	The average is 2,320.
22.	Please confirm the claims experience includes the active and retiree population. If not, please provided updated claims to include the missing population.	Claims experience contains data for active and retiree population.
23.	Per the composite rate instructions in the RFP are employee dependents (ie. Spouses and children) eligible for the vision plan?	Yes
24.	Under section (3) Miscellaneous, the fifth bullet point reads: "Description of Bidder's procedure for success/failure notifications to UCS." Is this referring to electronic eligibility file feeds and verifying membership counts, identifying duplicate or rejected member ID number records?	Yes
25.	On page 15 it states, "Do not retype or amend any portion of this solicitation. Failure to provide all original documents and the requested number of copies may result in disqualification of a bidder's response." Since the solicitation is in pdf, how are bidders responding to the questions on pages 7 through 9? Is it acceptable to copy and paste the questions onto another document allowing space for vendor responses?	Yes, it is acceptable to copy and paste the questions onto another document allowing space for vendor responses.
26.	Please clarify if proprietary information should truly be separated from remainder of hard copy proposal submission.	Yes, please provide separately.
27.	Please confirm Att. 1 Bidder Certification of Recycled Products is not required within the proposal submission as recycled products are N/A to eye care and eye wear materials as covered under routine vision care.	Only Att. 1 pages 3 and 4 are required. Pages 5,6,7 are not applicable to this RFB and are not required.

28.	What percentage of your current employee base is VDT eligible? Or how many VDT employees do you have?	All active employees are eligible for VDT. Currently, there are 2,241 VDT employees.
29.	Pertaining to the above questions and if applicable, we do not see the VDT claims for glasses represented in the claims data that was provided. Is there any designation in the claims data for the VDT claims for the extra glasses, or are they all bundled in with non VBT claims?	We do not make a distinction for VDT benefit.
30.	We are confirming that with the active employees and retirees there are approximately 3,775 covered members, however we only see from the claims data, a much smaller claims utilization, some years show as low as 542 claims. Are we not seeing all the claims data, or is that the only population that are utilizing the Vision benefits?	The claims experience presented accurately reflects the utilization of the vision benefits.
31.	We see your request for a Composite rate in the self-retained section, can you confirm what you are looking for from the bidder? Are you looking for Insured rates billed as a single composite rate, or are you looking for ASO fees, with composite rates for expected claims? Or, are you looking for just Composite rates, and if so, can you be more specific if these are insured or self-funded?	UCS is requesting insured rates billed as a single composite rate. UCS is not requesting a self-funded rate.