

LTF 5: Accessibility – Outline

Task Force Introduction

- Co-Chairs Introductions
- Task Force Purpose and Description:
- Purpose of this Breakout Session
- How the LTF Co-Chairs added to the Task Force
- Community Engagement / Integration

Process

1. **Strategic Action Planning Process Overview**
2. **Inventory Assessment**
3. **Priority-Setting**

The Approach: A broad conversation about issues, first by identifying certain barriers by Population and Issue, and then beginning to determine discrete priorities.

Priorities: The Task Force settled on several unique gaps and populations to focus on for their priorities. For these gaps, the priorities will be to address the particular barriers applicable for each. These gaps are:

- **Transportation:** specifically for those with transport issues, like seniors and the disabled
- **Language:** Foreign language and low literacy levels; conferences outside courtroom, documents still need to aid / improvement
- **Fear:** Undocumented residents fearing consequences of interacting with the system
- **Veterans** VA offers many resources, but only to the eligible; also trust issues
- **Child Support:** Especially among veterans
- **DMV Issues:** Primarily impacting veterans, but also others
- **Indigenous Nations:** Working alternative, non-judicial / administrative process for dealing with child support issues
- **Priority: Mobile Law Unit in Eastern Suffolk County**

Utilizing existing resources that currently make direct home visits for reaching immobile people.

Feedback / Open Discussion

Specific Questions:

- The role of mobile law units: What have people seen that has worked and not worked? When should these be used and where?
 - Building on the discussion from earlier, WG 2, how can we improve language access locally? Plain language and other language?
 - How do we create an environment without fear? What / who causes fear in our communities and how do we help to prevent this or overcome this? How important is it to have people in the community that you trust and can rely on to help overcome fear – and to otherwise help with issues of access?

Solicit general reactions from the participants

Solicit specific reactions from the participants

- What are we missing in our priorities list?
- Whose perspective are we missing?
- Are there problems we're not addressing?

Solicit innovative and creative ideas about how to achieve the goals of the task force

- Are there any innovative (anywhere from developing small efficiencies to the field, to systemic-scope renovations of service delivery models) ways of addressing these problems without resorting to pleas for higher funding?