The Harry and Jeanette
Weinberg Center for Elder Justice
AT THE HEBREW HOME AT RIVERDALE

ELDER JUSTICE
RESOURCE GUIDE

NEW YORK STATE UNIFIED COURT SYSTEM
OFFICE *for* JUSTICE INITIATIVES
DIVISION of POLICY and PLANNING

STATE OF NEW YORK
UNIFIED COURT SYSTEM
25 BEAVER STREET
NEW YORK, NY 10004
(212) 428-2130
FAX (212) 428-2192

HON. LAWRENCE K. MARKS
Chief Administrative Judge

HON. SHERRY KLEIN HEITLER (RET.)
Interim Dean, NYS Judicial Institute

The Judges and staff of the New York State Unified Court System fully recognize the need to identify and prevent elder abuse and neglect. It is so important that everyone who works in a New York State courtroom understands how pervasive this issue is and knows how to respond should they become aware that an elder person is being abused or neglected. Part of this is knowing what resources and support services are available to address the complex issues regarding elder abuse detection and diagnosis.

This Elder Justice Resource Guide includes information about elder abuse and neglect, including their indicators, the relevant criminal and civil laws that may apply, articles that address normal age-related mental, physical and emotional changes, and guidance relating to benefits and entitlements for the special needs of older adults. The Guide also includes a comprehensive directory of national and state services, as well as a directory of local programs in each of our thirteen Judicial Districts. Any questions about the services each program offers should be directed to the agencies themselves using the contact information provided in the Guide.

I want to extend my deepest appreciation to The Harry and Jeanette Weinberg Center for Elder Justice at the Hebrew Home at Riverdale for collaborating with the Office of Policy & Planning in the production of this Guide. In particular I must thank the Weinberg Center's President and Chief Executive Officer, Daniel Reingold, Esq., and its Director and Managing Attorney, Joy Solomon, Esq. I also want to thank Hon. Deborah A. Kaplan who chairs the New York State Judicial Committee on Elder Justice for her efforts in championing the review of elder justice issues in our legal system. Stephanie Neville, Esq., a consultant with the Unified Court System's Office of Policy and Planning, and Rebecca Thomforde Hauser of the Center for Court Innovation, were also very instrumental in the preparation and realization of this Guide. I thank them both for their hard work.

I hope you find this Guide to be a useful tool in serving our common goal to do justice for those who have experienced elder abuse and neglect. Together, we can address the physical, emotional and cognitive requirements of older adults to ensure that their participation in court proceedings is as fair and meaningful as possible.

When this project began, I had the pleasure of serving as Chief of the New York State Court System's Office of Policy & Planning, now the Division of Policy & Planning under the guidance of Deputy Chief Administrative Judge Edwina G. Mendelson. I thank Judge Mendelson for always being a champion for older adults and against elder abuse. I know that she will continue to foster the Court System's strong relationship with the Weinberg Center in the years to come.

Sincerely,

Hon. Sherry Klein Heitler (Ret.)
NYS Judicial Institute

As the population of adults 65 and over continues to grow, with longer than ever life expectancies and increasing needs for support, the responsibility to address barriers to justice for older adult litigants is coming into sharp focus. As legal professionals, we do not get to choose who comes before us, but we do have the opportunity and obligation to provide a fair chance and equal access to justice to those who do.

Judges, court personnel, and other legal professionals are vital actors in elder justice work. For older adults experiencing abuse, the court system can present a crucial point of intervention; this important role of the courts became increasingly clear during the COVID-19 pandemic and the resulting in-person closure of courts, government agencies, and social service providers. Judges and court personnel who are informed about the unique and intersectional challenges that older adults, and particularly older adults experiencing abuse, can face when navigating the labyrinth of the justice system are necessary to address these barriers and ensure real access to justice.

With this in mind, we are proud to have co-authored the Elder Justice Resource Guide with the New York State Unified Court System's Division of Policy and Planning. The entire legal team at the Weinberg Center for Elder Justice has worked diligently to realize this vision, and we extend our gratitude to the Hon. Sherry Klein Heitler, the Hon. Edwina G. Mendelson, and the extraordinary team at the Division of Policy and Planning for their collaboration and work in creating this Guide. We also recognize the strong leadership of the Hon. Janet DiFiore, Chief Judge of the Court of Appeals and of the State of New York, and the longstanding dedication of the Hon. Deborah A. Kaplan, the Chair of the New York State Judicial Committee on Elder Justice, in her continued pursuit of elder justice in New York.

This Guide presents the most up to date and user friendly guide of its kind, and we are confident that it will provide a necessary resource to Judges and other legal professionals interacting with older adults, including those who are experiencing abuse.

Signed,

Joy Solomon, Esq.
Director and Managing Attorney
The Harry and Jeanette Weinberg Center for Elder Justice at the Hebrew Home at Riverdale

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- Daniel A. Reingold, President & Chief Executive Officer, RiverSpring Living
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Table of Contents

FAQs: Introduction to Elder Abuse 1

- Elder Abuse: FAQs 3
- Attorneys and Elder Abuse Prevention: FAQs 6

Elder Friendly Courtroom 9

- The Model Bill of Rights for Older Adults 13
- The GO Bag: Trauma Informed Tools for the Court 14
- NY County Supreme Court Elder Friendly Court 15
- Access and Justice for All: The William R. Eleazer Courtroom 17

Capacity and Confusion 19

- Physical Changes Associated with Normal Aging 23
- Normal Age-Related Memory Changes vs. Alzheimer's Disease 24
- Major Forms of Dementia 25
- Depression in Elders 26

Effective Communication 27

- Trauma, Aging, and Elder Abuse: FAQs 31
- UCS Benchcard and Best Practices for Judges: Working with Court Interpreters 34

ADA and the Courts 37

Resources 41

- Bench Guide: Elder Abuse Guide for Judges and Court Personnel 43
- The Care Map for Professionals: Community Action Response to Elder Abuse 49
- The Care Map for You: Community Action Response to Elder Abuse 50
- Enhanced Multi-Disciplinary Teams 51
- Benefits & Entitlements for Older Adults 52

New York State Judicial District Map 53

Elder Abuse Resource Directory 57

Additional Local Resources 121

FAQS: INTRODUCTION TO ELDER ABUSE

Elder Abuse: FAQs

What is elder abuse?

According to the Centers for Disease Control and Prevention, elder abuse is an intentional act or failure to act by a caregiver or another person in a relationship involving an expectation of trust that causes or creates a risk of harm to an older adult.[1]

How prevalent is elder abuse?

Elder abuse happens frequently. The federal government's Elder Justice Roadmap Project Report indicates that one out of every ten people ages 60 and older who lives at home suffers abuse, neglect or exploitation.

Financial abuse is particularly rampant, with over 36 billion dollars taken from older adults annually nationwide. Moreover, the growing number of older adults in our country means that the incidence of elder abuse is likely to increase.

Who experiences elder abuse?

Elder abuse impacts older adults of all races, backgrounds and socio-economic levels. Older adults who are cognitively impaired, physically frail, or socially isolated are at particularly high risk for abuse. People who experience elder abuse are four times more likely to be admitted to a nursing home, three times more likely to be admitted to a hospital and three times more likely to die than counterparts who have not experienced abuse. Older people who experience abuse become more dependent on caregivers. As a result, caregivers experience decline in their own physical and mental health and their financial security can suffer. Financial exploitation causes large economic losses that extend beyond the individual victim to families, businesses and government programs, and increases reliance on federal health care programs such as Medicaid. The annual direct medical costs associated with violent injuries to older adults in the United States are estimated at $5.3 billion.

Who commits elder abuse?

According to the National Elder Abuse Incidence Study, family members, most frequently adult children or grandchildren, are responsible for 90% of elder abuse incidents. Informal, paid or court-appointed caregivers can also commit abusive acts. Additionally, many professional con artists specifically target older adults.

1 Center for Disease Control, Elder Abuse Surveillance: Uniform Definitions and Recommended Core Data Elements, 2016.

Why are so many older adults the targets of financial scams? Older adults may have access to significant assets, and often receive a regular monthly income. This, coupled with isolation and fears about dwindling assets, makes older adults more vulnerable to financial scams. Additionally, current neurological research shows that the areas of the brain that allow us to distinguish between true and false advertising, and to identify trustworthy faces, experience significant degradation with age. As a result, we become more vulnerable to elder abuse as we age. For more information about specific scams and how to prevent them, visit consumerfinance.gov/older-americans or ftc.gov/passiton.

If elder abuse is so prevalent, why aren't more people talking about it?

Elder abuse is vastly underreported. According to New York State's Elder Abuse Prevalence Study, only one in 24 elder abuse cases are reported to law enforcement or social service agencies. Older adults may be reluctant to report abuse for many reasons, including: shame, denial, self-blame, fear of the abuse getting worse, fear of repercussions for the person commiting the abuse, fear of being forced to leave home or losing independence, and distrust of law enforcement and other government agencies. Additionally, many older adults may be unable to report abuse due to physical or cognitive impairments or lack of knowledge about where to report.

What are some red flags that indicate an older adult may be at risk for elder abuse?

Since older adults are statistically unlikely to disclose abuse directly, it is critical to be vigilant in identifying red flags that may indicate an older adult is at risk for abuse. Some common red flags include:

- Changes in an older adult's regular patterns of activity or behavior
- Sudden loss of financial independence or confusion about finances
- Unexplained physical injuries
- Increased social or physical isolation
- Older adult appears fearful of caregiver
- Older adult appears unkempt, inappropriately dressed, or malnourished
- Older adult appears unusually reluctant to respond when spoken to
- Caregiver appears rough, rude, or negligent

What can I do if I suspect an older adult is experiencing abuse? In New York State, no one is a mandated reporter of elder abuse although APS professionals are required to make a report when they believe a crime has occured. Therefore, the safety of older adults depends on watchful professionals and caring community members like you. If the situation is an emergency, call 911. If the situation is concerning, call 311 to make an anonymous report of elder abuse to either Adult Protective Services (APS) or the

Department for the Aging (DFTA). Both agencies can send a trained caseworker to meet the older adult and assess the situation. Depending on your relationship with the older adult, it may be appropriate to speak with them directly.

What is an appropriate way to speak to an older adult who I suspect is experiencing abuse?

It is critical that you speak to the older adult alone to create an environment safe for disclosure. Make sure the older adult has the assistive devices necessary to participate in the conversation fully, such as glasses or hearing aids. Start with simple questions about the older person's daily activities. Try not to use the word "abuse." Instead, ask if the older person is properly respected or if the older person is afraid of anyone they know. Never promise to keep abuse a secret. Instead, educate the older adult about available options and create a safety plan together. Always leave the older adult with information about available resources.

What is the Harry and Jeanette Weinberg Center for Elder Justice at the Hebrew Home at Riverdale?

People who experience elder abuse are often unsafe in their homes and need temporary shelter. However, homeless and domestic violence shelters are often ill-equipped to accommodate the medical, cognitive and cultural needs of older adults. The Weinberg Center, the nation's first elder abuse shelter, was founded to address this critical gap in services. Located within the Hebrew Home at Riverdale, a long-term care community, the Weinberg Center provides each client with a holistic care plan including medical, therapeutic, legal and social services. The shelter is a short-term solution, and our team of professionals works with clients to create appropriate discharge plans. The Weinberg Center is grant funded, and accepts clients regardless of ability to pay.

Created by The Weinberg Center for Elder Justice

Attorneys and Elder Abuse Prevention: FAQs

What is elder abuse?

According to the Centers for Disease Control and Prevention, elder abuse is an intentional act or failure to act by a caregiver or another person in a relationship involving an expectation of trust that causes or creates a risk of harm to an older adult. In New York, there is no authoritative legal definition of elder abuse.

How prevalent is elder abuse?

Elder abuse is a widespread, growing phenomenon and attorneys like you are effectively positioned to identify, address and remedy incidents of elder abuse within your pool of clients or potential clients. According to the 2011 Under the Radar: New York State Elder Abuse Prevalence Study, 14% of all older adults in New York State have experienced some form of elder abuse since turning 60. Yet, for every elder abuse incident documented by law enforcement or social service agencies, nearly 24 go unreported. Nationwide, elder financial abuse results in an annual financial loss to victims of $36.48 billion, according to a 2015 study by TrueLink Financial.

Why is elder abuse difficult to identify?

A pattern of abuse often includes physical and social isolation of people who experience abuse and therefore usually takes place without witnesses and goes unnoticed. Some people who experience elder abuse are unable to speak out due to dementia or other impairments, and may not be believed if they do. Moreover, many older adults are reluctant to report abuse because they may:

- Feel ashamed and embarrassed, particularly if a family member is commiting the abuse
- Be afraid that the person commiting the abuse will get “in trouble”
- Worry that they will be forced to live in a nursing home
- Feel guilty or that they are to blame
- Be in denial that abuse is occurring, or unaware that what is happening constitutes abuse or neglect
- Be afraid that the abuse will get worse if they report

Is anyone mandated to report elder abuse?

No. New York is the only state with NO mandatory reporting of elder abuse. All disclosure of abuse to the police or law enforcement, Adult Protective Services and other government agencies is strictly voluntary.

This fact speaks to the need for legal professionals and advocates to exercise proactive vigilance when they suspect elder abuse. Adult Protective Service officials are mandated to report to law enforcement if they have "reason to believe that a criminal offense has been committed" against any of their clients. See N.Y. Soc. Serv. Law, Art. 9B, §473(5).

How do you know if your client is experiencing elder abuse?

Indicators of abuse include:

- Social and physical isolation
- Family members or caregivers restrict the older adult's contact with others
- Older adult is not given the opportunity to speak with others without the family member or caregiver present
- Unexplained injuries
- Unkempt or dirty appearance
- Agitation, trembling, confusion and/or disorientation
- Confusion about finances and transactions
- Emotional distress like crying and/or depression
- Withdrawn or flat/unemotional affect

Should I raise the subject of elder abuse with my client?

Yes. Speak with the client alone, away from any friends, relatives or caregivers who may have accompanied the client to your office. Attempt to make your client comfortable. Try to ensure that your client has the appropriate glasses, hearing aids or other assistance needed to participate fully in a conversation, as sensory impairments can often be a barrier to meaningful dialogue. Ask questions about the aspects of the client's situation that are troubling to you, beginning with less invasive, less threatening topics and language. For example, you might consider using the term "mistreatment" instead of "abuse". Remember that your client may react with some degree of fear, shame or shock. Develop a plan for your client to contact you independently for follow up. Be sure to follow up if you say you will. Consider integrating some questions that screen for elder abuse in your standard intake process.

Are there certain types of documentary evidence that indicate financial abuse/exploitation?

Yes. Such evidence may include:

- Activity deviating from usual banking patterns
- Requests for additional ATM cards or first time use of ATM card
- Opening a joint account, changing power of attorney, changing account beneficiary, or opening inappropriate investments
- Sudden property transfers or changes to will or other estate planning documents
- New authorized signers on signature cards
- Mail redirected to a new address
- Checks written out of numerical order
- Flurry of bounced checks/overdraft fees or low balances
- Large withdrawals from previously inactive accounts
- Frivolous or baseless guardianship petition

ELDER FRIENDLY COURTROOM

Elder Friendly Courtroom

An accessible courtroom is essential to ensuring that all older adults are fully able to participate in court proceedings.

Ms. A, an older adult with limited mobility had experienced physical and emotional abuse from her son and was seeking an Order of Protection. When testifying, due to issues with her dentures, Ms. A was constantly moving her mouth. The judge misinterpreted her movement as chewing and asked Ms. A to spit out her gum. Not understanding the direction, Ms. A took out her dentures and held them in a napkin.

These subtle misunderstandings have a dramatic impact on the experience of the older adult and potentially the outcome of the hearing.

The following list provides examples of initial steps that could be taken to increase courtroom accessibility for older adults.

Considerations for the Physical Space

- Signs in large font and plain language
- Forms and instructions in larger and easy to read font*
- Accessible water
- Minimal background noise
- Non-glare, non-buzzing lighting
- Microphones, pocket talkers, magnifying glasses, and other assistive devices
- Sturdy chairs with arms and without wheels
- Tables with rounded corners and at a comfortable height to avoid excessive reaching
- Trauma-informed sensory tools (see also: Elder Friendly Courtroom, GO Bag: Trauma Informed Tools for the Court)
- Access to resources from local offices for the aging, NY Connects, and Adult Protective Services
- Accessible routes throughout the courthouse
- Accessible parking and entrances

Considerations for the Judge

- Maintain a tone of respect, flexibility, and sensitivity to the older adult's needs, seen or unseen
- Consider use of technology, including Skype, remote appearances, and e-filing*
- Sensitivity to limited accessible transportation, including Access-a-Ride, which can impact timeliness beyond the litigant's control

- Seat witness in an appropriate place to accommodate physical and medical needs
- Explain the case procedure and timeline
- Schedule time certain appearances
- Seek to accommodate medical needs, including use of bedside or hospital hearings
- Seek to accommodate fluctuations in capacity and mental alertness when calendaring cases

Considerations for Courtroom Personnel

- Provide water
- Maintain a tone of respect, flexibility, and sensitivity to the older adult's needs, seen or unseen
- Facilitate accessible routes throughout the courthouse
- Assist with seating and moving about the courthouse (ex: conscious of heavy doors and changes in lighting that may impact vision)
- Speak directly to the older adult
- Explain the courtroom layout and role of the court staff
- Provide appropriate seating for testifying older adult
- Sensitivity to limited accessible transportation, including Access-a-Ride, which can impact timeliness beyond the litigant's control

*Please also see the New York State Unified Court System's Americans with Disabilities Act and the Courts guide at: http://ww2.nycourts.gov/sites/default/files/document/files/2018-11/17_ADA-Judge_Training.pdf

Sources

- Center for Court Innovation, New York State Office of Court Administration's Office on Policy and Planning, and New York State Judicial Committee on Elder Justice, *How Can Courts Enhance Elder Justice?* (2020).
- Weinberg Center, *GO Bag: Trauma Informed Tools for the Court* (Dec. 2020).
- *Eleazer Courtroom: Access and Justice for All™,* Stetson Univ., https://www.stetson.edu/law/academics/elder/home/eleazer-courtroom.php (last viewed Feb. 2, 2020).
- David Godfrey et al., *Checklist for an Elder-Friendly Law Office* (2012).

Created by The Weinberg Center for Elder Justice

The Model Bill of Rights for Older Adults

"The Model Bill of Rights for Older Adults" outlines basic steps necessary to ensure the full participation of older adults in court proceedings.

This document may be displayed in law offices, legal help centers, courtrooms, or other locations where older adults are interacting with the legal system.

The Model Bill of Rights for Older Adults

End Elder Abuse. Protect the Safety, Health and Well-Being of Older Adults.

Access To Justice

- The right to be treated with dignity and respect.
- The right to be heard at all proceedings to which one is a party, including electronically or by telephonic communications.
- The right to a guardian ad litem or legal guardian when the appropriate legal standard is met.

Access To Barrier Free Accomodations

- The right to mobility in the courthouse.
- The right to preservation of health and safety through the use of medical equipment and assistive devices within the courthouse.
- The right to be accompanied by an aide, nurse, or other support.
- The right to:
  - A reasonable wait time;
  - Information regarding wait times and proceeding length; and
  - Assistance with logistical difficulties created by wait time.
- The right to an appropriate and immediate response in a medical emergency through appropriate training or court staff.

Access To Information

- The right to access available legal resources.
- The right to information and services for people who experience neglect; physical, emotional, sexual, or spiritual abuse; or financial exploitation.

The Harry and Jeanette
Weinberg Center for Elder Justice
AT THE HEBREW HOME AT RIVERDALE

Created by The Weinberg Center for Elder Justice

The GO Bag: Trauma Informed Tools for the Court

While going to court is a critical step on the road to justice, many older adults—especially older adults with a trauma history—experience stress and anxiety that can prevent them from effectively participating in the legal process.

The Harry and Jeanette Weinberg Center for Elder Justice at the Hebrew Home at Riverdale, in collaboration with the Brooklyn Law School HELP (Helping Elders through Litigation and Policy) Clinic, developed GO Bags as a trauma-informed best practice for the court appearances of older adults who have experienced abuse. A GO Bag is a bag of therapeutic items that can be taken into a courtroom and used by a client to relieve stress and help manage anxiety.

Court, and the triggers it frequently provokes, can place an extreme emotional burden on clients. To mediate the response, sensory objects such as stress balls, tissues, lotion, blankets, and headphones can do much to give clients a greater sense of calm and control throughout a court proceeding. Making sure an older adult feels present and capable during a court proceeding can then increase the amount of restorative justice that they feel as a result of court appearances.

The use of GO Bags in the courtroom is a trauma-informed best practice for all organizations and professionals that accompany older adults who have a trauma history to court. With the GO Bag, clients and attorneys prepare together for court's potential traumatic triggers. The right song, book, scented lotion or comfort object can help our clients tap into their own power to soothe themselves and be fully present on their journey to justice.

Items to consider including in a GO Bag:

- Essential Oil
- Mini-Fan
- Plastic Spoon
- Water
- Hat and Scarf
- Sunglasses
- Tissue Pack
- Hand Sanitizer
- Hand Wipes
- Soothing Scented Lotion
- Reading Glasses
- Hearing Aid Batteries Pack
- Nail File
- Umbrella
- Magazines: English & Spanish (Large print)
- iPod or MP3 Player
- Coloring Book
- Colored Pencils
- Puzzle Books: English & Spanish (Large print)
- Short Stories or Picture Books
- Fidget Toy
- Music Player with Headphones
- Soft Fleece Lap Blanket
- Soft Fleece Robe
- Soft Fuzzy Socks
- Chair Cushion with Straps for Use on Chairs & Wheelchairs

NY County Supreme Court Elder Friendly Court

First Elder Friendly Courtroom Comes to New York State in New York County Supreme Court Civil Branch

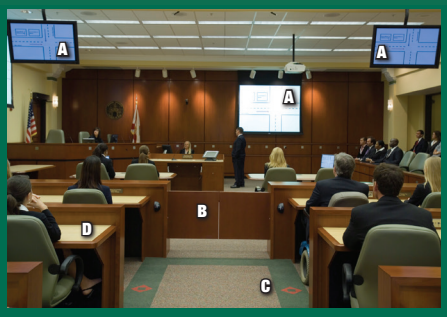
Judge Kaplan, in partnership with the NY State Judicial Committee on Elder Justice, and an environmental gerontologist, has created a courtroom environment which takes into special consideration the needs of older adults as well as others with special needs, thereby improving accessibility to justice. The New York State Judicial Committee on Elder Justice, which Judge Kaplan chairs, is a standing committee of the courts and is comprised of leaders and professionals who are dedicated to addressing issues affecting older adults.

A digital monitor has been installed outside of the elder friendly courtroom to welcome court users and provides information about the courtroom, including the name of the judge and part clerk, the part's hours, a brief description of what is meant by guardianship (the courtroom selected handles primarily guardianship matters), where the closest bathrooms are located, as well as the availability of assisted listening devices, sign language interpreters, audio recordings, Braille or large print materials, magnification software and readers. In addition, the courtroom floors were de-glazed and new blinds were hung in order to reduce glare, as sensitivity to glare increases significantly with age. The carpeting in the well was removed and replaced with carpet squares which are more secure and the table edges were rounded. An automatic courtroom entrance door will soon be installed. A refrigerator is available in the courtroom for medications. The audio system has been upgraded as well.

THE WILLIAM R. ELEAZER COURTROOM

A Model for Access to the Elderly

STETSON UNIVERSITY
College of Law



PROBLEM: Citizens requiring physical access to all areas of the courtroom

SOLUTIONS:

A. Technology to enhance seeing and hearing proceedings
B. Electronic gates automatically open, horizontally
C. Carpet border and diamonds provide visual cues for moving about gallery
D. Rounded corners to prevent injury to elders

PROBLEM: Advocates with limited mobility unable to fully participate

SOLUTION:

E. Podium featuring:
- adjustable height
- wheelchair access
- extending shelves
- technology that can be positioned close to the advocate

PROBLEM: Witnesses testifying without highlighting their physical limitations

SOLUTION:

F. Witness box with:
- No step and longer space for wheelchair and scooter access
- Technonlogy that allows use of exhibits without leaving the box

PROBLEM: Judges with disabilities accessing the bench with equal respect

SOLUTION:

Wheelchair ramp in the judicial chamber allows judges with limited mobility to access the bench.

PROBLEM: All participants understanding the roles of the court

SOLUTION:

Interactive touch screen outside courtroom explains the location and roles of participants. The same floor plan is available at the counsel table to re-orient the party if they become confused.

Access and Justice for All: The William R. Eleazer Courtroom

About the Eleazer Courtroom

The Eleazer Courtroom is the first courtroom in the nation designed specifically with the needs of elderly people in mind, and it serves as a national model for improving courtroom access.

The courtroom is designed to provide access to people who are elderly or who have disabilities. The elder-friendly facility offers the latest in technology, including electronic evidence displays, cameras, microphones and speakers for observing court participants and jury deliberations.

The courtroom was dedicated in honor of Professor William R. Eleazer on Sept. 16, 2005. For 20 years, William R. Eleazer inspired and led a generation of trial lawyers and through his tireless efforts made Stetson the powerhouse in law school advocacy education that it is today.

Features Include:

- Carpeting designed to give visual clues for those with visual impairments–a border along the edge in a color different from the carpet, with diamond insets marking each row to give a visual clue regarding seats
- Rounded corners on all tables and desks
- Sturdy chairs with locking wheels and firm arms
- Easily accessible witness box at floor level with no steps
- Ramp to judge's bench inside judge's chambers, so judge in wheelchair can ascend bench without being observed
- Podium that is electronically height-adjustable, with electronic side shelves or wings for those in a wheelchair and with limited upper body mobility
- Use of technology to enhance accessibility of participants–including flat panels in gallery and hearing amplification devices
- Non-glare, non-buzz lighting
- Color picked to enhance vision of elders
- Courtroom participants are able to move about the courtroom without highlighting physical limitations

- Electronic “fly open” gates that open horizontally into pocket doors. By having the gates retract into pocket doors, the gates do not become obstacles for wheelchair or walker users.
- Extended jury box permits larger turning radius. No elevated second row. Chairs can be removed to accommodate all physical impairments.
- Judge’s chambers: Ramp inside chambers. Automatic door opener in 3 locations. Handrails on both sides, for extra assistance and stability.
- Probate Hearing Room: Sectional table–reconfiguration to accommodate family dynamics. Same lighting and colors found in the Courtroom.

Source

- *Eleazer Courtroom: Access and Justice for All,* STETSON U COLL. L, https://www.stetson.edu/law/academics/elder/home/eleazer-courtroom.php (last visited March 3, 2020).

CAPACITY *and* CONFUSION

Capacity and Confusion

Capacity is a person's ability to understand the nature and effects of their actions and decisions. Legal capacity can vary, meaning that an individual can have the requisite capacity in one instance but not in another. Judges are often required to evaluate the past, present and/or future capacity of an individual in a variety of proceedings. Capacity can be impacted by a number of factors, including dehydration, stroke, other medical conditions and needs, disability, trauma history, mental health status, or dementia.

There is a difference between clinical and legal capacity. A clinical understanding of capacity allows for a nuanced understanding of the gradation between capacity, diminished capacity, and a lack of capacity. A legal assessment of capacity is both binary and task specific. A person either has or lacks capacity depending on the requisite level of capacity and understanding for that task.

Section 100.3(B)(4) of the New York Code of Judicial Conduct requires judges to, in the course of carrying out their judicial duties, refrain from being prejudiced against or biased towards a person or party on the basis of categories such as age and disability. Attorneys have an obligation to, "as far as reasonably possible, maintain a normal client-lawyer relationship" with a client with diminished capacity. MODEL RULES OF PROF'L CONDUCT R. 1.14.

The information below is intended solely to briefly introduce signs of the normal aging process; dementia, and how it might present in the courtroom; and other reasons that an older adult may appear confused.

Typical Aging Brain

The effects of an aging brain are varied and multidirectional

- Mental processing generally slows
- The ability to store new vocabulary increases
- Multitasking becomes more difficult
- Ability to store new concepts increases
- Prospective memory declines
- Temporal memory typically holds
- Difficulty processing highly emotionally arousing experiences
- More focus on positive aspects of life

Communication Barriers (see also: Effective Communication)

- Hearing and/or vision impairment is common for many older adults and may present like confusion
- Assistive devices or adaptations should be used
- Refer to local services provider to assess the need for assistive devices (see also: Elder Abuse Directory)

Medical Concerns

- Depression
- Medication effects
- Delirium
- Dehydration or nutritional deficits, including electrolyte imbalance
- Certain infections, including urinary tract infections
- Metabolic imbalances, including low sodium
- Refer to local medical provider to assess medical condition

Dementia

- Dementia describes a group of disorders impacting the brain that can cause memory loss and a decline in mental function
- Alzheimer's Disease is the most prevalent non-reversible form of dementia
- Vascular dementia generally appears between ages 55 to 70, has a "stepwise" progression, and is caused by multiple strokes
- Lewy-Bodies Disease presents like Parkinson's and Alzheimer's Disease, with both dementia and atypical movement
- Effects can include short-term memory loss, difficulty with communication and language, difficulty focusing, problems with reasoning and judgement, disorientation and confusion, and visual perception issues
- Refer to local dementia support services provider, for example the local Alzheimer's Association

Trauma

- Trauma is the lasting adverse effects of the individual's functioning and mental, physical, social, emotional, or spiritual health resulting from an event, series of event, or set of circumstances that is experienced by an individual as physically or emotionally harmful or life threatening
- Effects can include emotional dysregulation, increased activation of "survival centers" of the brain, and decreased executive functioning
- Refer to local mental health provider for supportive services

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Sources

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- Risa Breckman, LCSW, Malya Levin, Esq., Leslie Mantrone, LMSW, & Joy Solomon, Esq., *The Things They Carry: Advancing Trauma Informed Responses to Elder Abuse*, NYCEAC & The Harry and Jeannette Weinberg Center for Elder Justice at the Hebrew Home at Riverdale (Jan. 2020), https://theweinbergcenter.org/wp-content/uploads/2020/01/TheThingsTheyCarry-JAN2020.pdf.
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- *Physical Changes Associated with Normal Aging,* LifeCare Advocates (2019).
- *Normal Age-Related Memory Changes vs. Alzheimer's Disease,* LifeCare Advocates (2019).
- *Major Forms of Dementia,* LifeCare Advocates (2019).
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LifeCare ADVOCATES

PHYSICAL CHANGES ASSOCIATED WITH NORMAL AGING

A. Declining of senses – physical changes occur with age in all five senses:

- Vision: Slower adaptation to changes in light; reduced night vision; increased sensitive to glare; greater frequency of glaucoma, cataracts
- Hearing: Loss of high frequencies
- Taste: Fewer taste buds; decrease in pleasure of food
- Smell: Decreased sense of smell
- Touch: Reduced sensation; increased difficulty in use of fingers

B. Decrease in organ reserve:

- Organs take longer to recuperate from illness
- Body takes longer to respond and return to normal state

C. Number of chronic, medical illnesses occurs more frequently as people age, including:

- Hypertension
- Coronary insufficiency (insufficient blood flow to heart muscle)
- Diseases of heart and congestive heart failure (weakening of heart muscle)
- Alzheimer's disease and related dementias
- Influenza and pneumonia
- Urinary tract problems
- Mental and nervous conditions
- Arthritis
- Diabetes
- Depression
- Cancer
- Strokes
- Parkinson's Disease

D. Specific bodily changes that occur with aging include:

- Decrease in skin elasticity and increase in skin dryness and wrinkles
- Loss of hair
- Loss of teeth
- Brittle bones and stiffening of joints
- Loss of muscle strength
- Digestive difficulties
- Decrease in ability to maintain a constant and comfortable body temperature
- Reduction in vital lung capacity
- Nervous system changes including: loss of recent memory, weakening of attention span, and slower reflexes and movement

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NORMAL AGE-RELATED MEMORY CHANGES vs. ALZHEIMER'S DISEASE

Normal Age-Related Memory Loss		Alzheimer's Disease
Memory Loss		
Forgetting names and appts occasionally	vs.	Forgetting more often; unable to recall info later on
Difficulty performing familiar tasks		
Occasionally forgetting why you came into a room or what you planned to say	vs.	Difficulty completing everyday tasks including meal prep, using telephone
Language problems		
Some word finding difficulty	vs.	Forgetting simple words; substituting words; writing hard to understand
Disorientation to time and place		
Forgetting the day of the week or where you were going	vs.	Getting lost in the neighborhood; not knowing how to get back home
Poor or decreased judgment		
Making questionable or debatable decisions	vs.	Poor judgment about money, dressing inappropriately, driving, etc.
Abstract thinking		
Balancing a checkbook is harder	vs.	Unusual difficulty performing complex mental tasks; i.e. remembering numbers
Misplacing things		
Misplacing keys or wallet temporarily	vs.	May put things in unusual places, i.e. iron in the freezer, watch in sugar bowl
Changes in mood or behavior		
Occasionally feeling sad or moody	vs.	May show rapid mood swings
Changes in Personality		
Personality does change somewhat with age	vs.	Dramatic personality changes – confusion, suspiciousness, fearful
Loss of initiative		
Sometimes tired of work or social obligations	vs.	May become more passive, sitting or not wanting usual activity level

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MAJOR FORMS OF DEMENTIA

DISEASE	CAUSE	SYMPTOMS
Alzheimer's	Lack of chemical in brain causing "neurofibrillary tangles"	Onset age: 60 – 80 Slow and steady progression of dementia
Vascular or multi-infarct dementia	Multiple infarctions (strokes) from rupture of small vessels; linked to hypertension	Onset age: 55 – 70 Step-wise progression of dementia
Parkinson's	Deficiency of dopamine (chemical in brain)	Onset age: 55 – 65 Mild dementia along with tremor; rigidity; abnormal body movements
Normal Pressure Hydrocephalus	Increase in fluid in lateral ventricles	Dementia along with incontinence and gait disturbance
Wernicke-Korsakoff	Thiamine deficiency from alcoholism and poor nutrition	Psychosis; disorientation; hallucinations; ataxia
Creutzfeldt-Jakob	Non-inflammatory virus; changes in brain	Onset age: 50 – 60; rapidly progressive
Pick's Disease	Neurological disease involving frontal and temporal regions of cortex	Often confused with Alzheimer's Disease; memory disturbance; apathy; poor personal hygiene; decreased attention span
Lewy-Bodies Disease	Neurological	Resembles Parkinson's and Alzheimer's Disease; dementia and abnormal body movements

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DEPRESSION IN ELDERS

MAJOR DEPRESSION: Defined as depressed mood or a marked loss of interest that is experienced most of the day, nearly every day, for two weeks of longer. At least five of the following eight symptoms are also present:

- Unexplained weight loss or weight gain; loss of appetite
- Insomnia or hypersomnia
- Psychomotor agitation or retardation
- Fatigue or loss of energy
- Feelings of worthlessness or guilt
- Thoughts of death; suicidal ideation
- Loss of interest or pleasure in daily activities

RISK FACTORS FOR DEPRESSION

- Medications
- Concurrent medical disorder
- Life stressors and lack of social supports
- Prior episodes of depression
- Family history of depression
- History of suicide attempt
- Substance abuse

COMMON COMPLAINTS OF PATIENTS WITH DEPRESSION

- General – fatigue, anxiety, paranoia, apathy, weight loss, weakness
- Cardiac – chest pains, palpitations, fainting
- Pulmonary – shortness of breath
- Gastrointestinal – nausea, abdominal pain, diarrhea/constipation
- Genitourinary – dysuria, frequency of urination, urgency, incontinence, sexual dysfunction
- Musculoskeletal – back pain
- Neurological – memory difficulty, loss of concentration, headache, dizziness

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EFFECTIVE COMMUNICATION

Effective Communication

Utilizing tools for effective communication is a foundational component of access to justice for older adult litigants. Judges and courtroom personnel should assume older adults are credible unless otherwise demonstrated.

Ms. C, a Spanish speaking older adult with hearing loss and a history of trauma, experienced sexual and financial abuse by her intimate partner and was seeking relief through the court system. Ms. C had significant trouble hearing and understanding the proceeding. She frequently interrupted, speaking loudly. Not understanding Ms. C, the judge interpreted her actions as disruptive and inappropriate outbursts, raising capacity concerns.

These communication barriers and misunderstandings dramatically impact the experience of the older adult and potentially the outcome of the proceeding.

Tools for Effective Communication

- Maintain a calm and respectful tone
- Utilize appropriate interpreters for older adults with limited English proficiency and those who are deaf or hard of hearing (see also: Effective Communication, *UCS Benchcard and Best Practices for Judges*)
- Establish eye contact before speaking
- Speak slowly and clearly, but do not over-articulate or shout
- Use short, simple sentences
- Sit close and face-to-face, when appropriate
- Ask if the older adult is having difficulty hearing or seeing
- Check in periodically to ensure the older understanding
- Understand that a support person may be helpful in effectuating communication
- Explain the trajectory of the proceeding
- Rephrase the statement if the older adult is having trouble understanding
- Ask the older adult to rephrase if having difficulty understanding the older adult
- Offer breaks
- Use trauma-informed sensory tools (see also: Effective Communication, Trauma Informed Practice Tips)
- Schedule time certain appearances
- Seek to accommodate medical needs, including use of bedside or hospital hearings
- Seek to accommodate fluctuations in capacity and mental alertness when calendaring cases
- Be clear about next steps, including upcoming court dates and required actions, and identify future barriers

Tools for Communicating with Older Adults Who are Deaf or Hard of Hearing

- Utilize microphones, pocket talkers, or other auditory amplifiers
- Utilize appropriate interpreters (see also: Effective Communication, *UCS Benchcard and Best Practices for Judges*)
- Consider whether written communication is more appropriate
- Utilize visual cues and ensure the older adult can see lips and hand gestures when speaking
- Do not over-articulate or shout, which can distort sound
- Speak in a lower pitch
- Minimize background noise (reduce background conversations, phones, etc.)

Tools for Communicating with an Older Adult with a Visual Impairment

- Adjust lights to increase brightness and reduce glare
- Provide documents in large print and double spaced
- Allow extra time for the older adult to refocus on changes in brightness or distance
- Be aware of limited fields of vision

Sources

- *NYC Training Project: Courts* (Jan. 5, 2005).
- *UCS Benchcard and Best Practices for Judges*, NY State Unif. Ct. System (2015).
- *Trauma Informed Practice Tips,* The Harry and Jeanette Weinberg Center for Elder Justice at the Hebrew Home at Riverdale (2019).

Created by The Weinberg Center for Elder Justice

Trauma, Aging, and Elder Abuse: FAQs

What is trauma?

According to the United States Substance Abuse and Mental Health Administration (SAMHSA), trauma is the result of an event, series of events, or set of circumstances experienced as physically or emotionally harmful—and at the extreme, life threatening—with lasting adverse effects on a person's physical, social, emotional, or spiritual functioning and well-being. Trauma can stem from interpersonal events such as childhood abuse or neglect or physical, emotional, or sexual abuse, as well as singular occurrences such as accidents or more sweeping cultural or historical experiences like war, natural disasters, or racial injustice. Seventy percent of adults in the United States have experienced some type of traumatic event at least once in their lives. Because of the pervasive nature of trauma and its wide ranging and long-lasting impact, it is important for professionals working with older adults in any capacity to have a general understanding of trauma.

What are the effects of trauma?

Trauma can have a variety of physical, cognitive and psychological effects, which may continue to manifest throughout an individual's life, even decades after a trauma has been experienced. According to SAMHSA, common effects of trauma include:

- Headaches, backaches, stomachaches, etc.
- Changes in sleep patterns, appetite, interest in sex
- Easily startled by noises or unexpected touch
- More susceptible to colds and illnesses
- Increased use of alcohol or drugs
- Fear, depression, anxiety
- Outbursts of anger or rage
- Emotional swings
- Nightmares and flashbacks – reexperiencing the trauma
- Tendency to isolate oneself or feelings of detachment
- Self-blame, survivor guilt or shame
- Diminished interest in everyday activities
- Disorganized thinking, difficulties with attention and memory

How does aging interact with an individual's trauma history?

As people get older, they continue to experience the same wide-ranging effects of trauma, which can be present throughout the lifespan. Moreover, older adults are more likely to have experienced multiple traumas, whose effects may influence or compound each other. Older adults today are likely to have lived through historical traumas such as war, economic depression, and racial injustice, coupled with their own personal histories. Some cultural traumas, such as the Covid-19 pandemic, may have particularly pronounced effects on older adults. Additionally, complex brain changes as people age impact memory, as well as cognitive and emotional processing. Common effects of trauma, such as disorganized or agitated behavior, faulty memory and even self-neglect, are similar to some common effects of aging, making trauma particularly difficult to identify in this population. Neuroscientists are just beginning to explore the ways in which aging may impact how both longstanding and new traumas impact the brain. The Centers for Medicare and Medicaid Services recently promulgated new federal regulations requiring all long-term care communities to be fully trained in trauma-informed care, an indicator of a growing understanding of the critical relationship between the two fields.

What do professionals working with older adults with dementia need to know about trauma?

Research suggests that a trauma history can profoundly impact the way individuals age. Trauma has been described as a form of "accelerated aging," and some scientists believe individuals with a trauma history may be at increased risk for developing dementia as they age. Symptoms of trauma can also be confused with cognitive decline. Trauma symptoms become more severe, or even surface for the first time among older adults with dementia. This symptomatology can be expressed regardless of whether the traumatic event occured recently or in the past. It is also possible traumatic memories are more resistant to the effects of dementia, and become more prevalent as other memories fade. A thorough scientific understanding of the relationship between trauma and dementia is still in its infancy, making practical, problem-solving techniques particularly critical.

How are elder abuse and trauma connected?

According to the Centers for Disease Control (CDC), elder abuse is an intentional act, or failure to act, by a caregiver or another person in a relationship involving an expectation of trust that causes or creates a risk of harm to an older adult. In the United States, one in ten people age 60 and older experience elder abuse each year. Elder abuse may cause trauma, particularly given the intimate nature of the relationship between the older adult and the individual causing harm, and because elder abuse is generally not a one-time occurrence, but a pattern perpetuated over months or even years. Research suggests earlier life traumas make a person more vulnerable to experiencing further trauma, and for many older adults, elder abuse may be the most recent in a series of traumas accumulated through a lifetime. Coupled with the significant physical and socio-emotional changes many people experience as they age, elder abuse may be a source as well as a trigger of trauma with wide ranging impact.

What is re-traumatization and how can it manifest among older adults?

For trauma survivors, traumatic memories are typically associated with sensory experiences. Smells, sights, settings, noises, gestures or other stimuli that cause a trauma survivor to not only remember but relive a traumatic experience are called "trauma triggers."

Trauma triggers are highly specific to individual survivors and can cause a variety of physical and behavioral responses, which may seem out of context or even alarming to an observer. Sadly, many systems commonly accessed by trauma survivors are designed in a way that makes trauma triggers more common, by institutionalizing practices evoking feelings of powerlessness, lack of control and physical or emotional danger. These experiences can lead to re-traumatization, ironically perpetrated by the very entities trauma survivors turn to for assistance. Ageism within medical, legal or other systems commonly accessed by trauma survivors may make these experiences even more pervasive for older adults. Furthermore, ageism may result in negative reactions to retraumatizing experiences being interpreted as typical aging, making them less likely to be effectively addressed and more likely to reoccur.

How can elder justice professionals respond to traumatic triggers and minimize re-traumatization when working with older adult clients?

Trauma informed practices are critical to effectively addressing elder abuse. The Weinberg Center for Elder Justice, the first comprehensive elder abuse shelter in the nation, was launched at the Hebrew Home at Riverdale in 2005 to provide emergency shelter and wrap around support to older adults experiencing abuse. Through our provision of intensive, holistic services to hundreds of trauma survivors, the Weinberg Center professional team has learned several key lessons. As a matter of best practices, elder justice professionals across disciplines must:

- Educate themselves about trauma and train themselves to identify common effects of trauma.
- Prioritize understanding clients' trauma histories and triggers.
- Consider the process and not just the goal when working with clients who have experienced trauma.
- Provide effective advocacy for clients by helping other professionals to understand particular client behaviors as reactions to traumatic triggers and respond accordingly.

Are additional resources on trauma, aging and elder abuse available?

In 2018, the Weinberg Center and the New York City Elder Abuse Center at Weill Cornell Medicine co-convened a national symposium on advancing trauma-informed responses to elder abuse. To read the resulting publication, learn more about the state of the field of elder justice and trauma, or to learn more about the Weinberg Center, visit theweinbergcenter.org/trauma or contact joy.solomon@hebrewhome.org.

THE NEW YORK STATE UNIFIED COURT SYSTEM

UCS Benchcard and Best Practices for Judges

WORKING WITH COURT INTERPRETERS

Persons with limited English proficiency (LEP) and those who are deaf or hard of hearing face special challenges when they use the judicial system, and Court Interpreters serve a fundamental role in providing access to justice for these individuals.

WHO IS ENTITLED TO AN INTERPRETER?

IN NEW YORK STATE, PARTIES AND WITNESSES WHO ARE UNABLE TO UNDERSTAND OR COMMUNICATE IN ENGLISH OR CANNOT HEAR THE COURT PROCEEDINGS are entitled to an interpreter at every stage of a proceeding, in all types of court cases. (Part 217 of the Rules of the Chief Administrator of the Courts, 22 NYCRR Part 217). A judge may presume a need for an interpreter when an attorney or self-represented party advises the Court that a party or a witness has difficulty communicating or understanding English, or that a party is deaf or hard of hearing. If a request for an interpreter has not been made, but it appears that a party or witness has limited ability to communicate or understand court proceedings in English, a judge should ask a few questions (on the record) to determine if an interpreter is necessary:

SAMPLE QUESTIONS TO ASSESS THE ENGLISH PROFICIENCY OF A PARTY OR WITNESS:

- **What is your name?**
- **How comfortable are you in proceeding with this matter in English?**
- **In what language do you feel most comfortable speaking and communicating?**
- **Would you like the court to provide an interpreter in that language to help you communicate and to understand what is being said?**

HOW DO I GET AN INTERPRETER FOR MY COURT?

Depending on your location, a court administrator, clerk or senior court interpreter is responsible for scheduling and assigning interpreters to the court. If there is no local interpreter available to appear in-person at your court, **REMOTE INTERPRETING**, by phone or video-conference from another UCS location, can be arranged.

HOW DO I KNOW IF THE INTERPRETER IS QUALIFIED?

The UCS uses two types of Court Interpreters:

(1) Staff Court Interpreter (UCS employee) or

(2) Per Diem Court Interpreter (freelancer/voucher-paid) from the UCS Registry of Qualified Court Interpreters.

Foreign language interpreters from both groups have satisfied the court system's language-skills screening process and assessment exams, as well as a criminal background check; Sign language interpreters are required to hold certification from the Registry of Interpreters for the Deaf (RID). The clerk or other court staff are responsible for confirming an interpreter's qualifications prior to scheduling the interpreter to appear at your court.

Occasionally, the court may need to call upon an interpreter who is neither a staff court interpreter nor a per diem interpreter on the UCS Registry of Qualified Court Interpreters. Such interpreters should be used *only on an emergency basis*, if a staff or eligible per diem interpreter is not available, and if remote interpreting cannot be arranged. If the court is unsure of an interpreter's qualifications, the judge should review the interpreter's credentials by asking a few questions (on the record) at the outset of the court proceeding:

SAMPLE *VOIR DIRE* QUESTIONS TO ASSESS COURT INTERPRETER QUALIFICATIONS:

- **How did you learn English?**
- **How did you learn the foreign language or sign language that you will be interpreting today?**
- **What training or credentials do you have to serve as a court interpreter?**
- **How long have you been an interpreter?**
- **How many times have you interpreted in court?**

Rev: 5/2015

BEST PRACTICES FOR WORKING WITH COURT INTERPRETERS:

EXPLAIN THE ROLE OF THE COURT INTERPRETER

It is important that the party who needs an interpreter understands the role of the interpreter. **The judge should instruct the interpreter to communicate the following information to the party, as it is read aloud by the judge, in the courtroom:**

- **I have been informed that you are more comfortable communicating in (Foreign language or Sign language) instead of English.**
- **The person next to you is the (language) interpreter.**
- **The interpreter's job is to repeat to you in (language) everything that is said in English during this court proceeding.**
- **The interpreter will also repeat for us anything you say in (language) back into English.**
- **Nothing will be changed or left out of this interpretation. The interpreter is not allowed to give you advice or have private conversations with you.**
- **The interpreter will not talk about your case with anybody outside the court.**
- **If something is not clear to you or you have a question, raise your hand. I (the Judge) will answer your questions or concerns. Do not ask the interpreter directly for information or advice about the case.**
- **Do you understand what the interpreter is supposed to do?**
- **Do you have any difficulty understanding the interpreter?**
- **I will now swear-in the interpreter for the record.**

SWEAR-IN THE INTERPRETER

All interpreters should be sworn-in. Placing the interpreter's appearance on the record underscores the importance of adhering to the principles of good court interpreting. Also, when the interpreter states his or her name, it is a good opportunity to inquire whether any party knows the interpreter. This question can eliminate potential conflicts or the appearance of impropriety.

SAMPLE INTERPRETER OATH:

"Do you solemnly swear or affirm that you will interpret accurately, completely and impartially, follow all official guidelines established by this court for legal interpreting or translating, and discharge all of the duties and obligations of legal interpretation and translation?"

ADVISE THE JURY (WHERE APPLICABLE)

Explain to jurors that languages other than English may be used during the proceeding. Even if members of the jury understand the non-English language that is being spoken, jurors must base their decision on the evidence presented in the English interpretation. (See PJI 1:87 for a jury instruction on interpreters.)

ASSESS THE PERFORMANCE OF THE COURT INTERPRETER

A judge's observations can aid in the evaluation of an interpreter's performance, even if one does not speak the language that is being interpreted.

Accordingly, consider the following to determine if the interpreter is communicating effectively during the proceeding:

- **Are there significant differences in the length of interpretation as compared to the original testimony?**
- **Is the interpreter leading the witness, or trying to influence answers through body language or facial expressions?**
- **Is the interpreter acting in a professional manner?**
- **Is the interpretation being done in the first-person? For example, while verbally translating what is being said in court, the interpreter will relay the words as if he/she is the person speaking.**
- **If the interpreter has a question, does he or she address the Court in the third-person (e.g. "Your honor, the interpreter could not hear the last question...") to keep a clear record?**

If you have any concerns or questions about an interpreter's performance, contact the Chief Clerk of the court.
You may also contact the Office of Language Access at (646) 386-5670 or by e-mail:
InterpreterComplaints@nycourts.gov

THE NEW YORK STATE UNIFIED COURT SYSTEM

UCS Benchcard and Best Practices for Judges

WORKING WITH COURT INTERPRETERS

ADA *and the* COURTS

ADA

AMERICANS WITH DISABILITIES ACT *and the* COURTS

NEW YORK STATE UNIFIED COURT SYSTEM

ENSURING PEOPLE WITH DISABILITIES FULL AND EQUAL ACCESS TO THE COURTS
A GUIDE FOR JUDGES AND COURT PERSONNEL

The New York State Unified Court System is committed to ensuring that all persons have access to and can fully participate in court proceedings, regardless of disabilities.

WHAT IS THE ADA?

The Americans with Disabilities Act (ADA) is a federal law that prohibits discrimination against qualified individuals with disabilities. 42 UCS 12101, et seq. Title II of the ADA applies to the programs, services, and activities of state and local governments, including the judicial branch.

A person is considered disabled for purposes of the ADA if he or she has a physical or mental impairment that substantially limits a major life activity. "Major life activities" include, but are not limited to: performing manual tasks, seeing, hearing, walking, standing, sitting, speaking, breathing, reading, communicating, and the operation of a major bodily function. 28 CFR 35.108(c)(1)(i, ii). "Substantially limits" is to be construed broadly and is not intended to be a demanding standard. 28 CFR 35.108(d)(1)(i).

The ADA also protects people who have a record of such an impairment or who are regarded as having such an impairment, if being perceived as having a disability results in discrimination.

It is important to remember that not all disabilities are obvious. **"Invisible disabilities,"** such as certain chronic illnesses, or psychological or cognitive conditions, can substantially limit a person's ability to engage in major life activities.

WHO CAN REQUEST AN ADA ACCOMMODATION?

Any individual with an interest in participating in or attending any proceeding before any court of this state may make a request for ADA accommodations. This includes jurors, parties, attorneys, witnesses, and spectators.

HOW CAN ADA REQUESTS BE MADE?

Requests can be made in any form, including orally, in writing, by telephone, e-mail, or fax.

WHAT ACCOMMODATIONS ARE AVAILABLE?

Under the ADA, courts must provide **"reasonable accommodations"** to enable a qualified person with a disability to fully participate in or benefit from a program or service. There are a wide range of accommodations that the court system may provide, including modifications in practices and procedures, or furnishing auxiliary aids, services, equipment, devices, or materials.

The appropriate accommodation depends on the circumstances of each case. Among the common accommodations are:

- Assistive listening devices, sign language interpreters, or real time computer-aided transcription services (CART) for persons who are deaf or hard of hearing
- Audio recordings, Braille or large-print materials, magnification software, or a reader for persons who are blind or visually impaired
- Assistance with filling out forms for persons who have manual impairments
- Use of a service animal
- Relocation of a proceeding to an accessible courtroom
- Modification of court procedures, such as allowing remote appearances and extensions of time for filing papers

An accommodation must meet the specific needs of the particular disabled person. Therefore, it is important to be flexible and creative in determining what accommodation is appropriate. Always consult the individual seeking the accommodation, and give first consideration to that person's preference.

WHAT TYPE OF ACCOMMODATIONS MUST BE ORDERED BY A JUDGE AND WHAT TYPES MAY BE MADE ADMINISTRATIVELY?

While many accommodations may be arranged by the court's ADA liaison (see below), or other court employees, certain accommodations can only be ordered by the judge or judicial officer presiding in a case.

Judicial accommodations:
Only the judge or judicial officer presiding in a pending case may order an accommodation that would implicate the rights of parties to the proceeding or the judge's inherent power to manage the courtroom and proceeding. Such "judicial accommodations" may include, for example, extensions of time for the filing of papers, taking frequent breaks during court

proceedings, and remote appearances. While only a judge may order such an accommodation, non-judicial court personnel may be called upon to facilitate the accommodation.

Administrative accommodations: In contrast, accommodations that do not affect the rights of parties to the proceeding or the judge's inherent authority over the courtroom and proceedings may be arranged by non-judicial court personnel. Such "administrative accommodations" include, for example, providing assistive listening devices or scribes, arranging for a court service to be provided in an accessible location, and permitting the entry of a service animal into a courthouse.

WHAT IS THE PROCESS FOR DENYING A REQUEST FOR AN ACCOMMODATION AND HOW IS A DENIAL APPEALED?

The procedures for obtaining an accommodation, and for appealing the denial of an accommodation, differ for judicial and administrative accommodations.

Judicial accommodations: Accommodations affecting the procedures in a particular case in a manner that may impact the rights of the parties or the exercise of judicial authority can only be granted by the presiding judge. Such requests for judicial accommodation should be made in writing or on the record, and the denial of a request for a judicial accommodation should also be on the record or in written form sufficient to permit appropriate judicial review of the denial. There is no administrative review of the denial of a judicial accommodation. Review of the denial must be sought through the regular process of judicial review.

Administrative accommodations: A request for an administrative accommodation may only be denied by an executive-level manager: in New York City, a Chief Clerk of a court; in the judicial districts outside of New York City, a District Executive. The denial must be in writing, on a Denial of Accommodation Form. The denial of an administrative accommodation can be appealed by submitting a Request for Reconsideration Form or other written statement to the Statewide ADA Coordinator within ten (10) days of the written denial. The Statewide Coordinator may extend the filing deadline for good cause, and may permit an alternative means of filing, such as via an audio format, upon request. Additional relevant information or documents may be submitted with the Request for Reconsideration. The Statewide Coordinator will issue a decision in writing, or, as appropriate, in a format accessible to the person requesting reconsideration, within 30 days.

WHAT IS THE ROLE OF THE ADA LIAISON?

For each court, at least one liaison has been designated to assist court users in obtaining accommodations. The list of ADA Liaisons may be found at: http://www.nycourts.gov/accessibility/listbycounty.shtml

Among the duties of an ADA liaison are to:

- receive requests for accommodation, communicate with the person making the request to clarify the nature of the accommodation needed, and facilitate the implementation of the accommodation;
- provide information about and arrange for the use of appropriate auxiliary aids and devices and other accommodations;
- consult with and advise judges or judicial officers to whom ADA accommodation requests have been or should be directed;
- ensure that ADA-related signage and other information is in place and accurate;
- ensure that auxiliary aids and other ADA-related devices and equipment are in place and in good working order;
- regularly monitor the courthouse for ADA-related issues or problems, such as physical barriers, and report problems to the appropriate office; and
- suggest or assist in making modifications to court operations and practices to ensure that court programs and services are fully accessible.

ADA Liaisons do not have the authority to deny an accommodation request. As explained above, only a Chief Clerk or a District Executive may deny a request for an administrative accommodation, and only a judge may deny a request for a judicial accommodation.

Court personnel who become aware of a need for an accommodation may consult with or refer the court user to the ADA Liaison for assistance.

WHAT IS THE ROLE OF THE ADA OFFICE AND THE STATEWIDE ADA COORDINATOR?

The ADA Office within OCA's Division of Professional and Court Services was established to assist courts in complying with the ADA and to ensure that all persons with disabilities have full and equal access to the courts. Among the services provided by the ADA Office are advice on fashioning appropriate accommodations in particular cases, assistance in obtaining auxiliary aids and devices, and training for court personnel and judges. In addition, as explained above, appeals of denials of an administrative accommodation are made to the Statewide ADA Coordinator. The ADA Office may be contacted at:

25 Beaver Street, 8th Floor
New York, NY 10004
(212) 428-2760
ADA@nycourts.gov

For more information on ADA and the Courts, please visit the ADA website:
http://inside-ucs.org/oca/professional-ct-services/ADA/index.shtml

AMERICANS WITH DISABILITIES ACT *and the* COURTS

RESOURCES

ELDER ABUSE GUIDE FOR JUDGES AND COURT PERSONNEL

This guide offers tools for judges and court personnel to identify elder abuse and offers legal remedies and community resources for referrals.

What is Elder Abuse? While there is no global definition, elder abuse can be broadly defined as a single or repeated act, or lack of appropriate actions which cause harm, risk of harm or distress to a person who is 60 years or older and occurs:

a. within any relationship where there is an expectation of trust; and/or
b. within an intimate partner and/or familial relationship; and/or
c. when the targeted act is directed towards an elder person by virtue of age or disabilities.

Elder abuse includes acts of commission or omission, and takes many forms including physical acts, psychological, emotional, or sexual abuse, neglect, and financial exploitation. Red flags of abuse can include when an older adult acts fearful, appears agitated, depressed or confused.

With some limited exceptions, New York is the only state where there is no mandated reporting of elder abuse by professionals.

Adult Protective Services workers who have reason to believe that a criminal offense has been committed, as defined by penal law, must report it to law enforcement pursuant to Social Services Law § 473(5); certain individuals, including, among others, an operator or employee of a residential health care facility, must report abuse in such facility as set forth in Public Health Law § 2803-d(1) and (3); and under Chapter 501 of the Laws of 2012: Protection of People with Special Needs Act, created to safeguard vulnerable persons under the jurisdiction of six state agencies, "custodians" must report crimes perpetrated against "vulnerable persons" as those terms are defined in the Act.

Types of Abuse and Potential Indicators

Types of Elder Abuse, Neglect, and Financial Exploitation	Potential Indicators/How to Recognize
Physical Abuse is the intentional use of force that results in bodily injury, pain or impairment, including but not limited to, being slapped, burned, cut, bruised or improperly physically restrained.	■ Slap marks, unexplained injury, bruises, welts, cuts, sores, burns, or sudden weight loss ■ Inconsistent explanation of bruises, multiple bruises ■ Under-or over-medicating an older adult ■ Broken glasses or hearing aids
Emotional Abuse is the willful infliction of mental or emotional anguish by threat, humiliation, intimidation or other abusive conduct, including but not limited to, frightening or isolating an older adult.	■ Controlling behavior by a caregiver, family member or other ■ Isolation of the older adult from friends, family or faith community ■ Threats to leave the older adult ■ Threats to institutionalize the older adult

Created by the Center for Court Innovation, New York State Office of Court Administration's Office of Policy and Planning, and New York State Judicial Committee on Elder Justice, this document was supported by Grant No. 2016-WR-AX-0045 awarded by the Office of Violence Against Women, U.S. Department of Justice. The opinions, findings, conclusions, and recommendations expressed are those of the authors and do not necessarily reflect the views of either the Department of Justice or the Office on Violence Against Women.

Types of Elder Abuse, Neglect, and Financial Exploitation	Potential Indicators/How to Recognize
Sexual Abuse is non-consensual sexual contact of any kind, including but not limited to, forcing sexual contact, forcing sex with a third party, voyeurism, exhibitionism, sexual threats, unwanted comments, coerced nudity, being forced to view pornography, and sexually explicit photographing.	■ Infections, pain or bleeding in genital areas ■ Unexplained sexually transmitted diseases or HIV ■ Taking advantage of cognitive or physical disabilities for sexual purposes ■ Rough handling or cleaning of the genital areas by caregiver ■ Inappropriate sleeping arrangements ■ Strangers coming in and out of home ■ Injuries to breasts and genitals
Financial Exploitation is the improper use of an older adult's funds, property or resources by another individual, including but not limited to, fraud, false pretenses, embezzlement, conspiracy, forgery, falsifying records, coerced property transfers or denial of access to assets.	■ Sudden changes in banking patterns, missing or stolen money, property, bank statements, passbooks or checkbooks ■ Sudden selling or loss of property ■ Sudden changes to wills, financial documents or power of attorney ■ Older adult has no access to finances ■ Many unpaid bills ■ Expensive gifts given to caretaker, family members or others ■ Checks made out to cash in large sums ■ Purchase of gift cards to pay for taxes, utility bills and other expenses ■ Taking advantage of cognitive disabilities for financial gain
Neglect ■ "Active neglect" involves the intentional withholding of caretaking functions and responsibilities. ■ "Passive neglect" involves the unintentional failure of a caregiver to fulfill caretaking functions and responsibilities due to the caretaker's lack of ability, education or resources.	■ Smells of urine and/or feces ■ Lack of basic hygiene—not bathed or dirty clothes ■ Lack of medical aids (walker, wheel chair, hearing aid, glasses, etc.) ■ Malnutrition or poor physical condition ■ Lack of appropriate clothing for comfort or weather conditions ■ Older adult left unattended in public or home ■ Under- or over-medicated ■ Not attending to the care/needs created by cognitive or physical disabilities

What Laws May Apply to Elder Abuse?

Below is a chart referencing criminal and civil statutes which may be relevant to elder abuse cases. This list is not exhaustive, but is intended to assist judges and court staff in identifying statutes that may apply to elder abuse cases.

Criminal Statutes[1]	Definition
Penal Law § 260.31	a. Defines a "vulnerable elderly person" as a person sixty-years of age or older who is suffering from a disease or infirmity associated with advanced age and manifested by demonstrable physical, mental or emotional dysfunction to the extent that the person is incapable of adequately providing for his or her own health or personal care. b. Defines an "incompetent or physically disabled person" as an individual (regardless of age) who is unable to care for himself or herself because of physical disability, mental disease or defect.
Penal Law § 260.32	Endangering the welfare of a vulnerable elderly person, or an incompetent or physically disabled person in the second degree.
Penal Law § 260.34	Endangering the welfare of a vulnerable elderly person, or an incompetent or physically disabled person in the first degree.
Penal Law § 260.24	Endangering the welfare of an incompetent or physically disabled person in the second degree.
Penal Law § 260.25	Endangering the welfare of an incompetent or physically disabled person in the first degree.
Penal Law § 120.05(12)	Assault in the second degree is a felony when a defendant causes physical injury to a person sixty-five years or older and the defendant is more than 10 years younger than the victim.
Penal Law § 190.65	Scheme to defraud statute specifically includes elderly or vulnerable adult provision.
Penal Law § 485.05	Hate crime statute includes crime against a person due to age when a person is 60 years or older.

Criminal and Civil Statutes continued:

Possible Remedies and Relief	Definition
N.Y. Fam. Ct. Act § 812, 828, 842, 842-a, Criminal Procedure Law 530(12)(13)(14)	An order of protection may be issued for an elder abuse case in Family Court where a family offense is committed against a person of the same family or household, or within an intimate relationship. A Criminal Court order of protection may be issued in an elder abuse case on behalf of any victim or witness regardless of relationship.
N.Y. Mental Hyg. Law § 81.02, § 81.23; CPLR Article 12	Article 81 regulates court appointment of guardians. Under § 81.02, the court may appoint a guardian if necessary to provide for the personal needs of an incapacitated individual; Under § 81.23(a), court may order temporary relief including the appointment of a guardian with limited powers and issue an injunction. Pursuant to CPLR § 1201, the court may appoint a guardian ad litem for an adult incapable of adequately prosecuting or defending his or her rights.
N.Y. Gen. Oblig. Law § 5-1510	This section creates a special proceeding for a speedy resolution of power of attorney claims which may attack the validity of the power of attorney, how it was obtained or how it is being exercised if the agent has failed to make available a copy of the power of attorney and/or a record of all receipts, disbursements, and transactions pursuant to Power of Attorney Statute § 5-1505.
General Business Law § 349-C	Deceptive Practices and False Advertising (§ 349) allows for additional civil penalty for consumer frauds against persons 65 and older.
Criminal Procedure Law § 660.20	**Examination of witnesses conditionally; grounds for order:** A court may issue an order directing examination of a witness conditionally if it finds that the witness has material information and, among other reasons, is physically ill or incapacitated.
Civil Practice Law and Rules § 3403(a)(4)	**Trial preferences:** While civil cases generally shall be tried in the order in which notes of issue have been filed, a preference may be given in an action based on, among other reasons, a party having reached the age of seventy years.

1. This reference guide includes criminal statutes specifically related to an individual's age, incompetency, and physical disability. Other criminal statutes, such as assault, criminal contempt, harassment, menacing, reckless endangerment, sexual assault, unlawful imprisonment, coercion, criminal mischief, larceny, fraud, identity theft, tampering with a witness, intimidating a victim, animal abuse and strangulation, may also apply to elder abuse cases.

HOW CAN COURTS ENHANCE ELDER JUSTICE?

While not all adults experience significant cognitive or physical decline with age, many will show at least small declines. Others may have more substantial impairments. Courts should make efforts to ensure that all older adults are able to participate in court proceedings to the fullest extent possible.

Courthouse	Courtroom staff
■ Ensure signs in courthouse are in large font and in plain language. ■ Provide forms and instructions in larger, easier to read font.* ■ Have information from Adult Protective Services, NY Connects, local offices for the aging and other services for the aging available. ■ If in court's control, consider providing accessible parking for older adults.	■ If available, allow older litigants to wait in an area removed from other parties. ■ Background noise should be decreased and lighting increased to the extent possible. ■ Let older adults know that assistive listening devices, sign language interpreters, real time computer-aided transcription services (CART) for those who are deaf or hard of hearing, and magnifiers for persons who are visually impaired, may be provided.* ■ Make drinking water available.
Judge	**Judge, court staff and attorneys**
■ Familiarize older litigants with seating arrangements in the courtroom and the roles of court staff. ■ Explain to older litigants how their case will proceed and how long it is expected to take. ■ Seek to accommodate medical needs or fluctuations in capacity and mental alertness when calendaring cases.** ■ Schedule a sufficient number of breaks so that an older litigant can address personal needs.* ■ Consider giving trial preference in civil cases where a litigant is 70 or older or terminally ill (CPLR §3403). ■ Consider using technology, including remote appearances where authorized by law.*	■ Allow time for older person to process information and respond to questions. ■ Speak slowly and clearly. When requested, repeat information. ■ Face older persons when speaking to them. ■ Understand that transportation issues may affecting timeliness for those who travel by Access-a-Ride. *Please also see the New York State Unified Court System's Americans with Disabilities Act and the Courts guide at: http://inside-ucs.org/oca/professional-ct-services/ADA/2017_ADA_Guide.pdf ** See attached What About Cognitive Challenges for Older Litigants?

WHAT ABOUT COGNITIVE CHALLENGES FOR OLDER LITIGANTS?

Judges are often required to evaluate the past, present and/or future capacity of an individual in a variety of contexts including, but not limited to, determining whether: a legal transaction was valid, the appointment of a guardian or guardian ad litem is appropriate, the individual is able testify on his or her own behalf and the individual is a "vulnerable elderly person" under the penal code. Judges should, therefore, know what constitutes normal cognitive aging, as well as understand dementia and how it presents.

Normal brain aging As a result of a normally aging brain, some adults may process information slower, experience declines in verbal fluency or the ability to find words, have to work harder at activities requiring executive function, such as time management, paying attention or changing focus, planning, organizing, remembering details and multitasking. Mild forgetfulness can also be a sign of normal aging.

Mild Cognitive Impairment is the stage between the normal cognitive decline of aging and the more serious decline of dementia. MCI may present with memory, language, thinking and judgment problems that are greater than normal age-related changes but not severe enough to interfere with daily life and usual activities.

Dementia is the term used to describe a group of brain disorders that cause memory loss and a decline in mental function over time.

Alzheimer's Disease is the most prevalent non-reversible form of dementia. Dementia symptoms can vary and include short-term memory loss, difficulty with communication and language, difficulty focusing, problems with reasoning and judgment, disorientation and confusion and visual perception issues.

Some conditions that may mimic dementia:
What may appear to be dementia may be caused by something else that is temporary and/or treatable. Conditions include, but are not limited to, the following:

- Medications which produce side effects such as drowsiness and mental dullness or mixing of medications
- Chronic diseases such as diabetes, arthritis and pain
- Changes in mood, such as depression and anxiety
- Certain infections (urinary tract or upper respiratory)
- Inadequate nutrition and/or hydration
- Vitamin deficiencies, such as B12
- Alcoholism/other substance abuse
- Thyroid problems
- Traumatic brain injury
- Delirium
- Sensory losses, such as hearing or seeing
- Certain mental illnesses

Created by The Weinberg Center for Elder Justice

The Care Map for Professionals: Community Action Response to Elder Abuse

The Weinberg Center for Elder Justice created the Community Action Response to Elder Abuse "CARE" Map to help individuals and professionals safety plan.

Professionals working with older adults experiencing abuse can use this form to guide safety planning conversations.

☐ **MEDICAL ATTENTION:** Are there injuries? Is there a healthcare proxy?

Primary care physician: _____

Hospital: _____

Mental or behavioral health provider: _____

Home health aide/agency: _____

Check physical needs: *eyeglasses, hearing aids, dentures, walking device, prescriptions, water, etc.*

☐ **FIND SAFE SHELTER:** Is the older adult safe at home?

Hotel: _____

Friends/Family: _____

Shelter: _____

Pet shelter: _____

Remind the older adult to bring: photo ID, Social Security card, birth certificate, insurance card, bank cards & naturalization papers

☐ **LEGAL RESOURCES:** What is the desired outcome? Does the older adult have capacity? Who is the power of attorney?

911/Local precinct: _____

Family Court/Orders of Protection: _____

Housing Court/Evictions or Rental arrears: _____

Criminal Court/ District Attorney's Office: _____

Supreme Court/Guardianship: _____

Office of Victims Services/Restitution: _____

Civil Attorney/Mediation: _____

☐ **COMMUNITY BASED RESOURCES:** Who else can help the older adult?

Adult Protective Services (APS): _____

Department for the Aging: _____

Family Justice Center (FJC): _____

Meals on Wheels: _____

Senior center: _____

Multi-Disciplinary Team (MDT): _____

Faith based support: _____

Other: _____

☐ **SECURE BENEFITS AND ENTITLEMENTS**

Social Security and Disability: _____

Medicaid: _____

Pension: _____

Bill payment services: _____

Housing subsidies: _____

☐ **STOP FINANCIAL ABUSE**

- Freeze bank accounts
- Change address with the US Postal Service
- Check credit report – 1 free per year (877-322-8228)
- Report scams to the Federal Trade Commission (877-382-4357) and to the Consumer Financial Protection Bureau (855-411-2372)

☐ **ADVANCE PLANNING**

Healthcare proxy: _____

Power of attorney: _____

Estate planning: _____

Attorney name: _____

☐ **NEXT STEPS:** Prevent abuse in the future.

- Develop a safety plan with the older adult
- Speak to friends, neighbors, security personnel, hairdressers and postal workers
- Speak to professionals from APS, Senior center staff, Meals on Wheels and court staff
- Provide resources for the person(s) who caused harm if desired

Notes: _____

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The Harry and Jeanette
Weinberg Center for Elder Justice
AT THE HEBREW HOME AT RIVERDALE

April 2020

Created by The Weinberg Center for Elder Justice

The Care Map for You: Community Action Response to Elder Abuse

The Weinberg Center for Elder Justice created the Community Action Response to Elder Abuse "CARE" Map to help individuals and professionals safety plan.

Older adults experiencing abuse can use this form to guide their own safety planning and ensure access to important contact information in times of crisis. When appropriate, professionals working with older adults experiencing abuse should work with their clients to fill out this form.

☐ **MEDICAL ATTENTION**

Primary care physician: _____

Hospital: _____

Mental or behavioral health provider: _____

Home health aide/agency: _____

☐ **SHELTER**

Hotel: _____

Friends/family: _____

Shelter: _____

☐ **LEGAL RESOURCES**

911/ Local precinct: _____

Family Court/Orders of Protection: _____

Housing Court/Evictions or Rental arrears: _____

Criminal Court/ District Attorney's Office: _____

☐ **COMMUNITY BASED RESOURCES**

Adult Protective Services (APS): _____

Department for the Aging: _____

Family Justice Center (FJC): _____

Meals on Wheels: _____

Senior center: _____

Faith based support: _____

Other: _____

☐ **ADVANCED PLANNING**

Healthcare proxy: _____

Power of attorney: _____

Estate planning: _____

Attorney name: _____

☐ **BENEFITS AND ENTITLEMENTS**

Social Security: _____

Disability: _____

Medicaid: _____

Pension: _____

Bill payment services: _____

Housing subsidies/Rent reduction: _____

☐ **PROTECT YOUR MONEY**

- Freeze bank accounts
- Change address with the US Postal Service
- Check credit report – 1 free per year (877-322-8228)
- Report scams to the Federal Trade Commission (877-382-4357) and to the Consumer Financial Protection Bureau (855-411-2372)

☐ **OTHER RESOURCES**

Alcohol abuse: _____

Substance abuse: _____

Mental health: _____

Employment: _____

Notes: _____

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AT THE HEBREW HOME AT RIVERDALE

April 2020

Enhanced Multi-Disciplinary Teams

Enhanced Multi-disciplinary Teams (E-MDTs) bring together a diverse group of professionals to discuss and coordinate responses to complex cases of elder abuse and neglect. Each E-MDT is comprised of representatives from adult protective services, law enforcement, District Attorney's Offices, local Offices for the Aging, attorneys, elder abuse prevention providers, medical professionals, and others working with older adults experiencing abuse. In each meeting, E-MDT members will discuss new and existing cases, strategize about intervention strategies, share information, and coordinate safety and resource planning.

The New York City Elder Abuse Center (NYCEAC) oversees E-MDT development in all five boroughs of New York City:

- Brooklyn
- The Bronx
- Manhattan
- Queens
- Staten Island

Lifespan oversees E-MDTs developing and operating in upstate New York counties:

- Allegany
- Broome
- Cattaraugus
- Cayuga
- Chautauqua
- Chemung
- Chenango
- Clinton
- Cortland
- Delaware
- Dutchess
- Erie
- Essex
- Franklin
- Genesee
- Herkimer
- Jefferson
- Lewis
- Livingston
- Madison
- Monroe
- Nassau
- Niagara
- Oneida
- Onondaga
- Ontario
- Orleans
- Oswego
- Otsego
- Putnam
- Schuyler
- Seneca
- St. Lawrence
- Suffolk
- Tioga
- Thompkins
- Ulster
- Wayne
- Westchester
- Wyoming
- Yates

Sources:

- *Enhanced Multi-Disciplinary Teams,* LIFESPAN, https://www.lifespan-roch.org/enhanced-multidisciplinary-teams (last viewed March 26, 2020).
- *Enhanced Multidisciplinary Teams: Overview,* NYCEAC, https://nyceac.org/clinical-services/mdts/ (last viewed March 26, 2020).

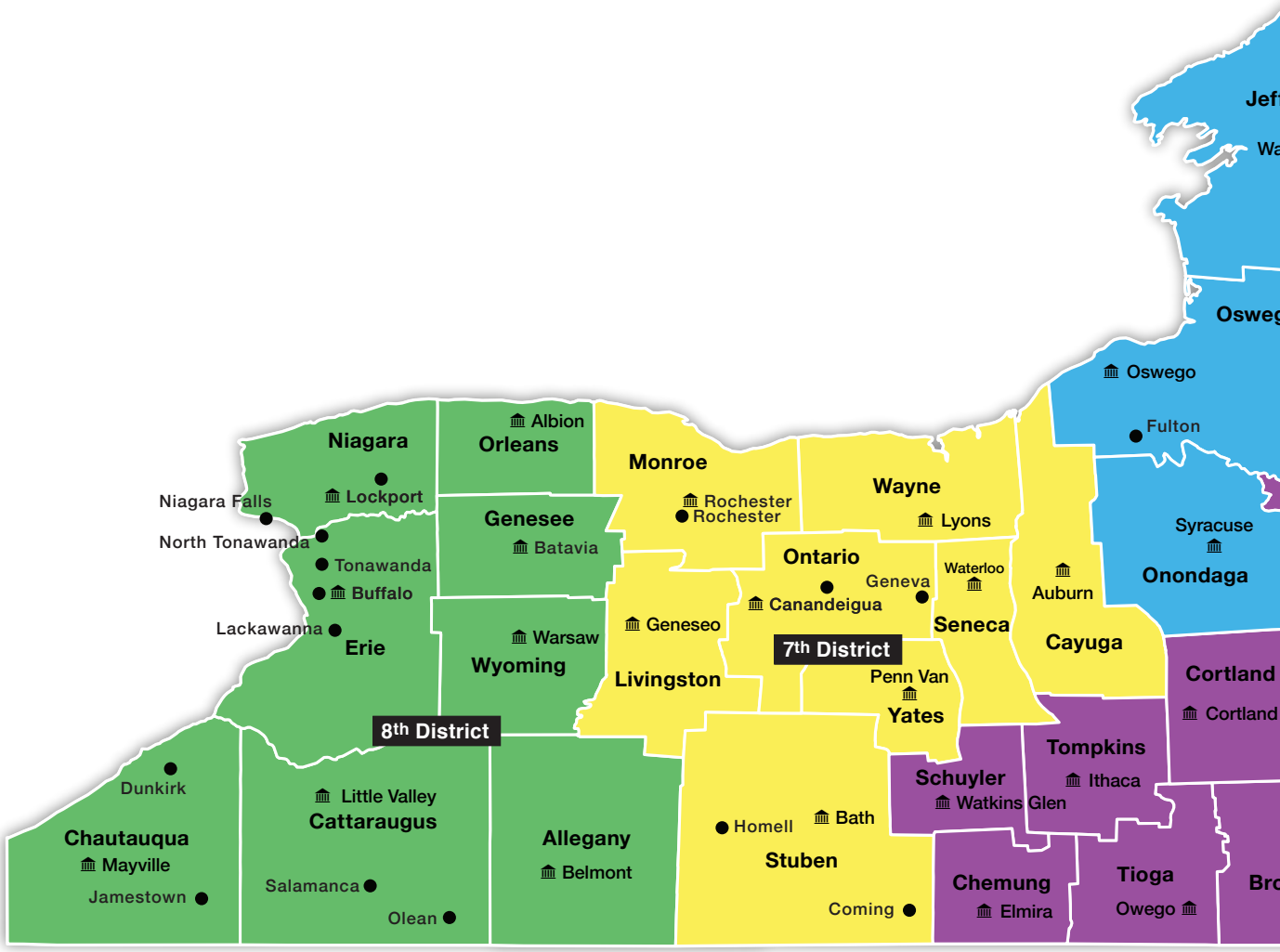
Benefits & Entitlements for Older Adults

Older adults in New York may be eligible for several health and income programs, including:

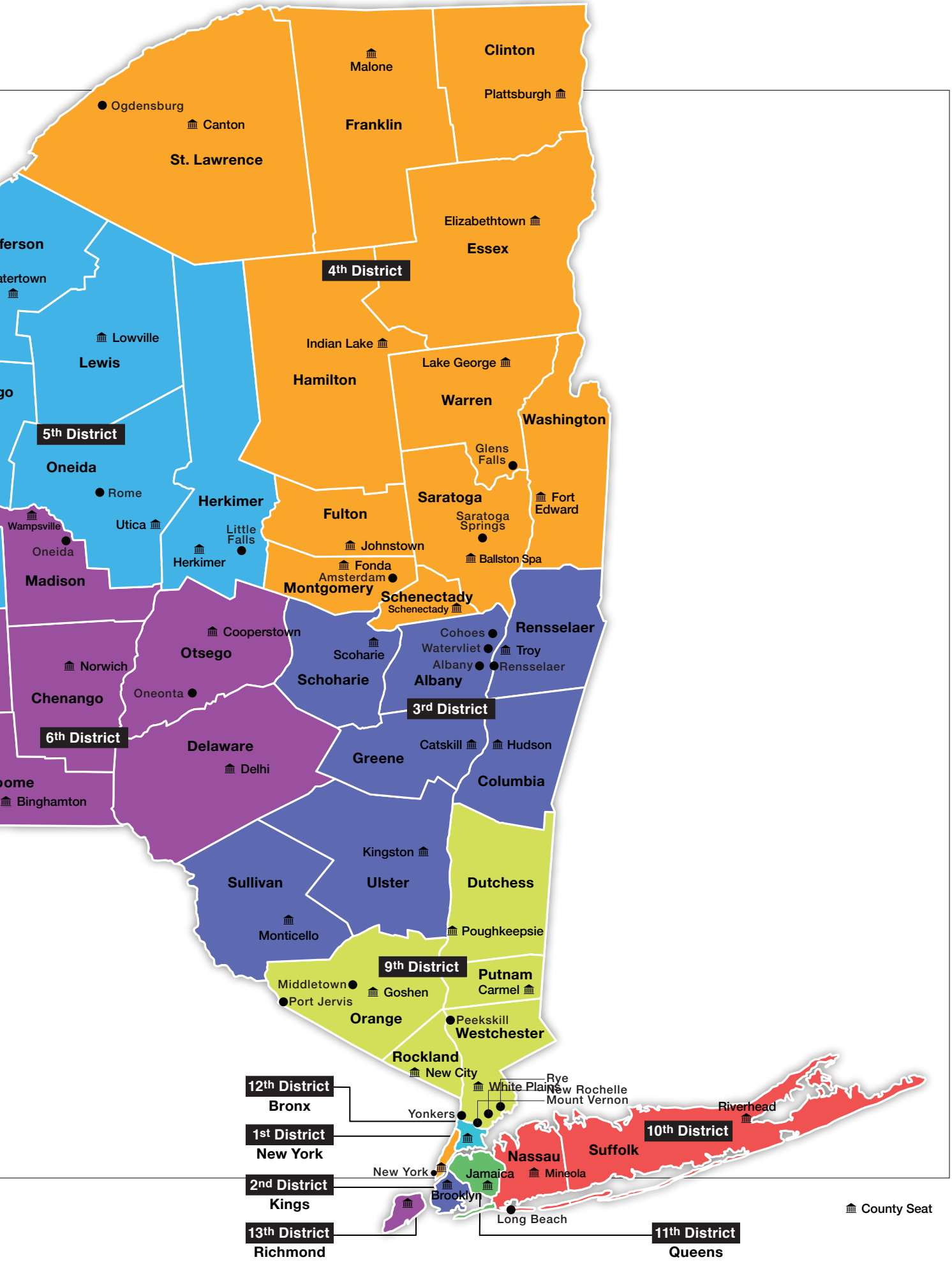
- Medicare
- Medicaid
- Social Security
- Supplemental Nutrition Assistance Program (SNAP)
- Heating and Cooling Assistance
- Senior Citizen Rent Increase Exemption (SCRIE)
- Senior Citizens Homeowners Exemption (SCHE)

For more information on these and other programs, including details about the benefits provided, eligibility criteria, and contact information for relevant government agencies, please see the 2020 Benefits Checklist for Older Adults created by Brookdale Center for Healthy Aging or visit https://brookdale.org/brookdale-tools/.

NEW YORK STATE JUDICIAL DISTRICT MAP



New York State Judicial Districts and Counties


Clinton
Plattsburgh
Malone
Franklin
Ogdensburg
Canton
St. Lawrence
Elizabethtown
Essex
4th District
Lewis
Lowville
Indian Lake
Hamilton
Lake George
Warren
Washington
5th District
Oneida
Rome
Glens Falls
Herkimer
Saratoga
Saratoga Springs
Fort Edward
Fulton
Wampsville
Utica
Little Falls
Johnston
Oneida
Herkimer
Fonda
Amsterdam
Ballston Spa
Madison
Montgomery
Schenectady
Schenectady
Cooperstown
Otsego
Scoharie
Cohoes
Rensselaer
Watervliet
Troy
Albany
Rensselaer
Norwich
Schoharie
Albany
Chenango
Oneonta
3rd District
6th District
Delaware
Delhi
Greene
Catskill
Hudson
Columbia
Binghamton
Kingston
Sullivan
Ulster
Dutchess
Monticello
Poughkeepsie
9th District
Putnam
Carmel
Middletown
Goshen
Port Jervis
Orange
Peekskill
Westchester
Rockland
New City
Rye
White Plains
New Rochelle
Mount Vernon
12th District
Bronx
Yonkers
Riverhead
1st District
New York
10th District
Nassau
Suffolk
New York
Jamaica
Mineola
2nd District
Kings
Brooklyn
Long Beach
13th District
Richmond
11th District
Queens
County Seat

ELDER ABUSE RESOURCE DIRECTORY

NATIONAL RESOURCES

Administration for Community Living
Type: National Resource
Address: 330 C Street SW, Washington, D.C., 20201
Phone: 202-401-4634
Website: www.acl.gov
Services Offered: Develops prevention and intervention models for elder abuse and provides research and information for professionals and the public.

American Bar Association Commission on Law and Aging
Type: National Resource
Address: 1050 Connecticut Avenue NW Suite 400, Washington, D.C., 20036
Phone: 202-662-8690
Website: https://www.americanbar.org/groups/law_aging
Services Offered: Conducts research, engages in policy development, advocacy, education, and training to combat elder abuse.

CDC Elder Abuse Prevention
Type: National Resource
Address: 1600 Clifton Road, Atlanta, Georgia, 30329
Phone: 800-232-4636
Website: https://www.cdc.gov/features/elderabuse/index.html
Services Offered: Works to prevent elder abuse before it occurs by conducting research on a range of elder abuse issues; creates prevention programs and helps state and local partners evaluate the effectiveness of such programs.

Consumer Financial Protection Bureau
Type: National Resource
Address: 1990 K Street NW, Washington, D.C., 20006
Phone: 855-411-2372
Email: CFPB_olderamericans@cfpb.gov
Website: https://www.consumerfinance.gov
Services Offered: Issues advisories and reports with recommendations to banks and credit unions regarding the financial exploitation of the elderly.

Elder Justice Coalition
Type: National Resource
Address: 1612 K Street NW Suite 200, Washington, D.C., 20006
Email: info@elderjusticecoalition.com
Website: http://elderjusticecoalition.com
Services Offered: Increases awareness of elder abuse at local, state and national levels; engages in influencing legislation and regulations that pertain to the prevention of elder abuse.

Eldercare Locator
Type: National Resource
Phone: 800-677-1116
Email: eldercarelocator@n4a.org
Website: https://eldercare.acl.gov/Public/index.aspx
Services Offered: A nationwide service that connects the elderly and their caregivers with local support services.

National Adult Protective Services Association
Type: National Resource
Address: 1612 K Street NW #200, Washington, D.C., 20006
Phone: 202-370-6292
Website: https://www.napsa-now.org
Services Offered: Provides local Adult Protective Services programs with a forum for sharing information, solving problems, and improving the quality of services for victims of elder abuse and vulnerable adult mistreatment.

National Center on Law and Elder Rights

Type: National Resource
Email: consultNCLER@acl.hhs.gov
Website: https://acl.gov/programs/legal-help/national-center-law-and-elder-rights
Services Offered: A resource center for legal services to the aging and disability networks focusing on the legal rights of older adults.

National Clearinghouse on Abuse in Later Life

Type: National Resource
Address: 1245 East Washington Avenue, Suite 150, Madison, Wisconsin, 53703
Phone: 608-255-0539
Website: https://www.ncall.us
Services Offered: Advocates for elder justice and engages in policy development for related elder abuse issues.

National Institute of Justice

Type: National Resource
Address: 810 Seventh Street NW, Washington, D.C., 20531
Phone: 202-307-2942
Website: https://nij.gov
Services Offered: Supports research and programming to assist professionals in responding to the needs of the elderly.

National Center on Elder Abuse

Type: National Resource
Address: 1000 South Fremont Avenue Unit 22 Building A-6, Alhambra, California, 91803
Phone: 855-500-3537
Website: https://ncea.acl.gov
Services Offered: Provides an array of services including advice and resources to professionals, researchers, advocates and families of elder abuse victims.

National Center for Victims of Crime

Type: National Resource
Address: PO Box 101207, Arlington, Virginia, 22210
Phone: 202-467-8700
Website: https://victimsofcrime.org
Services Offered: Engages with victims of crime, including elder abuse, and provides local resources information.

National Committee for the Prevention of Elder Abuse

Type: National Resource
Address: 730 Rhode Island Ave NW, Ste 1200, Washington D.C., 20001
Phone: 202-464-9481
Email: info@preventelderabuse.org
Website: http://www.preventelderabuse.org
Services Offered: National association for professionals, practitioners, and researchers across disciplines working to address abuse, neglect, and exploitation of elders and vulnerable adults.

Office for Victims of Crime

Type: National Resource
Address: 810 Seventh Street NW., Second Floor, Washington, DC , 20531
Phone: 202–307–5983
Phone 2: 800–851–3420 (For copies of current and past publications or information on victim related resources)
Email: askovc@ncjrs.gov
Website: https://www.ovc.gov
Services Offered: Administers the Crime Victims Fund which supports a broad array of programs and services that focus on helping victims in the immediate aftermath of crime and continues to support them as they rebuild their lives.

US Department of Justice Elder Initiatives

Type: National Resource
Address: 950 Pennsylvania Avenue NW, Washington, D.C., 20530-0001
Phone: 855-484-2846
Email: elder.justice@usdoj.gov
Website: https://www.justice.gov/elderjustice
Services Offered: Supports and coordinates the Department of Justice's enforcement and programmatic efforts to combat elder abuse, neglect and financial fraud and scams that target seniors.

STATEWIDE GOVERNMENT RESOURCES

New York Senior Medicare Patrol

Type: Statewide Resource, Government Resource
Address: 275 State Street, Albany, New York, 12210
Phone: 518-436-1006
24 Hour Hotline: 800-333-4374
Email: info@nysenior.org
Website: https://www.nysenior.org/senior-medicare-patrol
Services Offered: Provides assistance with Medicare fraud.

New York State Adult Protective Services (APS) - Office of Children and Family Services; Human Services Call Center; Bureau of Adult Services Helpline

Type: Statewide Resource, Government Resource
Contact: APS Central Intake Unit
Phone: 844-697-3505
Phone 2: 212-630-1853 (APS Central Intake Unit)
Website: https://ocfs.ny.gov/main/psa
Services Offered: Trains professionals who work with victims of elder abuse and serves as a source of information on victims' issues. Oversees local APS programs statewide.

New York State Coalition Against Domestic Violence

Type: Statewide Resource, Government Resource
Address: 1919 Washington Avenue, Albany, New York, 12210
Phone: 518-482-5465
Email: nyscadv@nyscadv.org
Website: https://www.nyscadv.org
Services Offered: Trains professionals who work with victims and serves as a source of information on victims' issues.

New York State Coalition on Elder Abuse

Type: Statewide Resource, Government Resource
Address: 1900 South Clinton Avenue, Rochester, New York, 14618
Email: mailto:info@lifespanrochester.org
Website: https://www.nyselderabuse.org
Services Offered: Refers victims of elder abuse to local county resources.

New York State Office for the Aging

Type: Statewide Resource, Government Resource
Address: 2 Empire State Plaza, Albany, New York, 12223
Phone: 844-697-6321
Email: nysofa@ofa.state.ny.us
Website: http://www.aging.ny.gov
Services Offered: Refers victims of elder abuse to local county resources; provides information about programs and services for the elderly in New York State.

New York State Office of the Attorney General

Type: Statewide Resource, Government Resource
Address: The Capitol, Albany, New York, 12224
Phone: 800-771-7755
Website: http://www.ag.ny.gov
Services Offered: Engages in legislative actions and programs relating to the prevention of fraud and abuse of the elderly.

NY Connects

Type: Statewide Resource, Government Resource
Phone: 800-342-9871
Website: https://www.nyconnects.ny.gov
Services Offered: NY Connects provides referrals for services and programs to older adults; gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation and meals.

Office of Children and Family Services

Type: Statewide Resource, Government Resource
Address: 52 Washington Street, Rensselaer, New York, 12144
Phone: 518-473-7793
Email: info@ocfs.ny.gov
Website: https://ocfs.ny.gov/main/psa/local-APS-intake.asp
Services Offered: Addresses complaints about elder abuse and provides support for vulnerable older adults. The link provides local APS intake telephone numbers in all New York State Judicial Districts.

Office of Victim Services- New York State

Type: Statewide Resource, Government Resource
Address: 55 Hanson Place 10th floor , Brooklyn, New York, 11217
Address 2: A.E. Smith Building 80 S. Swan Street, 2nd Floor, Albany, New York, 12210
Phone: 800-247-8035
Website: https://ovs.ny.gov
Services Offered: Partners with New York State Office of Victim Services to provide information about warning signs of elder abuse and advises individuals and providers accordingly.

STATEWIDE NON-GOVERNMENT RESOURCES

Alternative NYS Senior Action Council

Type: Statewide Resource, Non-Government Resource
Address: 275 State Street, Albany, New York, 12210
Contact: Albany Office
Phone: 800-333-4374
Phone 2: 518-436-1006
Email: info@nysenior.org
Email 2: bobcares7@gmail.com
Email 3: kswire@nycap.rr.com
Website: https://www.nysenior.org/chapters/capital-region
Services Offered: Promote the general well-being of the aging through educational processes outlining the legislative needs of older adults. Also monitors programs and services to older adults of New York State.

New York State Bar Association, Elder Law Section, Elder Abuse Committee

Type: Statewide Resource, Non-Government Resource
Address: 880 Third Avenue, Floor 13, New York, New York, 10022
Phone: 212-752-3380
Website: https://nysba.org/committees/elder-law-special-needs-section
Services Offered: Provides educational resources for lawyers in the field of elder abuse.

New York Statewide Senior Action Council
Type: Statewide Resource, Non-Government Resource
Address: 275 State Street, Albany, New York, 12210
Phone: 518-436-1006
24 Hour Hotline: 800-333-4374
Email: info@nysenior.org
Website: https://www.nysenior.org
Services Offered: Designates state-level agencies that are responsible for developing and administering multi-year state plans that advocate for and provide assistance to older residents.

NEW YORK CITY GOVERNMENT RESOURCES

Adult Protective Services, Bronx Borough Office
Type: New York City Resource, Government Resource
Phone: 929-252-8500
Email: apsrefer@hra.nyc.gov
Website: https://nyconnects.ny.gov/services/adult-protective-services-bronx-office-sofanypp21
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Adult Protective Services, Brooklyn Borough Office
Type: New York City Resource, Government Resource
Phone: 718-883-8254
Email: apsrefer@hra.nyc.gov
Website: https://www1.nyc.gov/site/hra/about/about-hra.page
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Adult Protective Services, Manhattan South Borough Office
Type: New York City Resource, Government Resource
Phone: 212-279-5794
Email: apsrefer@hra.nyc.gov
Website: https://www.nyconnects.ny.gov/services/adult-protective-services-manhattan-south-office-sofanypp23
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Adult Protective Services, Manhattan North Borough Office
Type: New York City Resource, Government Resource
Phone: 212-971-2727
Email: apsrefer@hra.nyc.gov
Website: https://www.nyconnects.ny.gov/services/adult-protective-services-manhattan-north-office-sofanypp22
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Adult Protective Services, Queens Borough Office
Type: New York City Resource, Government Resource
Address: Family Justice Center: 126-02 82nd Avenue, Queens, New York, 11415
Phone: 718-883-8254
Phone 2: 718-575-4545
Email: apsrefer@hra.nyc.gov
Website: http://www.nyc.gov/html/hra/html/services/adult.shtml
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention. Housing-related legal services are also available at New York City's Family Justice Centers, which provide comprehensive legal, counseling and supportive services for survivors of elder abuse.

Adult Protective Services, Staten Island Borough Office

Type: New York City Resource, Government Resource
Phone: 718-556-5846
Email: apsrefer@hra.nyc.gov
Website: https://www.nyconnects.ny.gov/services/adult-protective-services-staten-island-office-sofanypp25
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Attorney General Regional Brooklyn Office

Type: New York City Resource, Government Resource
Address: 55 Hanson Pace, Suite 1080, Brooklyn, New York, 11217
Phone: 718-560-2040
Website: https://ag.ny.gov/brooklyn-regional-office
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Attorney General Regional Harlem Office and Lower Manhattan

Type: New York City Resource, Government Resource
Address: 163 W. 125th Street, Suite 1324, New York, New York, 10027
Phone: 212-364-6010
Address 2: 28 Liberty Street, New York, New York, 10005
Phone 2: 212-216-8000
Website: https://ag.ny.gov/harlem-regional-office
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Bronx District Attorney's Office

Type: New York City Resource, Government Resource
Address: 198 East 161st Street, Bronx, New York, 10451
Contact: Elder Abuse Unit
Phone: 718-590-2260
Website: https://www.bronxda.nyc.gov/html/home/home.shtml
Services Offered: Investigates and prosecutes crimes on behalf of older victims, coordinates with social workers to provide counseling; the Crime Victims Assistance Unit includes an Elder Abuse Advocate.

Bronx Office for the Aging

Type: New York City Resource, Government Resource
Address: 953 Southern Boulevard, Bronx, New York, 10459
Phone: 718-542-0006
Website: https://a125-egovt.nyc.gov/egovt/services/service_detail.cfm?contract__cont_dfta_id=1E101
Services Offered: Provides case management and legal advice for victims of elder abuse or older adults at risk of elder abuse.

Community Referral Information System

Type: New York City Resource, Government Resource
Website: https://a069-apscris.nyc.gov/cris

Crime Victims Assistance Program (CVAP)

Type: New York City Resource, Government Resource
Address: Find contact information for your local Victim Advocate in the link below.
Website: https://www1.nyc.gov/site/nypd/services/victim-services/cvap.page
Services Offered: An initiative developed by the New York City Police Department and staffed by Safe Horizon, the nation's largest and most comprehensive victim services provider. CVAP provides two victim advocates in NYPD Precincts around the five boroughs.

Kings County District Attorney's Office- Brooklyn Family Justice Center

Type: New York City Resource, Government Resource
Address: 350 Jay Street, 15th & 16th Floors, Brooklyn, New York, 11201
Contact: Elder Abuse Unit
Phone: 718-250-5299
24 Hour Hotline: 718-250-2340
Family Justice Domestic Hotline: 800-621-4673
(Family Justice Center): www1.nyc.gov
Website: http://brooklynda.org/domestic-violence/#elder
Website 2: Action Center http://www.brooklynda.org/das-action-center
Services Offered: Handles all cases of abuse involving victims aged 60 years or older including physical abuse and threats of violence; prosecutes cases involving neglect and/or physical abuse by caregivers.

Legal Aid Society: Brooklyn Office for the Aging

Type: New York City Resource, Government Resource
Address: 111 Livingston Street, Brooklyn, New York, 11201
Phone: 718-645-3111
Website: https://nyconnects.ny.gov/services/brooklyn-office-for-the-aging-sofanypp100
Services Offered: Assesses potential elder abuse and neglect issues, provides casework management, counseling and legal intervention.

Manhattan District Attorney's Office

Type: New York City Resource, Government Resource
Address: 1 Hogan Place, New York, New York, 10013
Contact: Elder Abuse Unit
Phone: 212-335-9000
Phone 2: 212-335-9007
Website: https://www.manhattanda.org/victim-resources/elder-abuse
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

NY Connects

Type: New York City Resource, Government Resource
Phone: 800-342-9871
Website: https://www.nyconnects.ny.gov
Services Offered: NY Connects provides referrals for services and programs to older adults; gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation and meals.

NYC Department for the Aging Elderly Victims Resource Center

Type: New York City Resource, Government Resource
Address: 2 Lafayette Street, Floor 2, New York, New York, 10007
Phone: 212-442-3103
Website: https://www1.nyc.gov/site/dfta/services/elder-abuse-crime.page
Services Offered: Provides assistance to elderly victims of crime and elder abuse, assists with New York State Office of Victim Service applications and offers supportive counseling.

NYC Family Justice Center, Bronx

Type: New York City Resource, Government Resource
Address: 198 East 161st Street, 2nd Floor, Bronx, New York, 10451
Phone: 718-508-1220
Website: https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page
Services Offered: Provides comprehensive legal, case management, counseling and supportive services for victims of elder abuse.

NYC Family Justice Center, Brooklyn

Type: New York City Resource, Government Resource
Address: 350 Jay Street, Brooklyn, New York, 11201
Phone: 718-250-5113
Website: http://brooklynda.org/brooklyn-family-justice-centre
Services Offered: Provides comprehensive legal, case management, counseling and supportive services for victims of elder abuse.

NYC Family Justice Center, Manhattan

Type: New York City Resource, Government Resource
Address: 80 Center Street, 5th Floor, New York, New York, 10013
Phone: 212-602-2857
Website: www.nycservice.org/organizations/2295
Services Offered: Provides comprehensive legal, case management, counseling and supportive services; assists in applications for housing and financial assistance.

NYC Family Justice Center, Queens

Type: New York City Resource, Government Resource
Address: Family Justice Center: 126-02 82nd Avenue, Queens, New York, 11415
Contact: Alexandra Patino (Executive Director)
Phone: 718-575-4503
Contact 2: Susan Jacob (Deputy Director)
Phone 2: 718-575-4503
Phone 3: 718-575-4545 (General Information)
Website: https://www.nycservice.org/organizations/1527
Services Offered: Provides comprehensive legal, case management, counseling and supportive services for victims of elder abuse.

NYC Family Justice Center, Staten Island

Type: New York City Resource, Government Resource
Address: 126 Stuyvesant Place, Staten Island, New York, 10301
Website: https://access.nyc.gov/location/nyc-family-justice-center-staten-island
Services Offered: Provides comprehensive legal, case management, counseling and supportive services for victims of elder abuse.

Queens District Attorney's Office

Type: New York City Resource, Government Resource
Address: 80-02 Kew Gardens Road, Kew Gardens, New York, 11415
Phone: 718-286-6562
Email: LKWoods@queensda.org
Website: http://www.queensda.org/elderabuseproject.html
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

Staten Island District Attorney's Office, Elder Abuse Unit

Type: New York City Resource, Government Resource
Address: 130 Stuyvesant Place #7, Staten Island, New York, 10301
Phone: 718-697-8314
Email: info@rcda.nyc.gov
Website: https://www.statenislandda.org/who-we-are
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

NEW YORK CITY NON-GOVERNMENT RESOURCES

Barrier Free Living (BFL)
Type: New York City Resource, Non-Government Resource
Address: 637 East 138th Street, Bronx, New York, 10454
Phone: 212-533-4358
Phone 2: 212-400-6470
Email: info@bflnyc.org
Website: https://www.bflnyc.org
Services Offered: Provides services and support for survivors of domestic violence to both families and individuals with or without disabilities. Programs include shelter resources; counseling, support groups and safety planning, and provision of permanent homes for survivors and veterans with disabilities.

BronxWorks Innovative Senior Center (BronxWorks Heights Neighborhood Senior Center)
Type: New York City Resource, Non-Government Resource
Address: 200 West Tremont Avenue, Bronx, New York, 10453
Contact: Natalie Ayala
Phone: 718-299-0300 ext. 300
Email: nayala@bronxworks.org
Website: http://www.bronxworks.org/elder-abuse
Services Offered: Provides case management, legal advice to victims of elder abuse, aid in obtaining restraining orders, and accompaniment to court.

Brookdale Center for Healthy Aging & Longevity
Type: New York City Resource, Non-Government Resource
Address: 2180 Third Avenue, New York, New York, 10035
Email: info@brookdale.org
Website: https://brookdale.org
Services Offered: Provides information and resources for elder justice experts and advocates regarding elder abuse.

Carter Burden Network (Case Management Unit)
Type: New York City Resource, Non-Government Resource
Address: 445 East 85th Street, New York, New York, 10028
Contact: Michelle Galligan
Phone: 646-504-4999
Phone 2: 917-409-1261
Email: contactus@carterburdennetwork.org
Website: http://www.carterburdennetwork.org/case-management-unit
Services Offered: Provides case management for victims of elder abuse.

City Meals on Wheels
Type: New York City Resource, Non-Government Resource
Address: 355 Lexington Avenue , New York, New York, 10017
Phone: 212-687-1296
Email: info@citymeals.org
Website: https://www.citymeals.org
Services Offered: Meals on Wheels delivers nourishing meals to the homebound elderly both New York citywide and statewide. Meals are provided on weekends, holidays, and in emergency situations to ensure that all older adults are receiving the meals they need.

Community Agency for Senior Citizens
Type: New York City Resource, Non-Government Resource
Address: 56 Bay Street, Floor 5, Staten Island, New York, 10301
Phone: 718-981-6226
Website: http://cascsiny.org/elder-abuse-prevention-intervention-services/
Services Offered: Provides assistance, counseling, advocacy and support groups for abuse victims; assists with benefits/entitlements.

Dorot

Type: New York City Resource, Non-Government Resource
Address: 171 West 85th Street, New York, New York, 10024
Address 2: Dorot Transitional Shelter, 316 West 95th Street, New York, New York, 10024
Contact: Homeless Prevention Program
Phone: 212-580-0001
Email: info@dorotusa.org
Website: www.dorotusa.org
Services Offered: Offers services and programs to adults 60 or older who are homeless or facing homelessness, including a transitional temporary housing residence in Manhattan; provides an array of programs and services to enrich the lives of older adults.

Harry and Jeanette Weinberg Center for Elder Justice at the Hebrew Home at Riverdale

Type: New York City Resource, Non-Government Resource
Address: 5901 Palisade Avenue, Riverdale, New York, 10471
Website: https://theweinbergcenter.org
Services Offered: Provides short term shelter for seniors 60 and over in the 5 boroughs and Westchester and offers and a range of services, including legal advocacy and social services, to older adults who have experienced abuse.

Heights and Hills

Type: New York City Resource, Non-Government Resource
Address: 81 Wiloughby Street, Suite 302, Brooklyn, New York, 11201
Phone: 718-596-8789
Email: info@heightsandhills.org
Website: https://www.heightsandhills.org
Services Offered: Provides a variety of services to older adults including social services for those who are homebound, caregiver support for family and friends, volunteer and intergenerational programs that engage the community.

JASA Bronx LEAP (Legal Social Work Elder Abuse Program)

Type: New York City Resource, Non-Government Resource
Address: 247 West 37th Street, The Bronx, New York, 10471
Phone: 212-273-5272
Email: help@jasa.org
Website: https://www.jasa.org/services/elder-abuse
Services Offered: LEAP (Legal/Social Work Elder Abuse Program)
Offers attorneys and social workers programs to identify, eliminate, and prevent abuse; provides legal assistance and social services directly to seniors.

JASA Brooklyn LEAP (Legal Social Work Elder Abuse Program)

Type: New York City Resource, Non-Government Resource
Address: 1901 Coney Island Avenue, Brooklyn, New York, 11201
Address 2: 2211 Church Avenue, Brooklyn, New York, 11226
Phone: 212-273-5272
Email: help@jasa.org
Website: www.jasa.org/services/elder-abuse
Services Offered: Offers attorneys and social workers programs to identify, eliminate, and prevent abuse; provides legal assistance and social services directly to seniors.

JASA Manhattan LEAP (Legal Social Work Elder Abuse Program)

Type: New York City Resource, Non-Government Resource
Address: 247 West 37th Street, New York, New York, 10018
Phone: 212-273-5272
Email: help@jasa.org
Website: www.jasa.org
Services Offered: Offers attorneys and social workers programs to identify, eliminate, and prevent abuse; provides legal assistance and social services directly to seniors.

JASA Queens LEAP (Legal Social Work Elder Abuse Program)

Type: New York City Resource, Non-Government Resource
Address: 131 Beach 19th Street, Far Rockaway, New York, 11691
Address 2: 97-77 Queens Boulevard, Rego Park, New York, 11374
Phone: 212-273-5272
Email: help@jasa.org
Website: https://www.jasa.org/services/elder-abuse
Services Offered: LEAP (Legal/Social Work Elder Abuse Program) offers attorneys and social workers programs to identify, eliminate, and prevent abuse; provides legal assistance and social services directly to seniors.

Legal Information for Families Today (LIFT), Bronx

Type: New York City Resource, Non-Government Resource
Address: 900 Sheridan Avenue, Lower Main Level, Room LM-8 , Bronx, New York, 10451
Phone: 212-343-1122
Website: https://www.liftonline.org
Services Offered: Provides general information to victims of elder abuse regarding legal process and procedure in family and criminal courts as well as specific information about Orders of Protection and appealing family court orders.

Legal Information for Families Today (LIFT), Brooklyn

Type: New York City Resource, Non-Government Resource
Address: 330 Jay Street 6 FL, Brooklyn, New York , 11201
Phone: 212-343-1122
Website: https://www.liftonline.org
Services Offered: Provides general information to victims of elder abuse regarding legal process and procedure in family and criminal courts as well as specific information about Orders of Protection and appealing family court orders.

Legal Information for Families Today (LIFT), Manhattan

Type: New York City Resource, Non-Government Resource
Address: 60 Lafayette Street, New York, New York , 10013
Phone: 212-343-1122
Website: https://www.liftonline.org
Services Offered: Provides general information to victims of elder abuse regarding legal process and procedure in family and criminal courts as well as specific information about Orders of Protection and appealing family court orders.

Legal Information for Families Today (LIFT), Queens

Type: New York City Resource, Non-Government Resource
Address: 151-20 Jamaica Avenue, Jamaica, New York, 11432
Phone: 212-343-1122
Website: https://www.liftonline.org
Services Offered: Provides general information to victims of elder abuse regarding legal process and procedure in family and criminal courts as well as specific information about Orders of Protection and appealing family court orders.

Legal Information for Families Today (LIFT), Staten Island

Type: New York City Resource, Non-Government Resource
Address: 25 Hyatt Street 4th floor, Room 437, Staten Island, New York, 10301
Phone: 212-343-1122
Website: https://www.liftonline.org
Services Offered: Provides general information to victims of elder abuse regarding legal process and procedure in family and criminal courts as well as specific information about Orders of Protection and appealing family court orders.

Mount Sinai Hospital Geriatrics Social Work Services

Type: New York City Resource, Non-Government Resource
Address: 4 Fireman Hall, New York, New York, 10003
Phone: 212-614-5898
Website: https://www.mountsinai.org/locations/beth-israel/support/social-work/geriatrics
Services Offered: Provides social work services to help maintain and enhance the quality of life for older adults including, consolation, information and referrals to patients who are experiencing elder abuse, mistreatment, or exploitation.

Neighborhood Self Help by Older Persons Project (Neighborhood SHOPP)

Type: New York City Resource, Non-Government Resource
Address: 953 Southern Boulevard, Suite 203, Bronx, New York, 10459
Contact: Evelyn Laureano
Phone: 718-542-0006
Website: https://www.nycservice.org/organizations/918
Services Offered: Focuses on elder abuse victims and provides housing assistance, transportation services and an elder abuse victim programs to create a better understanding of legal options.

NYC Elder Abuse Center

Type: New York City Resource, Non-Government Resource
Contact: Case Consultations
Phone: 212-746-7211
24 Hour Hotline: 212-746-6905
Email: helpline@nyceac.org
Email 2: info@nyceac.org
Website: https://nyceac.org/clinical-services/case-consultations
Website 2: Helpline for Concerned Persons https://nyceac.org/helpline-for-concerned-persons
Services Offered: Offers supportive counseling, discussion of concerns and needs, guidance, and timely referrals for victims of elder abuse; provides a consultation service for professionals to assist in medical, social work and safety planning, among other services related to older adults who have experienced older adult abuse.

R.A.I.N., Bronx

Type: New York City Resource, Non-Government Resource
Address: 811 Morris Park Avenue, Bronx, NY, 10462
Contact 2: Homecare
Phone: 718-892-5520
Phone 2: 718-829-2131
Email: Info@RainInc.org
Website: https://www.raininc.org/about-r-a-i-n
Services Offered: Provides full service neighborhood senior centers, food delivery, transportation services, low-income housing for the elderly, case management, and elder abuse services. RAIN has over ten locations in the Bronx and one in Manhattan.

R.A.I.N. INWOOD NEIGHBORHOOD SENIOR CENTER RAIN

Type: New York City Resource, Non-Government Resource
Address: 84 Vermilyea Avenue, New York, New York, 10034
Phone: 212-567-3200
Email: info@RainInc.org
Website: https://www.raininc.org/about-r-a-i-n
Services Offered: Provides full service-neighborhood senior centers, food delivery, transportation services, low-income housing for the elderly,case management, and elder abuse services.

Safe Horizon - Bronx

Type: New York City Resource, Non-Government Resource
Address: 198 East 161st Street Floor 2, Bronx, New York, 10451
Phone: 718-508-1222
Website: https://www.safehorizon.org/our-services/legal-and-court-help/family-justice-centers
Services Offered: Assists victims of elder abuse including providing supportive and trauma counseling; files Order of Protection and provides court accompaniment.

Safe Horizon Elderly Crime Victims Resource Center

Type: New York City Resource, Non-Government Resource
Address: 2 Lafayette Street Floor 4, New York, New York, 10007
Phone: 855-234-1042
24 Hour Hotline: 800-621-4673
Email: kshaffer@aging.nyc.gov
Website: www.safehorizon.org
Website 2: Elderly Crime Victims Resource Center http://www.wsiaca.org/resourcedirectory/?orgID=71
Services Offered: Assists victims of elder abuse including providing supportive and trauma counseling; provides temporary shelter. Safe Horizon is located in all boroughs of New York City.

Safe Horizon Family Justice Center

Type: New York City Resource, Non-Government Resource
Address: 350 Jay Street, Brooklyn, New York, 11201
Phone: 718-250-5111
Website: https://www.safehorizon.org/our-services/legal-and-court-help/family-justice-centers/
Services Offered: Assists victims of elder abuse including providing supportive and trauma counseling; files Orders of Protection and provides court accompaniment.

Safe Horizon - Queens

Type: New York City Resource, Non-Government Resource
Address: 126-02 82nd Avenue, Kew Gardens, New York, 11415
Phone: 718-575-4500
Website: https://www.safehorizon.org/our-services/legal-and-court-help/family-justice-centers/
Services Offered: Assists victims of elder abuse including providing supportive and trauma counseling; files Orders of Protection; provides case management.

Safe Horizon - Staten Island

Type: New York City Resource, Non-Government Resource
Address: 126 Stuyvesant Place, Staten Island, New York, 10301
Phone: 718-697-4300
Website: https://www.safehorizon.org/our-services/legal-and-court-help/family-justice-centers/
Services Offered: Assists victims of elder abuse including providing supportive and trauma counseling; files Orders of Protection and provides court accompaniment.

Sage-Advocacy & Services

Type: New York City Resource, Non-Government Resource
Address: 305 7th Avenue Floor 15, New York, New York, 10001
Phone: 212-741-2247
Website: https://www.sageusa.org
Services Offered: Advocates on behalf of the aging LGBT community.

Turning Point for Women and Families

Type: New York City Resource, Non-Government Resource
Address: PO Box 670086, Flushing, New York, 11367
Phone: 718-262-8722
Phone 2: 718-262-8744
Email: info@tpny.org
Website: www.tpny.org
Services Offered: Sponsors an Elder Abuse Project for outreach to older Muslim women and offers emotional support.

URIPALS
Type: New York City Resource, Non-Government Resource
Address: 75 Broad Street Suite 505, New York, New York, 100004
Email: PALSinfo@urinyc.org
Website: https://urinyc.org/uripals
Services Offered: URIPALS offers pet-ready apartments and services, including safety, case management, counseling, specialized pet care and veterinarians and animal behavorial specialists that allow families and pets to live and heal together in the same secure space.

Womankind
Type: New York City Resource, Non-Government Resource
Address: 9 Mott Street, Suite #200, New York, New York, 10013
24 Hour Hotline: 888-888-7702
Email: info@iamWK.org
Website: https://www.iamwomankind.org/our-services
Services Offered: Provides counseling services for Asian and Asian-speaking victims of elder abuse.

3RD JUDICIAL DISTRICT - GOVERNMENT RESOURCES

Albany Adult Protective Services
Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 162 Washington Avenue, Albany, New York, 12210
County: Albany
Phone: 518-447-7177
Website: https://nyconnects.ny.gov/providers/adult-protective-services-sofaalbaap226
Services Offered: Assesses potential older adult abuse and neglect issues; provides casework management, counseling and legal intervention.

Albany Attorney General's Office, Smart Seniors
Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: The Capitol, Albany, New York, 12224-0341
County: Albany
Phone: 518-474-7330
24 Hour Hotline: 1-800-771-7755
Email: NYSAG@www.oag.state.ny.us
Website: https://ag.ny.gov/smart-seniors
Website 2: https://ag.ny.gov/sites/default/files/smart_seniors.pdf
Services Offered: Has investigators and prosecutors who specialize in fighting consumer fraud, neglect and abuse and problems in the healthcare system; created a booklet to protect seniors from scammers and abusers by laying out their rights and options.

Albany County Crime Victim and Sexual Violence Center
Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: Harold L. Joyce Albany County Office Building, 112 State Street, Room 1010, Albany, New York, 12207
County: Albany
Contact: Karen Ziegle
Phone: 518-447-7100
24 Hour Hotline: 518-447-4416
Email: cvsvc@albanycounty.com
Website: https://www.albanycounty.com/departments/crime-victim-and-sexual-violence-center
Services Offered: Provides counseling, case management and legal advocacy to crime victims.

Albany County Department for Aging

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 162 Washington Avenue Floor 6, Albany, New York, 12210
County: Albany
Contact: Deb Riitano
Phone: 518-447-7198
Email: aging@albanycounty.com
Website: https://www.albanycounty.com/departments/aging
Services Offered: Connects elders to other agencies and case workers that provide services to victims of elder abuse.

Albany County Department for the Aging Senior Legal Services Program

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
County: Albany
Phone: 518-426-6765
24 Hour Hotline: 800-462-2922
Website: https://www.albanycounty.com/departments/aging/legal-counseling-and-assistance
Services Offered: Provides legal advice and representation to Albany County seniors regarding financial and elder abuse. This program is offered in multiple locations.

Albany District Attorney's Special Victims Unit

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 6 Lodge Street, Albany, New York, 12207
County: Albany
Phone: 518-487-5460
Website: http://www.albanycountyda.com/Bureaus/SpecialVictimsUnit/aboutsvu.aspx
Services Offered: Utilizes a victim-centered model, working to minimize further trauma. Unit members team with local agencies, law enforcement and service providers to implement prevention strategies and promote prosecution of offenders.

Columbia County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 25 Railroad Avenue, Hudson, New York, 12534
County: Columbia
Phone: 518-828-9411
Website: https://sites.google.com/a/columbiacountyny.com/col-co-department-of-social-services/adult-services
Services Offered: Provides social services for victims of elder abuse.

Columbia County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 325 Columbia Street, Hudson, New York, 12534
County: Columbia
Contact: Kevin McDonald
Phone: 518-462-6765
Website: https://sites.google.com/a/columbiacountyny.com/columbia-county-office-for-the-aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Columbia District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 325 Columbia Street, Hudson, New York, 12534
County: Columbia
Phone: 518-828-3414
Website: https://www.countyoffice.org/ny-columbia-county-district-attorney
Website 2: https://sites.google.com/a/columbiacountyny.com/district_attorney
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

Greene County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 411 Main Street, Catskill, New York, 12414-1716
County: Greene
Phone: 518-719-3700
Website: https://www.greenegovernment.com/departments/social-services
Services Offered: Provides social services to victims of elder abuse.

Greene County Department for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
County: Greene
Phone: 518-719-3555
Email: aging@discovergreene.com
Website: https://www.greenegovernment.com/departments/human-services/elderly
Services Offered: Offers free legal consultation for victims of elder abuse.

Greene District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 411 Main Street, Catskill, New York, 12414
County: Greene
Phone: 518-719-3590
Website: http://www.greenegovernment.com/departments/district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

NY Connects

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Phone: 800-342-9871
Website: https://www.nyconnects.ny.gov
Services Offered: NY Connects provides referrals for services and programs to older adults, gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation and meals.

Rensselaer County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 547 River Street, Troy, New York, 12180
County: Rensselaer
Phone: 518-833-6181
Email: 38b022@dfa.state.ny.us
Website: https://www.nyconnects.ny.gov/services/adult-protective-services-121
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Rensselaer County Department for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 1600 7th Avenue, Troy, New York, 12180-8403
County: Rensselaer
Phone: 518-270-2730
Website: http://www.rensco.com/departments/social-services
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Rensselaer County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 80 2nd Street Suite 3, Troy, New York, 12180
County: Rensselaer
Phone: 518-270-2950
Phone 2: 518-270-4040
Website: http://www.rensco.com/departments/county-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

Schoharie Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: County Office Building, Schoharie, New York, 12157
County: Schoharie
Phone: 518-295-8334
Website: https://nyconnects.ny.gov/providers/dss-schoharie-county-department-of-social-services-sofa-ag-378170
Services Offered: Investigates instances of older adult abuse and issues referrals to local legal and social services.

Schoharie County Department for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 113 Park Place Suite 3, Schoharie, New York, 12157
County: Schoharie
Phone: 518-295-2001
Website: https://www4.schohariecounty-ny.gov/departments/ofa
Services Offered: Investigates reports of adult abuse, provides legal representation, and issues referrals.

Schoharie District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: Public Safety Facility, Floor 2, 157 Depot Lane, Schoharie, New York, 12157
County: Schoharie
Phone: 518-295-2272
Website: https://www4.schohariecounty-ny.gov/departments/districtattorney
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

Sullivan County Department for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: County Government Center, 100 North Street, Monticello, New York, 12701
County: Sullivan
Phone: 845-794-3000 ext. 0241
Phone 2: 845-807-0241
Website: http://sullivanny.us/Departments/Aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Sullivan County Department of Social Services

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 16 Community Lane, Liberty, New York, 12754
County: Sullivan
Phone: 845-292-0100
Website: https://sullivanny.us/Departments/HealthandFamilyServices
Services Offered: Provides referrals for victims of elder abuse.

Sullivan District Attorney's Office Elder Abuse Unit

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: Sullivan County Courthouse, 414 Broadway, Monticello, New York, 12701
County: Sullivan
Phone: 845-794-3344
Website: http://sullivanny.us/Departments/Districtattorney
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

Ulster County Department for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 1003 Development Court, Kingston, New York, 12401
County: Ulster
Contact: Susan Koppenhaver
Phone: 845-340-3456
Phone 2: 877-914-3456
Website: https://ulstercountyny.gov/aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Ulster County Department of Social Services: Children and Family Services

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 1091 Development Court, Kingston, New York, 12401
County: Ulster
Phone: 845-334-5400
Website: https://ulstercountyny.gov/social-services/children-and-family-services
Services Offered: Investigates reports of adult abuse and provides referrals.

3RD JUDICIAL DISTRICT - NON-GOVERNMENT RESOURCES

Ulster District Attorney's Office Family and Child Advocacy Center

Type: District-Wide Resource, Government Resource
Judicial District: 3rd
Address: 21 O'Neil Street, Kingston, New York, 12401
County: Ulster
Phone: 845-334-5155
Email: ucda@co.ulster.ny.us
Website: https://ulstercountyny.gov/district-attorney
Website 2: https://ulstercountyny.gov/district-attorney/ulster-county-family-violence-investigative-unit
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

Common Ground Inc.: Task Force on Elder Abuse of Greene and Columbia Counties

Type: District-Wide Resource, Non-Government Resource
Judicial District: 3rd
Address: 11 William Street, Catskill, New York, 12414
County: Columbia, Greene
Phone: 518-943-0523
Email: info@commongroundinc.org
Website: https://www.commongroundinc.org/task-force-on-elder-abuse
Services Offered: A coalition of organizations whose purpose is to prevent elder abuse through education and outreach. Services include presentations, information on "how to access" help, and referrals to services or other professionals.

Equinox Elder Abuse Project

Type: District-Wide Resource, Non-Government Resource
Judicial District: 3rd
Address: 102 Hackett Boulevard, Albany, New York, 12209
Phone: 518-434-6135
Website: http://www.equinoxinc.org/page/the-elder-abuse-project-23.html
Services Offered: Provides counseling, case management, shelter, and legal advocacy to older adults who have experienced domestic abuse.

S.A.L.T. Seniors and Law Enforcement Together

Type: District-Wide Resource, Non-Government Resource
Judicial District: 3rd
Address: 6 Lodge Street, Albany, New York, 12207
24 Hour Hotline: 518-447-7258
Website: https://albanycountyda.com/Bureaus/RevJohnUMillerOR/Initiatives/SALT.aspx
Services Offered: Addresses issues related to adult abuse and crimes against older adults.

Senior Services of Albany (LifePath)

Type: District-Wide Resource, Non-Government Resource
Judicial District: 3rd
Address: 32 Essex Street, Albany, New York, 12206
Phone: 518-465-3322
Website: http://seniorservicesofalbany.com
Services Offered: Provides services to older adults and caregiver support to foster independence and enhance the quality of life of older adults.

The Eddy Haven for Abused Elderly

Type: District-Wide Resource, Non-Government Resource
Judicial District: 3rd
Address: 315 S. Manning Boulevard, Albany, New York, 12208
Phone: 518-525-1111
24 Hour Hotline: 518-271-3257
Website: http://www.sphp.com/elder-abuse-cc
Services Offered: Provides a temporary, safe residence for people who have experienced older abuse in Albany and Rensselaer.

4TH JUDICIAL DISTRICT - GOVERNMENT RESOURCES

Clinton Adult Protective Services
Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 13 Durkee Street, Plattsburg, New York, 12901
County: Clinton
Phone: 518-565-3300
Website: https://www.clintoncountygov.com/dss/family/adult_protective_services
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Attorney General's Regional Plattsburgh Office
Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 43 Durkee Street, Plattsburg, New York, 12901
Contact: Glen Michaels
Phone: 518-562-3282
Phone 2: 518-562-3288
Website: https://www.countyoffice.org/ny-clinton-county-attorney-general
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Clinton District Attorney's Office
Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 137 Margaret Street, Plattsburg, New York, 12901
County: Clinton
Contact: Andrew J. Wylie
Phone: 518-565-4770
Website: https://www.clintoncountygov.com/Departments/DA/DAJustices.html
Services Offered: Investigates and prosecutes crimes on behalf of older people who have experienced older adult abuse; coordinates with social workers to provide counseling.

Essex County Adult Protective Services
Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 132 Water Street, Elizabethtown, New York, 12932
County: Essex
Phone: 518-873-3550
Website: https://www.co.essex.ny.us/wp/department-of-social-services/?target=Adult
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Essex County District Attorney's Office
Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 7559 Court Street, PO Box 217, Elizabethtown, New York, 12932
County: Essex
Contact: Kristy Sprague
Phone: 518-873-3335
Email: KSprague@co.essex.ny.us
Website: https://www.co.essex.ny.us/wp/district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Franklin County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 184 Finney Boulevard, Malone, New York, 12953
County: Franklin
Phone: 518-481-1815
Email: agreen1@franklincony.org
Website: https://countyfranklin.digitaltowpath.org:10078/content/Departments/View/25:field=services;/content/DepartmentServices/View/84#description
Services Offered: Assesses potential elder abuse and neglect issues, provides casework management, counseling, and legal intervention.

Franklin County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 355 West Main Street, Malone, New York, 12953
County: Franklin
Contact: Jennifer Marie Hollis
Phone: 518-481-1544
Website: https://www.countyoffice.org/ny-franklin-county-district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Fulton County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 4 Daisy Lane, PO Box 549, Johnstown, New York, 12095
County: Fulton
Phone: 518-736-5718
Website: https://www.nyconnects.ny.gov/services/adult-protective-services-sofa1359
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Fulton County Department of Social Services

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 4 Daisy Lane, PO Box 549, Johnstown, New York, 12095
County: Fulton
Phone: 518-736-5600
Website: https://www.nyconnects.ny.gov/providers/fulton-county-department-of-social-services-sofa-ag-374974
Services Offered: Provides case management and referral services.

Fulton County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 223 West Main Street, Johnstown, New York, 12095
County: Fulton
Contact: Chad W. Brown
Phone: 518-736-5511
Website: https://www.fultoncountyny.gov/district-attorneys-office
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

Fulton County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 19 North William Street, Johnstown, New York, 12095
County: Fulton
Contact: Andrea Fettinger
Phone: 518-736-5650
Email: fcofa@co.fulton.ny.us
Website: http://fcofa.org
Services Offered: Investigates reports of adult abuse, provides legal representation, and issues referrals.

Hamilton County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 139 White Birch Lane, PO Box 725, Indian Lake, New York, 12842
County: Hamilton
Phone: 518-648-6131
Website: https://www.hamiltoncounty.com/health-human-services/social-services/adult-protective-eisep-and-personal-care
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Hamilton County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 85 White Birch Lane, Indian Lake, New York, 12842
County: Hamilton
Phone: 518-648-5113
Website: https://www.countyoffice.org/ny-hamilton-county-district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Hamilton County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 1340 State Route 9, Floor 1, Human Services Building, Lake George, New York 12845
County: Hamilton
Phone: 518-761-6347
Website: https://www.agingcare.com/local/warrenhamilton-county-office-for-the-aging-lake-george-area-agency-on-aging-ny
Services Offered: Investigates reports of adult abuse, provides legal representation, and issues referrals.

Montgomery County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 4th
County: Montgomery
Phone: 518-853-8275
Website: https://www.co.montgomery.ny.us/web/sites/departments/socialservices/adult.asp
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Montgomery County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: New Montgomery County Courthouse, 58 Broadway, PO Box 1500, Fonda, New York 12068
County: Montgomery
Contact: Hon. Kelli P. McCoski
Phone: 518-853-8250
Website: https://www.co.montgomery.ny.us/web/sites/departments/districtattorney/default.asp
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Montgomery County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 135 Guy Park Avenue, Amsterdam, New York, 12010
County: Montgomery
Phone: 518-843-2300
Email: mcofadjordan@nycap.rr.com
Website: http://officeforaging.com
Services Offered: Investigates reports of adult abuse, provides legal representation, and issues referrals.

NY Connects

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Phone: 800-342-9871
Website: https://www.nyconnects.ny.gov
Services Offered: NY Connects provides referrals for services and programs to older adults, gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation and meals.

Saratoga Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 152 West High Street, Ballston Spa, New York, 12020
County: Saratoga
Contact: Sheriff
Phone: 518-884-4159
Phone 2: 518-885-6761
Website: https://www.saratogacountyny.gov/departments/social-services/adult-and-family-services
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Saratoga District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 25 West High Street Suite 2, Ballston Spa, New York, 12020
County: Saratoga
Contact: Karen A. Heggen
Phone: 518-885-2263
Website: http://saratogacountyda.com
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Saratoga Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 152 West High Street, Ballston Spa, New York, 12020
County: Saratoga
Contact: Sandra Cross
Phone: 518-884-4100
Website: https://www.saratogacountyny.gov/departments/office-for-the-aging
Services Offered: Assists with investigations, counseling, case management, advocacy, money management, housing referrals, crisis intervention, Orders of Protection, guardianship and APS Supportive Services.

Schenectady Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 797 Broadway, Schenectady, New York, 12305-2704
County: Schenectady
Contact: Paul Brady
Phone: 518-388-4470
Contact 2: Emergency Services
Phone 2: 518-382-0383
Website: https://www.schenectadycounty.com/node/336
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Schenectady District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 612 State Street, Judicial Building, Floor 3, Schenectady, New York, 12305
County: Schenectady
Contact: Robert M. Carney
Phone: 518-388-4364
Email: webinquiry@schenectadycounty.com
Website: https://www.schenectadycounty.com/node/123
Services Offered: Investigates and prosecutes crimes on behalf of adult victims; coordinates with social workers to provide counseling.

Schenectady Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 107 Nott Terrace, Suite 202, Schaffer Heights, New York, 12308
County: Schenectady
Phone: 518-382-8481
Email: cathryn.bern-smith@schenectadycounty.com
Website: https://www.schenectadycounty.com/SLTC
Services Offered: Connects elders to other agencies and case workers that provide services to victims of elder abuse.

St. Lawrence Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 6 Judson Street, Canton, New York, 13617
County: St. Lawrence
Phone: 315-379-2148
Website: https://www.stlawco.org/Departments/SocialServices
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

St. Lawrence District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 48 Court Street, Canton, New York, 13617
County: St. Lawrence
Contact: Gary M. Pasqua
Phone: 315-379-2225
Website: https://www.stlawco.org/Departments/DistrictAttorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

St. Lawrence Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: Human Service Center, 80 State Highway 310, Suite 7, Canton, New York 13617
County: St. Lawrence
Contact: Andrea Montgomery
Phone: 315-386-4730
Email: amontgomery@stlawco.org
Website: https://www.stlawco.org/Departments/OfficefortheAging
Services Offered: Provides legal counsel and advice in civil matters, legal representation in court, and administrative hearings for the older adults.

Warren County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: Human Services Building, 1340 State Route 9, Lake George, New York 12845
County: Warren
Contact: Sheriff
Phone: 518-761-6326
Phone 2: 518-743-2500
Website: https://www.warrencountyny.gov/socserv
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Warren County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 1340 State Route 9, Lake George, New York, 12845
County: Warren
Contact: Jason M. Carusone
Phone: 518-761-6405
Website: https://warrencountyny.gov/da
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Warren County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: Human Services Building, 1340 State Route 9, Lake George, New York, 12845
County: Warren
Phone: 518-761-6347
Website: https://www.agingcare.com/local/warrenhamilton-county-office-for-the-aging-lake-george-area-agency-on-aging-ny
Services Offered: Investigates reports of older adult abuse, provides legal representation, and issues referrals.

Washington County Adult Protective Services
Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: Municipal Center Building B, 383 Broadway, Fort Edward, New York, 12828
County: Washington
Phone: 518-746-2420
Website: http://www.co.washington.ny.us/603/Adult-Protective-Services
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Washington County District Attorney's Office
Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 383 Broadway, Building C, Fort Edward, New York, 12828
County: Washington
Contact: Jordan J. Anthony
Phone: 518-746-2525
Website: http://www.co.washington.ny.us/283/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Washington County Office for the Aging
Type: District-Wide Resource, Government Resource
Judicial District: 4th
Address: 383 Broadway, Building C, Fort Edward, New York, 12828
County: Washington
Contact: Gina Cantanucci-Mitchell
Phone: 518-746-2420
Email: OfficeForTheAging@washingtoncountyny.gov
Website: http://www.co.washington.ny.us/148/Office-for-Aging
Services Offered: Investigates reports of olderadult abuse, provides legal representation, and issues referrals.

5TH JUDICIAL DISTRICT - GOVERNMENT RESOURCES

Attorney General's Regional Syracuse Office
Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 300 South State Street Suite 300, Syracuse, New York, 13202
Phone: 315-448-4800
Website: http://www.ag.ny.gov/contact-attorney-general
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Attorney General's Regional Utica Office
Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 207 Genesee Street, Room 508, Utica, New York, 13501
Phone: 315-864-2000
Website: https://ag.ny.gov/utica-regional-office
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Attorney General's Regional Watertown Office

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: Dulles State Office Building 317 Washington Street, Watertown, New York, 13601
Phone: 315-523-6080
Website: https://ag.ny.gov/watertown-regional-office
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Herkimer County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 109 Mary Street, Herkimer, New York, 13350
County: Herkimer
Phone: 315-867-1231
Website: https://countyherkimer.digitaltowpath.org:10069/content/departments/View/10:field=services;/content/DepartmentServices/View/42
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Herkimer County District Attorney's

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 301 North Washington Street #2401, Herkimer, New York, 13350
County: Herkimer
Phone: 315-867-1155
Website: https://www.herkimercounty.org/government/district-attorney.php
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Herkimer County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 109 Mary Street #1101, Herkimer, New York, 13350
County: Herkimer
Contact: Kathy Fox
Phone: 315-867-1121
Email: kathyfox@herkimercounty.org
Email 2: hcofa@herkimercounty.org
Website: https://www.herkimercounty.org/services-and-departments/office-for-the-aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Jefferson County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 250 Arsenal Street, Watertown, New York, 13601
County: Jefferson
Phone: 315-785-3210
Website: https://co.jefferson.ny.us/departments/SocialServices/adult-services
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Jefferson County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 175 Arsenal Street, Watertown, New York, 13601
County: Jefferson
Phone: 315-785-3053
Website: https://co.jefferson.ny.us/departments/DistrictAttorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Jefferson County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 175 Arsenal Street 2nd Fl., Watertown, New York, 13601
County: Jefferson
Contact: Louise Haraczka
Phone: 315-785-3191
Email: ofa@co.jefferson.ny.us
Website: https://co.jefferson.ny.us/departments/OfficefortheAging
Services Offered: Provides outreach to inform older adults of available options and to assist them in gaining access to needed services. Emphasis is placed in reaching the low income, the vulnerable, the minority and rural component of the senior population.

Jefferson County Sheriff Dept

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 753 Waterman Drive, Watertown, New York, 13601
County: Jefferson
Phone: 315-786-2700
Website: https://co.jefferson.ny.us/departments/SheriffsOffice
Services Offered: Provides law enforcement for people who have experienced older adult abuse.

Lewis County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 5274 Outer Stowe Street, PO Box 193, Lowville, New York, 13367
County: Lewis
Contact: Jennifer Jones
Phone: 315-376-5400
Email: 23a088@dfa.state.ny.us
Email 2: jennifer.jonez@dfa.state.ny.us
Website: https://www.lewiscounty.org/departments/dss/adult-protective-services-aps
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Lewis County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 7600 North State Street, Lowville, New York, 13367
County: Lewis
Phone: 315-376-5390
Email: leannemoser@lewiscounty.ny.gov
Website: https://www.lewiscounty.org/departments/district-attorney/district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Lewis County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 5274 Outer Stowe Street, PO Box 193, Lowville, New York, 13367
County: Lewis
Phone: 315-376-5313
Email: ofa@lewiscounty.ny.gov
Website: https://www.lewiscounty.org/departments/office-for-the-aging/office-for-the-aging
Services Offered: Connects elders to other agencies and case workers that provide services to victims of elder abuse.

Oneida County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 800 Park Avenue, Utica, New York, 13501
County: Oneida
Phone: 315-798-5735
Website: https://www.ocgov.net//oneida/socialservices/servicesdivision
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

NY Connects

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Phone: 1-800-342-9871
Website: https://www.nyconnects.ny.gov
Services Offered: NY Connects provides referrals for services and programs to older adults, gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation and meals.

Oneida County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 235 Elizabeth Street, Utica, New York, 13501
County: Oneida
Contact: Scott D. McNamara
Phone: 315-798-5766
Email: smcnamara@ocgov.net
Email 2: webmaster@ocgov.net
Website: https://ocgov.net/distatty
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Oneida County Elder Abuse Coalition

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 723 James Street, Syracuse, New York, 13203
County: Oneida
Address 2: 300 West Dominick Street, Rome, New York, 13440
Phone: 315-798-5456
Website: http://ocgov.net/ofa/elderabusecoalition
Services Offered: Promotes awareness, recognition, intervention and prevention of elder abuse in the community; provides a coordinated response to the service needs of victims and other vulnerable persons.

Onondaga County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 421 Montgomery Street, Floor 5, Syracuse, New York, 13202
County: Onondaga
Phone: 315-435-2815
Website: http://www.ongov.net/aps/index.html
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Onondaga County Office for Aging

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 421 Montgomery Street, Floor 10 Civic Center, Syracuse, New York, 13202
County: Onondaga
Phone: 315-435-2360
Website: http://www.ongov.net/aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Onondaga District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: Criminal Courthouse, 505 South State Street Floor 4, Syracuse, New York, 13202
County: Onondaga
Phone: 315-435-2470
Website: http://www.ongovda.net/section/home
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Oswego County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 39 Churchill Road, Oswego, New York, 13126
County: Oswego
Phone: 315-349-3200
Email: Sheryl.Wettering@oswegocounty.com
Email 2: Districtattorney@oswegocounty.com
Website: https://www.oswegocounty.com/departments/public_safety/district_attorney/index.php
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Oswego County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 70 Bunner Street, Oswego, New York, 13126
County: Oswego
Contact: Sara Sunday
Phone: 315-349-3484
Email: Sara.Sunday@oswegocounty.com
Website: http://oswegocounty.com/ofa
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Oswego County Protective Services for Adults
Type: District-Wide Resource, Government Resource
Judicial District: 5th
Address: 100 Spring Street, Mexico, New York, 13114
County: Oswego
Contact: Leanne Hibbert-LaRock
Phone: 315-963-5339
Email: Adult_Family@oswegocounty.com
Website: https://www.oswegocounty.com/departments/human_services/social_services/index.php
Services Offered: Investigates instances of elder abuse, issues referrals and assists older adults in obtaining social and legal services.

5TH JUDICIAL DISTRICT - NON-GOVERNMENT RESOURCES OUTSIDE

Jefferson County Victim Assistance Center
Type: District-Wide Resource, Non-Government Resource
Judicial District: 5th
Address: 418 Washington Street, Watertown, New York, 13601
County: Jefferson
Phone: 315-782-1823
24 Hour Hotline: 315-782-1855
Email: victimsassistancecenter@vacjc.com
Website: http://www.vacjc.com
Services Offered: Assists with obtaining Orders of Protection and provides a safe shelter.

Vera House
Type: District-Wide Resource, Non-Government Resource
Judicial District: 5th
Address: 723 James Street, Syracuse, New York, 13203
24 Hour Hotline: 315-468-3260
Email: jhicks@verahouse.org
Email 2: info@verahouse.org
Website: https://www.verahouse.org
Services Offered: Assists with legal assistance, short term counseling and advocacy services.

6TH JUDICIAL DISTRICT - GOVERNMENT RESOURCES

Attorney General's Regional Binghamton Office
Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: State Office Building 44 Hawley St. 17th Fl. , Binghamton, New York, 13901
Phone: 607-251-2770
Website: https://ag.ny.gov/regional-office-contact-information#Binghamton
Services Offered: Provides advocacy, case management, counseling, crisis intervention and day treatment for domestic violence. Also provides housing information, referrals, and evaluations.

Broome County Adult Protective Services
Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 36-42 Main Street, Binghamton, New York, 13905
County: Broome
Contact: Nancy Williams
Phone: 607-778-1100
Email: nancy.williams@broomecounty.us
Website: http://www.gobroomecounty.com/dss/other/psadults
Services Offered: Assesses potential older adult abuse and neglect issues, casework management, counseling, and legal intervention.

Broome County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 45 Hawley Street Suite 4, Binghamton, New York, 13901
County: Broome
Contact: Stephen Cromwell
Phone: 607-778-2198
Email: DistrictAttorney@co.broome.ny.us
Website: http://www.gobroomecounty.com/da
Services Offered: Investigates and prosecutes crimes on behalf of older adult victims; coordinates with social workers to provide counseling.

Broome County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: Broome County Office Building 60 Hawley St., 4th Fl., PO Box 1766, Binghamton, New York, 13902
County: Broome
Contact: Lisa Schuhle
Phone: 607-778-2411
Email: ofa@co.broome.ny.us
Website: http://www.gobroomecounty.com/senior
Services Offered: Investigates reports of older adult abuse, provides legal representation, and issues referrals.

Chemung County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 425 Pennsylvania Avenue, Elmira, New York, 14902
County: Chemung
Contact: Elizabeth Beckwith
Phone: 607-737-5487
Website: https://chemung.ny.networkofcare.org/mh/services/agency.aspx?pid=ChemungCountyDepartmentofSocialServices_207_2_0
Services Offered: Assesses potential elder abuse and neglect issues; provides casework management, counseling and legal intervention.

Chemung County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 226 Lake Street PO Box 588, Elmira, New York, 14902-0588
County: Chemung
Contact: Hon. Weeden A. Wetmore
Phone: 607-737-2944
Website: https://www.chemungcountyny.gov/departments/a_-_f_departments/district_attorney/index.php
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Chemung Department of Social Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: Human Resource Center, 425 Pennsylvania Avenue, PO Box 588 , Elmira, New York, 14902-0588
County: Chemung
Phone: 607-737-5302
Website: https://www.chemungcountyny.gov/departments/s_-_z_departments/social_services/index.php
Services Offered: Assesses potential elder abuse and neglect issues, provides casework management, counseling, and legal intervention.

Chenango County Area Agency on Aging

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 5 Court Street, Norwich, New York, 13815
County: Chenango
Contact: Brian F. Wessels
Phone: 607-337-1770
Email: chenaaoa@co.chenango.ny.us
Website: http://www.co.chenango.ny.us/aaoa
Services Offered: Investigates reports of older adult abuse, provides legal representation, and issues referrals.

Chenango County Department of Social Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 5 Court Street, Norwich, New York, 13815
County: Chenango
Phone: 607-337-1500
Contact 2: APS Referral
Phone 2: 607-337-1590
Contact 3: Sheriff
Phone 3: 607-334-2000 (Sheriff)
Website: http://www.chenangodss.org
Services Offered: Assesses potential elder abuse and neglect issues, provides casework management, counseling, and legal intervention.

Chenango County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: The Eaton Center, 26 Conkey Avenue, Floor 2, PO Box 126 , Norwich, New York, 13815
County: Chenango
Contact: Michael D. Ferrarese
Phone: 607-337-1745
Email: districtattorney@co.chenango.ny.us
Website: https://www.co.chenango.ny.us/district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adult victims, coordinates with social workers to provide counseling.

Cortland County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 60 Central Avenue, Cortland, New York, 13045
County: Cortland
Phone: 607-753-5265
Website: http://www.cortland-co.org/676/Adult-Protective-Services
Services Offered: Assesses potential older adult abuse and neglect issues, casework management, counseling, and legal intervention.

Cortland County Area Agency on Aging

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 60 Central Avenue, Cortland, New York, 13045
County: Cortland
Email: ccaaa@cortland-co.org
Website: www.cortland-co.org/434/Area-Agency-on-Aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Cortland County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: Cortland County Courthouse, Room 101, Cortland, New York, 13045
County: Cortland
Contact: Patrick Perfetti
Phone: 607-753-5008
Website: http://www.cortland-co.org/239/District-Attorneys-Office
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Delaware County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 99 Main Street, Delhi, New York, 13753
County: Delaware
Phone: 607-832-5300
Website: http://www.co.delaware.ny.us/departments/dss/aps.html
Services Offered: Assesses potential elder abuse and neglect issues, casework management, counseling, and legal intervention.

Delaware County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 1 Courthouse Square, Suite 5, Delhi, New York, 13753
County: Delaware
Contact: John L. Hubbard
Phone: 607-832-5299
24 Hour Hotline: 855-966-9723
Website: http://www.co.delaware.ny.us/departments/da/da.htm
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Delaware County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 97 Main Street, Delhi, New York, 13753
County: Delaware
Email: ofa@co.delaware.ny.us
Website: http://www.co.delaware.ny.us/departments/ofa/ofa.htm
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Madison County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: Madison County Department of Social Services, PO Box 637, Wampsville, New York, 13163
County: Madison
Phone: 315-366-2211
Website: https://www.madisoncounty.ny.gov/253/Adult-Protective-Services
Services Offered: Assesses potential older adult abuse and neglect issues, provides casework management, counseling, and legal intervention.

Madison County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: Veteran's Memorial Building, 138 North Court Street, PO Box 578, Wampsville, New York, 13163
County: Madison
Phone: 315-366-2236
Email: william.gabor@madisoncounty.ny.gov
Website: https://www.madisoncounty.ny.gov/259/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Madison County Sheriff's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 138 North Court Street, Building 7, Wampsville, New York, 13163
County: Madison
Phone: 315-366-2318
Email: todd.hood@madisoncounty.ny.gov
Website: https://www.madisoncounty.ny.gov/283/Sheriffs-Office
Services Offered: Investigates abuse and neglect, assesses personal care, financial management assistance in assisted living or long term care facilities, assists with home management services, and/or to clients and their families with placement issues such as assisted living or long term care.

NY Connects

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Phone: 1-800-342-9871
Website: https://www.nyconnects.ny.gov
Services Offered: NY Connects provides referrals for services and programs to older adults, gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation and meals.

Oneida Police Troop D

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: Route 5, PO Box 30, Oneida, New York, 13421
County: Oneida
Phone: 315-366-6000
Email: PIO@troopers.ny.gov
Website: https://www.troopers.ny.gov/Contact_Us/Troop_Information/Troop_D
Services Offered: Prevents and investigates crime, prepares for and responds to emergencies, and provides support to other law enforcement agencies.

Otsego County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 197 Main Street, Cooperstown, New York, 13326
County: Otsego
Phone: 607-547-4355
Website: https://www.otsegocounty.com/departments/s-y/social_services/adult_protective_services.php
Services Offered: Assesses potential elder abuse and neglect issues, casework management, counseling, and legal intervention.

Otsego County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 197 Main Street, Cooperstown, New York, 13326
County: Otsego
Contact: John M. Muehl
Phone: 607-547-4249
Website: https://www.otsegocounty.com/departments/district_attorney/index.php
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Otsego Office for the Aging: Cooperstown

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 140 County Highway 33W, Suite 5, Cooperstown, New York, 13326
County: Otsego
Phone: 607-547-4232
Phone 2: 607-547-4390
Email: aginginfo@otsegocounty.com
Website: https://www.otsegocounty.com/departments/office_for_the_aging/index.php
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Otsego Office for the Aging: Oneonta

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 403 Chestnut Street, Oneonta, New York, 13820
County: Otsego
Phone: 607-432-9041
Email: aginginfo@otsegocounty.com
Website: https://www.otsegocounty.com/departments/office_for_the_aging/index.php
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Rehabilitation Support Services: Warm Line Program, Tioga/Delaware County

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: PO Box 375, Oswego, New York, 13827
County: Tioga
Phone: 607-687-7468
Website: https://rehab.org/service/warm-line
Services Offered: Provides information useful to the caller concerning social services available in the community; provides outreach services via prearranged calls to individuals.

Schuyler County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 323 Owego Street, Unit 3, Montour Falls, New York, 14865
County: Schuyler
Phone: 607-535-8388
Website: http://www.schuylercounty.us/192/AdultChild-and-Family-Services
Services Offered: Assesses potential elder abuse and neglect issues, casework management, counseling, and legal intervention.

Schuyler County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 105 Ninth Street, Watkins Glen, New York, 14891
County: Schuyler
Contact: Joseph G. Fazzary
Phone: 607-535-8383
Email: jfazzary@co.schuyler.ny.us
Website: http://www.schuylercounty.us/127/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Schuyler County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 323 Owego Street, Unit 7, Montour Falls, New York, 14865
County: Schuyler
Phone: 607-535-7108
Email: ofa@co.schuyler.ny.us
Website: http://www.schuylercounty.us/157/Office-for-the-Aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Tioga County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 1062 State Route 38, Owego, New York, 13827
County: Tioga
Contact: Long Term Care Services: Tina Lounsbury
Phone: 607-687-8300
Phone 2: 607-687-8551
Email: Tina.Lounsbury@dfa.state.ny.us
Website: https://www.nyconnects.ny.gov/services/adult-protective-services-3350
Services Offered: Assesses potential elder abuse and neglect issues, casework management, counseling, and legal intervention.

Tioga County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 20 Court Street, Owego, New York, 13827
County: Tioga
Contact: Kirk Martin
Phone: 607-687-8650
Website: https://www.tiogacountyny.com/departments/district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Tompkins County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 320 West Martin Luther King Jr. Street, Ithaca, New York, 14850
County: Tompkins
Phone: 607-274-5323
Website: http://tompkinscountyny.gov/dss/adultprotective
Services Offered: Assesses potential elder abuse and neglect issues, provides casework management, counseling, and legal intervention.

Tompkins County District Attorney's Office
Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 320 North Tioga Street, Ithaca, New York, 14850
County: Tompkins
Contact: Matthew Van Houten
Phone: 607-274-5461
Website: http://tompkinscountyny.gov/da
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Tompkins County Office for the Aging
Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 214 West Martin Luther King Jr. and West State Street, Ithaca, New York, 14850
County: Tompkins
Contact 2: Lisa Monroe
Phone: 607-274-5482
Phone 2: 607-274-5485
Website: http://tompkinscountyny.gov/cofa
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Tompkins Department of Social Services Emergency Services
Type: District-Wide Resource, Government Resource
Judicial District: 6th
Address: 320 West Martin Luther King Jr. and West State Street, Ithaca, New York, 14850
County: Tompkins
Contact: Domestic Violence
Phone: 607-277-5500
Email: cindy.mott@dfa.state.ny.us
Contact 2: Cindy Mott
Phone 2: 607-274-5293
Email 2: jodi.lucas@dfa.state.ny.us
Contact 3: Homeless Emergency-Jodi Lucas
Phone 3: 607-273-9177 ext.5644
Website: http://tompkinscountyny.gov/dss/emergencyservices
Services Offered: Provides assistance to persons experiencing a range of emergency situations including domestic violence and homelessness.

6TH JUDICIAL DISTRICT - NON-GOVERNMENT RESOURCES

Action for Older Persons
Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: 200 Plaza Drive, Suite B, Vestal, New York, 13850
Phone: 607-722-1251
Email: rbradley@actionforolderpersons.org
Website: https://actionforolderpersons.org/programs
Services Offered: Provides advocacy, counseling and information regarding quality of life issues.

Alternative NYS Senior Action Council

Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: 275 State Street, Albany, New York, 12210
Contact: Albany Office
Phone: 800-333-4374
Phone 2: 518-436-1006
Email: info@nysenior.org
Email 2: bobcares7@gmail.com
Email 3: kswire@nycap.rr.com
Website: https://www.nysenior.org/chapters/capital-region
Services Offered: Promote the general well-being of the aging through educational processes outlining the legislative needs of older adults. Also monitors programs and services to older adults of New York State.

Catholic Charities of Chenango County

Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: 3 O'Hara Drive, Norwich, New York, 13815
County: Chenango
Phone: 607-334-8244
Website: https://www.ccofcc.com/what_we_do/programs
Services Offered: Assists individuals and families by providing information, emergency assistance, intervention and individual case management.

Catholic Charities: First Step Victim Services Program for Chemung & Schuyler Counties

Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: 215 East Church Street, Elmira, New York, 14901
County: Chemung, Schuyler
Contact: Chemung County
Phone: 607-737-2953
Contact 2: Schuyler County
Phone 2: 607-535-2050
24 Hour Hotline: 607-742-9629
Email: FirstStep@dor.org
Website: https://cs-cc.org/programs-services/victim-services
Services Offered: Provides advocacy, court accompaniment, counseling regarding abuse, relocation services and transportation.

Help Restore Hope Center: Chenango County

Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: 21 Eaton Avenue, Norwich, New York, 13815
County: Chenango
Contact: Patricia Pard
Phone: 607-334-7779 ext. 23
24 Hour Hotline: 855-966-9723
Email: info@helprestorehopecenter.org
Email 2: info@liberty-resources.org.
Website: http://www.helprestorehopecenter.org/services/chenango-county
Services Offered: Lends support and offers free services to victims and survivors of older adult abuse. Services include emergency housing, crisis counseling and advocacy with legal proceedings.

Help Restore Hope Center: Madison County

Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: 218 Liberty Street, Oneida, New York, 13421
County: Madison
Contact: Lynne McHugh
Phone: 315-363-0048 ext. 2134
Email: info@helprestorehopecenter.org
Email 2: info@liberty-resources.org.
Website: http://www.helprestorehopecenter.org/services/madison-county
Services Offered: Lends support and offers free services to victims and survivors of older adult abuse. Services include emergency housing, crisis counseling and advocacy with legal proceedings.

New Hope Center

Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: 20 Church Street, Owego, New York, 13827
Contact: Call
Phone: 607-687-6887
Contact 2: Text
Phone 2: 607-972-1996
Website: https://www.anewhopecenter.org/counseling-advocacy
Services Offered: Provides legal advocacy and accompaniment to court, relocation services and support groups.

Rise-NY (Formerly SOS Shelter)

Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: PO Box 393 , Endicott, New York, 13761
Phone: 607-748-5174
Phone 2: 877-754-4340
24 Hour Hotline: 607-754-4340
Email: INFO@RISE-NY.ORG
Website: http://rise-ny.org/mission
Services Offered: Assists families who experience, or are threatened with domestic violence and increases the community's awareness of the problem. Offers residential, advocacy, and counseling services.

Salvation Army: Elmira

Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: 414 Lake Street, Elmira, New York, 14901
Phone: 607-732-0314
Email: John.Haggerty@USE.SalvationArmy.org
Website: https://empire.salvationarmy.org/EmpireNY/seniors
Services Offered: Offers emergency assistance intervention, individual case management, health home care coordination, mental health programs and counseling services.

Tioga Opportunities, Inc. - Aging Services

Type: District-Wide Resource, Non-Government Resource
Judicial District: 6th
Address: 9 Sheldon Guile Boulevard, Owego, New York, 13827
County: Tioga
Phone: 607-687-4222
Email: aging@tiogaopp.org
Website: https://tiogaopp.org
Services Offered: Connects older adults to agencies and case workers that provide services to victims of elder abuse.

7TH JUDICIAL DISTRICT - GOVERNMENT RESOURCES

Attorney General's Regional Rochester Office
Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 144 Exchange Boulevard, Rochester, New York, 14614-2176
Phone: 585-546-7430
Website: https://ag.ny.gov/rochester-regional-office
Services Offered: Offers older adult abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Cayuga County Adult Protective Services
Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 160 Genesee Street, Auburn, New York,
County: Cayuga
Phone: 315-253-1446
Website: https://www.cayugacounty.us/278/Protective-Services-for-Adults
Services Offered: Investigates instances of older adult abuse, issues referrals and assists older adults.

Cayuga County District Attorney's office
Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 95 Genesee Street #1, Auburn, New York, 13021
County: Cayuga
Contact: Jon E. Budelmann
Phone: 315-253-1391
Email: cayugada@cayugacounty.us
Website: https://www.cayugacounty.us/213/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Cayuga County Office for the Aging
Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 160 Genesee Street, Basement,, Auburn, New York, 13021
County: Cayuga
Phone: 315-253-1226
Email: CCOFA@cayugacounty.us
Website: https://www.cayugacounty.us/507/Office-for-the-Aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Livingston County Adult Protective Services
Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 1 Murray Hill Drive, Mount Morris, New York, 14510
County: Livingston
Contact: Diane M. Deane
Phone: 585-243-7300
Email: ddeane@co.livingston.ny.us
Website: https://www.livingstoncounty.us/568/Services-for-Children-Families-and-Adult
Services Offered: Investigates instances of older adult abuse, issues referrals, and creates a case plan for each individual.

Livingston County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 2 Court Street, Geneseo, New York, 14454-1403
County: Livingston
Phone: 585-243-7020
Email: LCDA@co.livingston.ny.us
Website: https://www.livingstoncounty.us/194/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Livingston County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 3 Murray Hill Drive, Mount Morris, New York, 15510
County: Livingston
Phone: 585-243-7520
Phone 2: 585-353-1732
Email: ofta@co.livingston.ny.us
Website: https://www.livingstoncounty.us/133/Aging-Office-for-the
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Monroe County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 111 Westfall Road, Rochester, New York, 14620
County: Monroe
Phone: 585-753-6532
Phone 2: 585-461-5698
Website: https://www.monroecounty.gov/hs-adult
Services Offered: Investigates instances of older adult abuse, issues referrals, assists older adults in finding resources.

Monroe County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 47 South Fitzhugh Street #4, Rochester, New York, 14614
County: Monroe
Contact: Sandra Doorley
Phone: 585-753-4500
Email: districtattorney@monroecounty.gov
Website: https://www2.monroecounty.gov/da-index.php
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Monroe County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 435 East Henrietta Road, Floor 3, West-Faith, Rochester, New York, 14620
County: Monroe
Contact: Julie Allen Aldrich
Phone: 585-753-6280
Email: JulieAldrich@monroecounty.gov
Email 2: MCOFA@monroecounty.gov
Website: https://www2.monroecounty.gov/aging-index.php
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

NY Connects

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Phone: 800-342-9871
Website: https://www.nyconnects.ny.gov
Services Offered: NY Connects provides referrals for services and programs to older adults, gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation and meals.

Ontario County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 20 Ontario Street, Canandaigua, New York, 14424
County: Ontario
Phone: 585-396-4111
Email: Martha.Hart@dfa.state.ny.us
Website: https://www.co.ontario.ny.us/226/Adults
Services Offered: Investigates instances of older adult abuse, issues referrals and assists older adults in finding organizations that combat abuse.

Ontario County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 27 North Main Street, Canandaigua, New York, 14424
County: Ontario
Contact: James B. Ritts
Phone: 585-393-3055
Email: James.Ritts@co.ontario.ny.us
Website: https://www.co.ontario.ny.us/110/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Ontario County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 3019 County Complex Drive , Canandaigua, New York, 14424
County: Ontario
Phone: 585-396-4040
Email: onofa@co.ontario.ny.us
Website: https://www.co.ontario.ny.us/100/Office-for-the-Aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Seneca County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 1 DiPronio Drive, PO Box 690, Waterloo, New York, 13165
County: Seneca
Phone: 315-539-1860
Email: ktalomie@co.seneca.ny.us
Website: https://www.co.seneca.ny.us/gov/services/family-services/
Services Offered: Investigates instances of older adult abuse, issues referrals and assists older adults in finding organizations that combat abuse.

Seneca County Attorney

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: Seneca County Office Building, 1 DiPronio Drive, Waterloo, New York, 13165
County: Seneca
Phone: 315-539-1989
Email: dettman@co.seneca.ny.us
Website: https://www.co.seneca.ny.us/departments/admin-operations/county-attorney/
Services Offered: Provides social services for people who have experienced older adult abuse.

Seneca County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 44 West Williams Street, Waterloo, New York, 13165
County: Seneca
Phone: 315-539-1300
Website: https://www.co.seneca.ny.us/gov/safety/district-attorney/
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Seneca County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 2465 Bonadent Drive #4, Waterloo, New York, 13165
County: Seneca
Phone: 315-539-1766
Email: areardon@co.seneca.ny.us
Website: https://www.co.seneca.ny.us/gov/community/office-aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Steuben County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 3 East Pulteney Square, Bath, New York, 14810
County: Steuben
Contact: Kathryn A. Muller
Phone: 607-664-2059
Website: https://www.steubencony.org/pages.asp?PID=10885
Services Offered: Investigates instances of older adult abuse, issues referrals and assists older adults in finding organizations that combat abuse.

Steuben County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 3 East Pulteney Square #308, Bath, New York, 14810
County: Steuben
Contact: Brooks Baker
Phone: 607-664-2270
Website: https://www.steubencony.org/pages.asp?PGID=69
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Steuben County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 3 East Pulteney Square, Bath, New York, 14810
County: Steuben
Phone: 607-664-2298
Email: ofainfo@SteubenCountyNY.gov
Website: https://www.steubencony.org/Pages.asp?PGID=31
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Wayne County Aging Services

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: Health Services Building 1519 Nye Road, Suite 300, Lyons, New York, 14489
County: Wayne
Phone: 315-946-5624
Email: aging@co.wayne.ny.us
Website: https://www.steubencony.org/Pages.asp?PGID=31
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Wayne County Department of Social Services

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 77 Water Street, Lyons, New York, 14489
County: Wayne
Contact: Shelly Bentley
Phone: 315-946-4881
Phone 2: 315-946-9711
Website: https://web.co.wayne.ny.us/index.php/ageyouth/aging-programs-and-services
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Wayne County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 54 Broad Street, Lyons, New York, 14489
County: Wayne
Contact: Michael D. Calarco
Phone: 315-946-5905
Email: daoffice@co.wayne.ny.us
Website: https://web.co.wayne.ny.us/index.php/district-attorney
Services Offered: Investigates instances of older adult abuse, issues referrals and assists older adults in finding organizations that combat abuse.

Yates County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 415 Liberty Street, Penn Yan, New York, 14527
County: Yates
Contact: Todd Casella
Phone: 315-536-5550
Contact 2: Victim Services Line: Caitlin Metz
Phone 2: 315-531-3235
Website: https://web.co.wayne.ny.us/index.php/district-attorney
Services Offered: Prosecutes crimes committed against older adult victims.

Yates County Social Services
Type: District-Wide Resource, Government Resource
Judicial District: 7th
Address: 417 Liberty Street, Penn Yan, New York, 14527
Contact: Amy D. Miller
Phone: 315-536-5183
Website: https://www.yatescounty.org/317/Social-Services
Services Offered: Investigates and prosecutes crimes on behalf of older adult victims; coordinates with social workers to provide counseling.

7TH JUDICIAL DISTRICT - NON-GOVERNMENT RESOURCES

Catholic Family Center: Older & Vulnerable Adult Services
Type: District-Wide Resource, Non-Government Resource
Judicial District: 7th
Address: 87 North Clinton Avenue, Rochester, New York, 14604
Contact: Eldersource Care
Phone: 585-546-7220
Phone 2: 585-325-2800
Website: https://www.cfcrochester.org/our-services/enabling-independence/older-and-vulnerable-adult-services
Services Offered: Provides social services for people who have experienced older adult abuse.

Upstate Elder Abuse Center Lifespan of Greater Rochester
Type: District-Wide Resource, Non-Government Resource
Judicial District: 7th
Address: 1900 South Clinton Avenue, Rochester, New York, 14618
Phone: 585-244-8400
Email: info@lifespan-roch.org
Website: https://www.lifespan-roch.org/upstate-elder-abuse-center
Services Offered: Provides social work interventions in collaboration with law enforcement and courts; provides elder abuse training for organizations, professionals, agencies and caregivers.

8TH JUDICIAL DISTRICT - GOVERNMENT RESOURCES

Allegany County Adult Protection
Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 7 Court Street, Belmont, NY, 14813
County: Allegany
24 Hour Hotline: 585-268-9316
Website: https://www.alleganyco.com/departments/social-services
Services Offered: The Department of Social Services employs specially trained caseworkers to investigate and respond to reports of physical, emotional, or financial abuse and various types of neglect.

Allegany County District Attorney's Office
Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 7 Court Street Room 333, Belmont, NY, 14202
Phone: 582-268-9225
Website: https://www.alleganyco.com/departments/district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older victims, coordinates with social workers to provide counseling.

Allegany County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 6085 Route 19N, Belmont, New York, 14813
County: Allegany
Phone: 585-268-9390
Phone 2: 866-268-9390
Website: https://www.alleganyco.com/departments/office-for-the-aging
Services Offered: Provides information and assistance to older adults and their caregivers to maintain dignity, respect and independence.

Attorney General's Regional Buffalo Office

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: Main Place Tower, 350 Main Street, Suite 300A, Buffalo, New York, 14202
Phone: 716-853-8400
Website: https://ag.ny.gov/buffalo-regional-office
Services Offered: Offers elder abuse prevention programs and information to help older adults identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Cattaraugus County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 1 Leo Moss Drive Suite 6010, Olean, New York, 14760-1101
County: Cattaraugus
Phone: 844-697-3505
Phone 2: 716-373-8070
Website: https://www.cattco.org/social-services/adult-protective-services
Services Offered: Assesses potential older adult abuse and neglect issues, provides casework management, counseling and legal intervention

Cattaraugus County Department of the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 1 Leo Moss Drive Suite 7610, Olean, New York, 14760-1101
County: Cattaraugus
Phone: 716-373-8032
Phone 2: 800-462-2901
Website: https://www.cattco.org/aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Cattaraugus County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 303 Court St, Little Valley, NY, 14755
County: Cattaraugus
Phone: 716-938-2220
Email: lprieman@cattco.org
Website: https://www.cattco.org/district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling and housing services.

Cattaraugus County 24-hour Crisis Hotline

Type: District-Wide Resource, Government Resource
Judicial District: 8th
County: Cattaraugus
Phone: 800-339-5209
Services Offered: 24-hour access to help in an emotional crisis.

Chautauqua Adult Protection & Elder Abuse Prevention

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 3 N. Erie Street, Mayville, New York, 14757
County: Chautauqua
Phone: 716-753-4447
Contact 2: Dunkirk
Phone 2: 716-363-4447
Contact 3: Jamestown
Phone 3: 716-661-7447
Website: https://chqgov.com/humansocial-services/adult-protection-and-elder-abuse-prevention
Services Offered: Assesses potential older adult abuse and neglect issues, provides casework management, counseling, and legal intervention.

Chautauqua County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 1 North Erie Street, Mayville, New York, 14757
County: Chautauqua
Phone: 716-753-4241
Contact 2: Spanish Speaking DV Advocate
Phone 2: 716-581-3540
Email: kneerr@co.chautauqua.ny.us
Website: https://www.co.chautauqua.ny.us/164/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Chautauqua County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 7 North Erie Street Hall, R. Clothier Building, Mayville, New York, 14757
County: Chautauqua
Phone: 716-753-4471
Contact 2: Dunkirk
Phone 2: 716-363-3865
Contact 3: Jamestown
Phone 3: 716-661-8940
Email: ccnyc@co.chauyauqua.ny.us
Website: https://www.co.chautauqua.ny.us/692/Programs-and-Services
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Erie County Adult Protective Services /Elder Abuse

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 95 Franklin Street, Fl. 13, Buffalo, New York, 14202
County: Erie
Phone: 716-858-6877
Website: http://www2.erie.gov/seniorservices/index.php?q=adult-protective-serviceselder-abuse
Services Offered: Assesses potential older adult abuse and neglect issues, casework management, counseling, and legal intervention.

Erie County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 25 Delaware Avenue, Buffalo, New York, 14202
County: Erie
Contact: John J. Flynn
Phone: 716-858-2424
Website: http://www2.erie.gov/da
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Erie County Senior Services

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 95 Franklin Street, Floor 13, Buffalo, New York, 14202
County: Erie
Contact: David Shenk
Phone: 716-858-8526
Email: SeniorInfo@Erie.gov
Website: http://www2.erie.gov/seniorservices
Services Offered: Investigates reports of older adult abuse, provides legal representation, and issues referrals.

Genesee County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 3837 W Main Street Road, Batavia, New York, 14020
County: Genesee
Phone: 585-344-2580 ext. 6484
Email: ofa@co.genesee.ny.us
Website: https://www.co.genesee.ny.us/departments/socialservices/adultservices.php
Services Offered: Assesses potential elder abuse and neglect issues, provides casework management, counseling, and legal intervention.

Genesee County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 1 West Main Street, Batavia, New York, 14020
County: Genesee
Phone: 585-344-2550 ext. 2495
Email: Districtattorney@co.genesee.ny.us
Website: https://www.co.genesee.ny.us/departments/districtattorney/index.php
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling and housing services.

Genesee County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 2 Bank Street, Batavia, New York, 14020
County: Genesee
Phone: 585-343-1611
Website: https://www.co.genesee.ny.us/departments/office_for_the_aging/index.php
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Genesee Justice: Comprehensive Victim Assistance

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 14 W Main Street, Batavia, New York, 14020
County: Genesee
Phone: 585-815-7821
Email: geneseejustice@co.genesee.ny.us
Website: https://www.co.genesee.ny.us/departments/geneseejustice/intensive_victim_assistance.php
Services Offered: Provides assistance in filing Victim Services application, applying for Orders of Protection, accompaniment to court, and refers clients to agencies for counseling and further assistance.

Niagara County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 301 10th Street, Niagara Falls, New York, 14303
County: Niagara
Phone: 716-278-8621
Email: ncda@niagaracounty.com
Website: https://www.niagaracounty.com/socialservices/Programs/Adult-Services
Services Offered: Assesses potential older adult abuse and neglect issues, provides casework management, counseling, and legal intervention.

Niagara County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: Niagara County Courthouse, 175 Hawley Street 3rd Floor, Lockport, New York, 14094-2740
County: Niagara
Email: OFA@niagaracounty.com
Website: http://www.niagaracounty.com/Departments/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older victims, coordinates with social workers to provide counseling.

Niagara County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 111 Main Street, Suite 101, Lockport, New York, 14094-3718
County: Niagara
Phone: 716-438-4020
Email: information@orleansny.com
Website: http://www.niagaracounty.com/aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

NY Connects

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Phone: 800-342-9871
Website: https://www.nyconnects.ny.gov
Services Offered: NY Connects provides referrals for services and programs to older adults, gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation and meals.

Orleans County Department of Social Services

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 14016 Route 31W, Suite 201, Albion, New York, 14411
County: Orleans
Phone: 585-589-7000
24 Hour Hotline: 585-283-5200
Email: da@orleansny.com
Website: https://orleanscountyny.com/departments/social-services
Services Offered: Assesses potential elder abuse and neglect issues, provides casework management, counseling, and legal intervention.

Orleans County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 13925 State Route 31, Suite 300, Albion, New York, 14411
County: Orleans
Contact: Hon. Joseph V. Cardone
Phone: 585-590-4130
Email: DA@orleanscountyny.gov
Website: https://orleanscountyny.com/departments/district-attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Orleans County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 14016 Route 31, West Albion, New York, 14411
County: Orleans
Contact: Melissa Blanar
Phone: 585-589-3191
24 Hour Hotline: 585-283-5200
Website: https://orleanscountyny.com/departments/office-for-the-aging
Services Offered: Investigates reports of older adult abuse, provides legal representation, issues referrals, and provides emergency living arrangements.

Wyoming Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 466 North Main Street, Warsaw, New York, 14569
County: Wyoming
Contact: Coleen Eccleston
Phone: 585-786-8900
Phone 2: 585-786-8871
Email: dogeen@wyomingco.net
Website: https://www.wyomingco.net/363/Protective-Services-for-Adults
Services Offered: Assesses potential older adult abuse and neglect issues, provides casework management, counseling, and legal intervention.

Wyoming County District Attorney's Office
Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 147 North Main Street, Warsaw, New York, 14569
County: Wyoming
Contact: Donald G. O'Green
Phone: 585-786-8822
Email: officeaging@wyomingco.net
Website: https://www.wyomingco.net/185/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Wyoming County Office for the Aging
Type: District-Wide Resource, Government Resource
Judicial District: 8th
Address: 8 Perry Avenue, Warsaw, New York, 14569
County: Wyoming
Contact: Andrea Aldinger
Phone: 585-786-8833
Website: https://www.wyomingco.net/328/Office-for-the-Aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

8TH JUDICIAL DISTRICT - NON-GOVERNMENT RESOURCES

Cattaraugus Community Action Victim Services
Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: 25 Jefferson Street, Salamanca, New York, 14779
County: Cattaraugus, Allegany
Phone: 716-945-1041
24 Hour Hotline: 888-945-3970
Website: https://www.ccaction.org/programs/victim-services
Services Offered: Provides hotline services, residential programs, and collaborates with other agencies to assist people who have experienced older adult abuse.

Center for Elder Justice and Law
Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: Buffalo Office: 438 Main Street, Suite 1200, Buffalo, New York , 14202
County: Buffalo, Chautauqua
Phone: 716-853-3087
Address 2: Chautauqua Office: 314 Central Ave, Suite 300, Dunkirk, New York, 14202
Phone 2: 716-261-3275
Email: info@elderjusticeny.org
Website: www.elderjusticeny.org
Services Offered: Assists older adults who are in abusive situations involving physical abuse, emotional abuse, financial exploitation, sexual abuse and neglect. Offers civil legal services, including obtaining Orders of Protection, using the civil legal system to stop existing exploitation and recover stolen assets; assists with drafting of powers of attorney, safety planning and provides older adults with a connection to services.

Community Missions of Niagara Frontier, Inc.
Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: 1570 Buffalo Avenue, Niagara Falls, New York, 14303
County: Niagara
Phone: 716-285-3403
Website: https://www.communitymissions.org
Services Offered: Provides crisis and community services, mental health housing services, and mental health recovery services.

Council on Elder Abuse: Erie County

Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: 438 Main Street Suite 1200, Buffalo, New York, 14202
County: Erie
Phone: 716-853-3087
24 Hour Hotline: 716-834-3131
Email: eldershelter@gmail.com
Website: https://www.councilonelderabuse.org
Services Offered: Counsels older adults on elder abuse protection, offers legal services including Orders of Protection and provides temporary shelter for victims of elder abuse.

Family Justice Center: Buffalo

Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: 438 Main Street Suite 201, Buffalo, New York, 14202
County: Erie
Phone: 716-558-7233
Email: safe@fjcsafe.org
Website: https://www.fjcsafe.org
Services Offered: Provides comprehensive legal, case management, counseling and supportive services for people who have experienced older adult abuse; assists in applications for housing and financial assistance.

Pinnacle Community Services (Formerly Family and Children's Services of Niagara)

Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: 1522 Main Street, Niagara Falls, New York, 14305
Phone: 716-285-6984
24 Hour Hotline: 716-299-0909
Website: https://www.pinnaclecs.org/our-services
Services Offered: Provide social work services to the residents of the Niagara Region including domestic violence counseling; provides a safe house and shelter for women who have experiencved abuse.

Upstate Elder Abuse Center Lifespan of Greater Rochester

Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: 1900 South Clinton Avenue, Rochester, New York, 14618
Phone: 585-244-8400
Email: info@lifespan-roch.org
Website: https://www.lifespan-roch.org/upstate-elder-abuse-center
Services Offered: Provides social work interventions in collaboration with law enforcement and courts. Also provides elder abuse training for organizations, professionals, agencies and caregivers.

Salvation Army Anew Center of Jamestown

Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: 83 South Main Street, Jamestown, New York, 14701
Phone: 716-664-4180
Website: https://empire.salvationarmy.org/EmpireNY/Jamestown
Services Offered: Assistance with Orders of Protection, powers of attorney, safety planning, VA benefits, Medicaid/Medicare, EPIC, and social security.

The Dale Association

Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: 33 Ontario St, Lockport, NY, 14094
Phone: 716-433-1886
Email: sherry.livergood@daleassociation.com
Website: http://www.daleassociation.com
Services Offered: Open to all residents of Niagara County aged 60 and older, a Senior Advisor assists people to live with dignity, respect and self-determination and provides elder abuse prevention services.

YMCA of Niagara Frontier

Type: District-Wide Resource, Non-Government Resource
Judicial District: 8th
Address: 49 Tremont Street, North Tonawanda, New York, 14120
County: Niagara
Phone: 716-692-5580
Contact 2: Text 24/7
Phone 2: 716-870-9727
24 Hour Hotline: 716-433-6716
Services Offered: Provides a domestic violence helpline, which is open 24 hours a day, seven days a week, and trained staff is always available to provide an immediate response to victims of domestic violence.

9TH JUDICIAL DISTRICT - GOVERNMENT RESOURCES

Attorney General's Regional Poughkeepsie Office

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: One Civic Center Plaza, Suite 401, Poughkeepsie, New York, 12601-3157
Phone: 845-485-3900
Website: https://ag.ny.gov/poughkeepsie-regional-office
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Attorney General's Regional Westchester Office

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 44 South Broadway, White Plains, New York, 10601
Phone: 914-422-8755
Website: https://ag.ny.gov/westchester-regional-office
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Dutchess County 24-hour Elder Abuse Hotline

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 230 North Road, Poughkeepsie, New York, 12603
County: Dutchess
Phone: 845-485-9700
Email: healthinfo@dutchessNY.gov
Website: https://www.dutchessny.gov/Departments/DBCH/24-7-Services.htm
Services Offered: Offers immediate crisis response, emergency mental health counseling, and provides information on services in the County. Also provides the names of mental health professionals and programs.

Dutchess County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 60 Market Street, Poughkeepsie, New York, 12601
County: Dutchess
Phone: 845-486-3000
Website: https://www.dutchessny.gov/Departments/DBCH/24-7-Services.htm
Services Offered: Investigates reports of older adult abuse, provides legal representation, and issues referrals.

Dutchess County District Attorney's office

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 236 Main Street, Poughkeepsie, New York, 12601
County: Dutchess
Contact: William V. Grady
Phone: 845-486-2300
Website: https://www.dutchessny.gov/Departments/District-Attorney/District-Attorney.htm
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

Dutchess County Legal Services for Seniors

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: Office for the Aging, 114 Delafield Street, Poughkeepsie, New York, 12601
County: Dutchess
Phone: 845-486-2555
Email: ofa@dutchessNY.gov
Website: https://www.dutchessny.gov/Departments/Aging/Legal-Services-for-Seniors.htm
Services Offered: Provides legal advice and representation primarily on immediate threats to income, shelter, patients' rights and health matters.

NY Connects

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Phone: 800-342-9871
Website: https://www.nyconnects.ny.gov
Services Offered: NY Connects provides referrals for services and programs to older adults, gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation and meals.

Putnam County Social Services

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 110 Old Route 6 Building #2, Carmel, New York, 10512
County: Putnam
Phone: 845-808-1500 ext. 45293
24 Hour Hotline: 844-697-3503
Website: https://www.putnamcountyny.com/social-services
Services Offered: Investigates reports of adult abuse, provides legal representation and issues referrals.

Putnam County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 40 Glenedia Avenue, Carmel, New York, 10512
County: Putnam
Phone: 848-808-1050
Email: PutnamDA@putnamcountyny.gov
Website: https://www.putnamcountyny.com/district-attorneys-office
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Putnam County Office for Senior Resources (Formerly Office for the Aging)

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 110 Old Route 6, Building #3, Carmel, New York, 10512
County: Putnam
Phone: 848-808-1700
Website: https://www.putnamcountyny.com/osr
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Orange County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 30 Matthews Street, 1st Floor, Goshen, New York, 10924
County: Orange
Phone: 845-291-2800
Website: https://www.orangecountygov.com/752/Adult-Protective-Services
Services Offered: Investigates reports of older adult abuse, provides legal representation and issues referrals.

Orange County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 255 Main Street, Goshen, New York, 10924
County: Orange
Contact: David M. Hoovler
Phone: 845-291-2050
Email: DistrictAttorney@orangecountygov.com
Website: https://www.orangecountygov.com/263/District-Attorney
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Orange County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 40 Matthews Street, 3rd Floor- Suite 305, Goshen, New York, 10924
County: Orange
Phone: 845-615-3700
Email: ofa@orangecountygov.com
Website: https://www.orangecountygov.com/151/Aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Rockland County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 50 Sanatorium Road, Building C, Pomona, New York, 10970
County: Rockland
Phone: 845-364-3071
Email: RocklandAPS@dfa.state.ny.us
Website: http://rocklandgov.com/departments/social-services/adult-services
Services Offered: Investigates reports of adult abuse, provides legal representation and issues referrals.

Rockland County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 1 South Main Street, Suite 500, New City, New York, 10956-3549
County: Rockland
Phone: 845-638-5001
Email: info@rocklandcountyda.com
Website: https://rocklandgov.com/departments/district-attorney/about-us
Services Offered: Investigates and prosecutes crimes on behalf of older victims; coordinates with social workers to provide counseling.

Rockland County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 20 Sanatorium Road Building B, Pomona, New York, 10970
County: Rockland
Phone: 845-364-2110
Website: http://rocklandgov.com/departments/aging
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Westchester County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 148 Martine Avenue, White Plains, New York, 10601
County: Westchester
Phone: 914-995-2259
24 Hour Hotline: 914-995-2099
Website: https://socialservices.westchestergov.com/adult-protective-services
Services Offered: Collaborates with other community agencies to provide social services for victims of elder abuse.

Westchester County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 111 Dr. Martin Luther King, Jr. Boulevard, White Plains, New York, 10601
County: Westchester
Contact: Anthony A. Scarpino
Phone: 914-995-3414
Website: https://www.westchesterda.net/about-the-office/meet-the-da
Services Offered: Investigates and prosecutes crimes on behalf of older adults; coordinates with social workers to provide counseling.

Westchester County Department of Community Mental Health

Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 112 East Post Road, White Plains, New York, 10601
County: Westchester
Phone: 914-995-5220
Website: https://mentalhealth.westchestergov.com/about-us
Services Offered: Oversees and coordinates services for individuals with mental illness, developmental disabilities, and substance abuse disorders. Collaborates with other agencies to find resources and services for older adults who have experienced older adult abuse.

Westchester County Senior Programs & Services
Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 9 South First Avenue, 10th Floor, Mount Vernon, New York, 10550-3414
County: Westchester
Phone: 914-813-6400
24 Hour Hotline: 914-813-6436
Email: jsw1@westchestergov.com
Website: https://seniorcitizens.westchestergov.com
Services Offered: Offers a range of services and programs for seniors aged 60 and over residing in Westchester County including nutrition, health and safety, housing, caregiving, transportation, financial planning and elder abuse.

Westchester Office for Women
Type: District-Wide Resource, Government Resource
Judicial District: 9th
Address: 112 East Post Road, Room 110B , White Plains, New York, 10601
County: Westchester
Phone: 914-995-5972
Website: https://women.westchestergov.com/about-us
Services Offered: Provides resources concerning caregiving and aging; offers referrals for legal assistance for victims of elder abuse.

9TH JUDICIAL DISTRICT - NON-GOVERNMENT RESOURCES

Family Justice Center: Westchester
Type: District-Wide Resource, Non-Government Resource
Judicial District: 9th
Address: 111 Dr. Martin Luther King Jr. Blvd. Room 1-150, White Plains, New York , 10601
County: Westchester
Phone: 914-995-1880
Website: https://women.westchestergov.com/family-justice-center
Services Offered: Provides comprehensive legal, case management, counseling and supportive services for victims of elder abuse; assists in applications for housing and financial assistance.

Family Services of Westchester Elder Abuse Prevention Program
Type: District-Wide Resource, Non-Government Resource
Judicial District: 9th
Address: 2975 Westchester Avenue, Suite 401, Purchase, New York, 10577
County: Westchester
Contact: Tonia Monti
Phone: 914-668-9124, Ext. 22
Contact 2: Nicolle Brunale
Email: tmonti@fsw.org
Phone 2: 914-668-9124, Ext. 28
Email 2: nbrunale@fsw.org
Website: https://www.fsw.org/our-programs/older-adults/elder-abuse-prevention-program
Services Offered: Provides family interventions, peer support, information referrals and collaborates with both elder abuse survivors and the community.

Harry and Jeanette Weinberg Center for Elder Justice at the Hebrew Home at Riverdale
Type: New York City Resource, Non-Government Resource
Address: 5901 Palisade Avenue, Riverdale, New York, 10471
Website: https://theweinbergcenter.org
Services Offered: Provides short term shelter for seniors 60 and over in the 5 boroughs and Westchester and offers and a range of services, including legal advocacy and social services, to older adults who have experienced abuse.

Hope's Door
Type: District-Wide Resource, Non-Government Resource
Judicial District: 9th
Address: 50 Broadway PO Box 262, Hawthorne, New York, 10532
County: Westchester
Phone: 914-747-0828
24 Hour Hotline: 888-438-8700
Email: info@HopesDoorNY.org
Website: https://hopesdoorny.org/about-us-2/contact-us
Services Offered: Provides shelter, counseling and legal services to end domestic violence and empower victims of abuse.

Legal Services of the Hudson Valley
Type: District-Wide Resource, Non-Government Resource
Judicial District: 9th
Address: 90 Maple Avenue, White Plains, New York, 10601
County: Westchester
Phone: 914-949-1305
Phone 2: 877-574-8529
Email: info@lshv.org
Website: https://lshv.org/about/who-we-are
Services Offered: Provides support, advocacy and civil legal representation to low-income families in Westchester, Putnam, Rockland, Dutchess, Orange, Sullivan and Ulster counties.

My Sister's Place
Type: District-Wide Resource, Non-Government Resource
Judicial District: 9th
Address: 3 Barker Avenue, White Plains, New York, 10601
County: Westchester
Phone: 914-683-1333
24 Hour Hotline: 800-298-7233
Email: info@mspny.org
Website: https://mspny.org
Services Offered: Provides hotline services, information, and referrals to older adults who are being abused or trafficked and are seeking crisis counseling.

Pace Women's Justice Center
Type: District-Wide Resource, Non-Government Resource
Judicial District: 9th
Address: 78 North Broadway, White Plains, New York, 10603
County: Westchester
Phone: 914-422-4069
Website: https://law.pace.edu/wjc
Services Offered: Provides free legal services to victims of elder abuse.

Putnam/Northern Westchester Women's Resource Center
Type: District-Wide Resource, Non-Government Resource
Judicial District: 9th
Address: 935 South Lake Boulevard, Suite 2, Mahopac, New York, 10541
County: Putnam
Phone: 845-628-9284
Website: https://PNWWRC.org
Services Offered: Provides advocacy, education, and supportive services to women and children experiencing abuse.

10TH JUDICIAL DISTRICT - GOVERNMENT RESOURCES

Attorney General's Regional Nassau Office
Type: District-Wide Resource, Government Resource
Judicial District: 10th
Address: 200 Old Country Road, Suite 240, Mineola, New York, 11501
County: Nassau
Phone: 516-248-3302
Phone 2: 516-248-3300
Website: https://ag.ny.gov/nassau-regional-office
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Attorney General's Regional Suffolk Office
Type: District-Wide Resource, Government Resource
Judicial District: 10th
Address: 300 Motor Parkway, Suite 230, Hauppauge, New York, 11788
County: Suffolk
Phone: 631-231-2424
Website: https://ag.ny.gov/suffolk-regional-office
Services Offered: Offers elder abuse prevention programs and information to help seniors identify potential scams and abuses, including physical abuse, financial fraud and exploitation, identity theft, telemarketing and sweepstakes fraud, home improvement rip-offs, Internet and online scams.

Nassau County Adult Protective Services
Type: District-Wide Resource, Government Resource
Judicial District: 10th
Address: 60 Charles Lindbergh Boulevard, Uniondale, New York, 11553-3656
County: Nassau
Contact: Paul F. Broderick
Phone: 516-227-8405
Phone 2: 516-227-8550
Phone 3: 516-227-8762
Website: https://www.nassaucountyny.gov/1896/Adult-Services
Services Offered: Assesses potential elder abuse and neglect issues, casework management, counseling, and legal intervention.

Nassau County Department of Human Services Office of the Aging
Type: District-Wide Resource, Government Resource
Judicial District: 10th
Address: 60 Charles Lindbergh Boulevard, Suite 260, Uniondale, New York, 11553
County: Nassau
Contact: Caroyln McCummings
Phone: 516-227-8900
Email: seniors@hhsnassaucountyny.us
Website: https://www.nassaucountyny.gov/agencies/Seniors/index.html
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

Nassau County District Attorney's Office
Type: District-Wide Resource, Government Resource
Judicial District: 10th
Address: 262 Old Country Road, Mineola, New York, 11501
County: Nassau
Phone: 516-571-3800
Website: http://www.nassauda.org
Services Offered: Investigates and prosecutes crimes on behalf of older victims, coordinates with social workers to provide counseling.

NY Connects

Type: District-Wide Resource, Government Resource
Judicial District: 10th
Phone: 800-342-9871
Website: https://www.nyconnects.ny.gov/aboutus?id=3e1c9fae-104c-4cfd-a09b-949be8aaa07a&text=About+Us
Services Offered: NY Connects provides referrals for services and programs to older adults, gives free, unbiased information and assistance to those in need and links people to long term services and support such as home care, transportation, and meals.

Suffolk County Adult Protective Services

Type: District-Wide Resource, Government Resource
Judicial District: 10th
Address: 3085 Veterans Memorial Highway, Ronkonkoma, New York, 11779
County: Suffolk
Phone: 631-854-3232
24 Hour Hotline: 631-854-9100
Website: https://www.suffolkcountyny.gov/Departments/Social-Services/Family-and-Children-Services
Services Offered: Assesses potential elder abuse and neglect issues, casework management, counseling, and legal intervention.

Suffolk County District Attorney's Office

Type: District-Wide Resource, Government Resource
Judicial District: 10th
Address: 77 Veterans Memorial Highway, Smithtown, New York, 11787
County: Suffolk
Contact: Timothy D. Sini
Phone: 631-853-4161
Email: infoda@suffolkcountyny.gov
Website: https://www.suffolkcountyny.gov/da/About-the-Office/Meet-District-Attorney-Sini
Services Offered: Investigates and prosecutes crimes on behalf of older adults, coordinates with social workers to provide counseling.

Suffolk County Office for the Aging

Type: District-Wide Resource, Government Resource
Judicial District: 10th
Address: 100 Veterans Memorial Highway, Hauppauge, New York, 11788-0099
County: Suffolk
Contact: Holly Rhodes-Teague
Phone: 631-853-8200
Contact 2: Legal Services
Phone 2: 631-761-7470
Email: aging.office@suffolkcountyny.gov
Website: https://suffolkcountyny.gov/aging/Other-Services
Services Offered: Connects older adults to other agencies and case workers that provide services to victims of elder abuse.

10TH JUDICIAL DISTRICT - NON-GOVERNMENT RESOURCES

Nassau/Suffolk County Law Services Committee: Senior Citizen Law Project

Type: District-Wide Resource, Non-Government Resource
Judicial District: 10th
Address: 1 Helen Keller Way 5th Floor, Hempstead, New York, 11500
County: Nassau
Phone: 516-292-8088
Website: https://www.nslawservices.org/nsls-programs
Services Offered: Provides free legal services in civil cases as well as legal support to community advocates to ensure that low income, disabled and disadvantaged individuals have equal access to the civil justice system in Nassau County and Suffolk County.

The Safe Center LI

Type: District-Wide Resource, Non-Government Resource
Judicial District: 10th
Address: 15 Gruman Road West, Suite 1000, Bethpage, New York, 11714
County: Nassau
Phone: 516-465-4700
24 Hour Hotline: 516-542-0404
Email: info@tscli.org
Website: http://thesafecenterli.org/client-services
Services Offered: Provides crisis intervention, emergency counseling, legal advocacy, consultations and representations, transitional housing programs and referrals.

The Senior Citizens' Law Program at Touro Law Center

Type: District-Wide Resource, Non-Government Resource
Judicial District: 10th
Address: 225 Eastview Drive, Central, Islip, 11722
County: Suffolk
Phone: 631-761-7062
Website: https://www.tourolaw.edu/AboutTouroLaw/571
Services Offered: Provides free legal advice and education to older adults, their families and providers of senior services.

Victims Information Bureau of Suffolk (VIBS): Elder Abuse Program

Type: District-Wide Resource, Non-Government Resource
Judicial District: 10th
Address: 185 Oval Drive, Islandia, New York, 11749
County: Suffolk
24 Hour Hotline: 631-360-3606
Email: hotline@vibs.org
Email 2: info@vibs.org
Website: http://www.vibs.org/elder-abuse-program
Services Offered: Provides assistance to elder abuse victims through the criminal justice process; provides elder abuse counseling.

ADDITIONAL LOCAL RESOURCES

National, State-Wide, or City-Wide Resource: _____

Government or Non-Government Resource: _____

Judicial District: _____

Facility Name: _____

Address _____

City Town State Zip: _____

County: _____

Contact Name(s): _____

Office Phone: _____

24 Hr Hotline: _____

Email: _____

Web Address: _____

Services Offered: _____

_____

National, State-Wide, or City-Wide Resource: _____

Government or Non-Government Resource: _____

Judicial District: _____

Facility Name: _____

Address _____

City Town State Zip: _____

County: _____

Contact Name(s): _____

Office Phone: _____

24 Hr Hotline: _____

Email: _____

Web Address: _____

Services Offered: _____

_____

National, State-Wide, or City-Wide Resource: _____

Government or Non-Government Resource: _____

Judicial District: _____

Facility Name: _____

Address _____

City Town State Zip: _____

County: _____

Contact Name(s): _____

Office Phone: _____

24 Hr Hotline: _____

Email: _____

Web Address: _____

Services Offered: _____

_____

National, State-Wide, or City-Wide Resource: _____

Government or Non-Government Resource: _____

Judicial District: _____

Facility Name: _____

Address _____

City Town State Zip: _____

County: _____

Contact Name(s): _____

Office Phone: _____

24 Hr Hotline: _____

Email: _____

Web Address: _____

Services Offered: _____

_____

National, State-Wide, or City-Wide Resource: _____

Government or Non-Government Resource: _____

Judicial District: _____

Facility Name: _____

Address _____

City Town State Zip: _____

County: _____

Contact Name(s): _____

Office Phone: _____

24 Hr Hotline: _____

Email: _____

Web Address: _____

Services Offered: _____

_____

National, State-Wide, or City-Wide Resource: _____

Government or Non-Government Resource: _____

Judicial District: _____

Facility Name: _____

Address _____

City Town State Zip: _____

County: _____

Contact Name(s): _____

Office Phone: _____

24 Hr Hotline: _____

Email: _____

Web Address: _____

Services Offered: _____

_____

National, State-Wide, or City-Wide Resource: _____

Government or Non-Government Resource: _____

Judicial District: _____

Facility Name: _____

Address _____

City Town State Zip: _____

County: _____

Contact Name(s): _____

Office Phone: _____

24 Hr Hotline: _____

Email: _____

Web Address: _____

Services Offered: _____

_____

National, State-Wide, or City-Wide Resource: _____

Government or Non-Government Resource: _____

Judicial District: _____

Facility Name: _____

Address _____

City Town State Zip: _____

County: _____

Contact Name(s): _____

Office Phone: _____

24 Hr Hotline: _____

Email: _____

Web Address: _____

Services Offered: _____

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