

NEW YORK STATE UNIFIED COURT SYSTEM

Community Dispute Resolution Centers Program

STATISTICAL SUPPLEMENT

2010-2011

Graph for Table 1: Dispositions and Number of Individuals Served (FY 2010-2011)

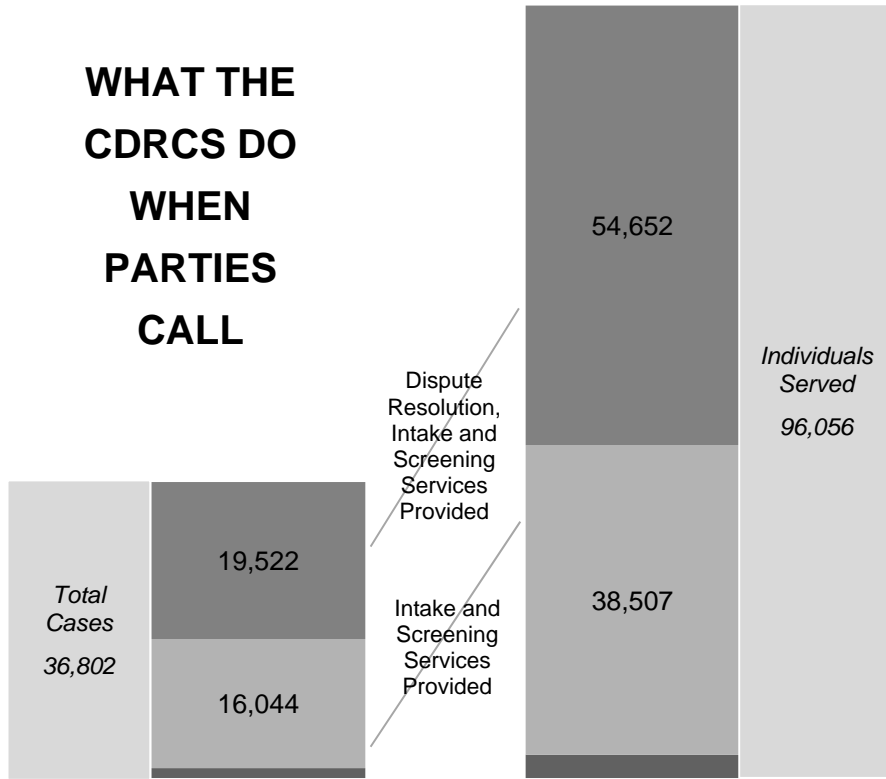
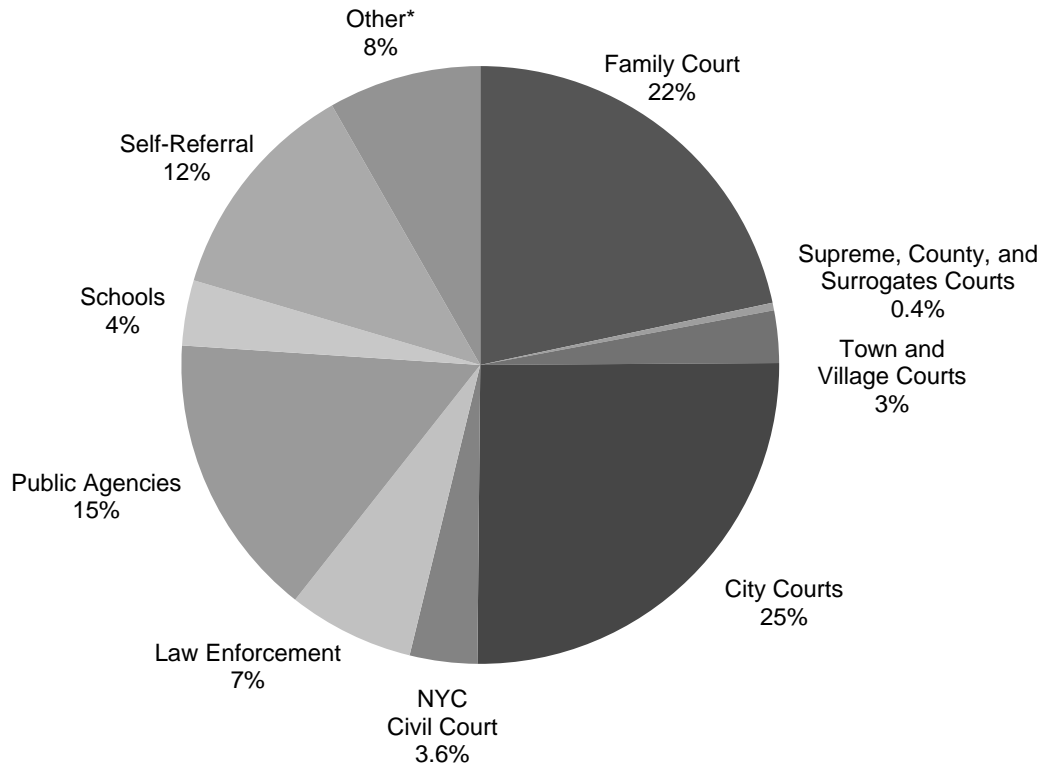


Table 1: Dispositions and Number of Individuals Served (FY 2010-2011)

Final Disposition	Total Cases	Number of Individuals Served
Dispute Resolution, Intake, and Screening Services Provided		
Decision Rendered	447	1,314
DR Services Initiated - Issues Unamenable	326	897
Full Agreement	13,466	37,273
No Agreement	4,813	13,491
Partial Agreement	470	1,677
	19,522	54,652
Intake and Screening Services Provided		
Both Declined	353	871
Both failed to show	401	1,122
Initiating Party or Parties Declined	1,423	3,182
Initiating Party or Parties Failed to show	259	698
Initiating Party or Parties Withdrew	2,908	6,606
Other	1,790	3,944
Outreach Attempted-No Contact	2,573	5,799
Resolved outside of program intervention	1,256	3,638
Responding Party or Parties Declined	1,947	5,165
Responding Party or Parties failed to show	1,200	2,709
Responding Party or Parties Withdrew	162	416
Unable to contact Initiating Party or Parties	601	1,398
Unable to contact Responding Party or Parties	1,171	2,959
	16,044	38,507
Screened Inappropriate		
Screened Inappropriate	1,236	2,897
	1,236	2,897
FY 2010 - 2011 Total:	36,802	96,056

Graph for Table 2: Referral Sources (FY 2010-2011)

HOW PEOPLE GET TO MEDIATION



*CDRCs track several additional referral sources including Legal Aid, Private Attorneys, Attorneys for the Children, Public Defenders, and Businesses & Corporations

Table 2: Referral Sources (FY 2010-2011)

Referral Source	Total Cases	Percentage of Total
City Courts		
City Court	9,293	25.3%
Small Claims Court	2	0.0%
	9,295	25.3%
Family Court		
Family Court Intake	98	0.3%
Family Court Judge	7,863	21.4%
Family Court Magistrate	10	0.0%
	7,971	21.7%
Law Enforcement		
Attorney General	12	0.0%
District Attorney	316	0.9%
Police	2,008	5.5%
Probation	121	0.3%
Sheriff	51	0.1%
State Police	6	0.0%
	2,514	6.8%
NYC Civil Court		
NYC Civil Ct - Housing	82	0.2%
NYC Civil Ct - Pro Se	741	2.0%
NYC Civil Ct - Small Claims	519	1.4%
	1,342	3.6%
Other		
Business/Corporation	73	0.2%
Law Guardian	5	0.0%
Legal Aid	179	0.5%
Other	2,046	5.6%
Private Agency	548	1.5%
Public Defender	18	0.0%
Religious Referral	9	0.0%
Others	162	0.4%
	3,040	8.3%
Public Agencies		
Adult Protective Services	501	1.4%
Dept. of Social Services	203	0.6%
Division of Human Rights	1	0.0%
NYS Division of Housing	281	0.8%
Public Agency	4,687	12.7%
	5,673	15.4%
Schools		
School	1,300	3.5%
	1,300	3.5%
Self-Referral		
Media	233	0.6%
Prior Client (returning with new matter)	61	0.2%
Referred by Previous Client	680	1.8%
Walk-In	2,306	6.3%
Word of Mouth	1,196	3.2%
	4,476	12.2%

Table 2: Referral Sources (FY 2010-2011)

Referral Source	Total Cases	Percentage of Total
Supreme, Surrogates, and County Courts		
County Court	43	0.1%
Criminal Court	2	0.0%
Supreme Court	104	0.3%
	<u>149</u>	<u>0.4%</u>
Town and Village Courts		
Town & Village Courts	1,042	2.8%
	<u>1,042</u>	<u>2.8%</u>
FY 2010 - 2011 Total	36,802	

Table 3: Referral Sources (FY 2006-2011)

Referral Source	2006 - 2007	2007 - 2008	2008 - 2009	2009 - 2010	2010 - 2011
City Court	8,127	8,450	9,378	9,945	9,295
Family Court	8,430	9,379	8,662	8,245	7,971
Law Enforcement	3,407	3,466	2,786	2,125	2,514
NYC Civil Court	810	1,349	1,747	1,286	1,342
Other	2,610	2,590	2,276	2,510	3,040
Public Agencies	5,081	5,122	5,223	5,876	5,673
Schools	2,414	2,543	2,964	2,573	1,300
Self - Referral	3,827	3,764	4,588	4,635	4,476
Supreme, Surrogates, and County Courts	176	175	159	171	149
Town and Village Courts	1,217	1,216	1,135	1,338	1,042
Total	36,099	38,054	38,918	38,704	36,802

Graph for Table 4: Case Types and Individuals Served (FY 2010-2011)

WHAT SITUATIONS BRING PEOPLE TO MEDIATION

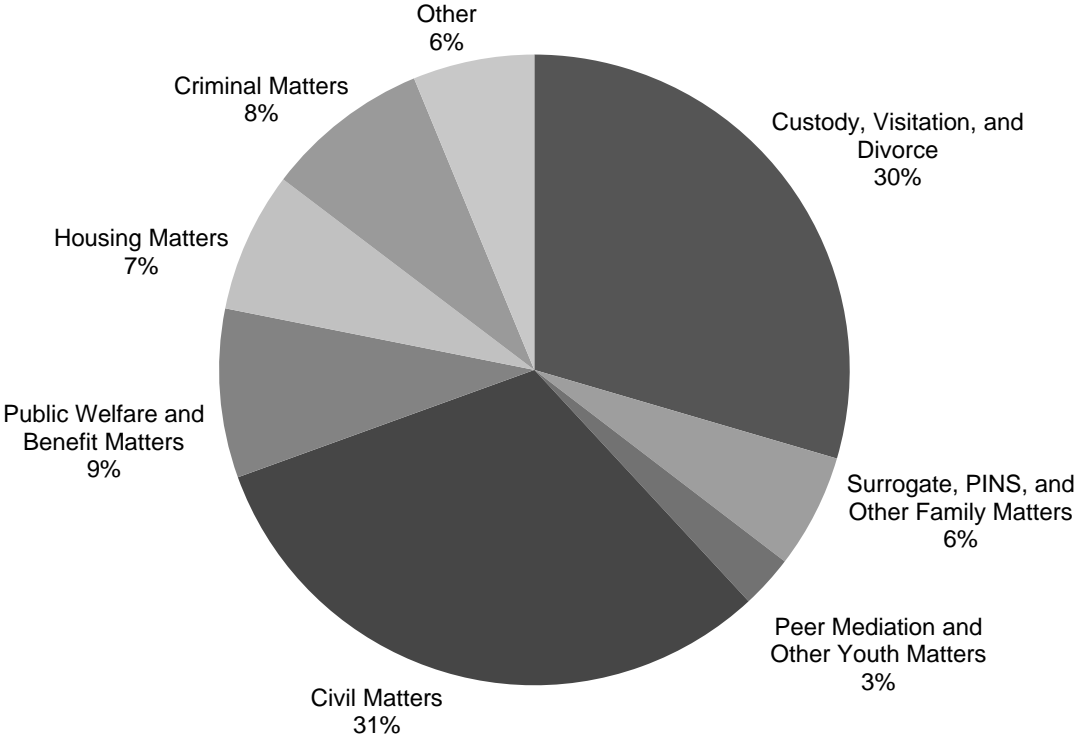
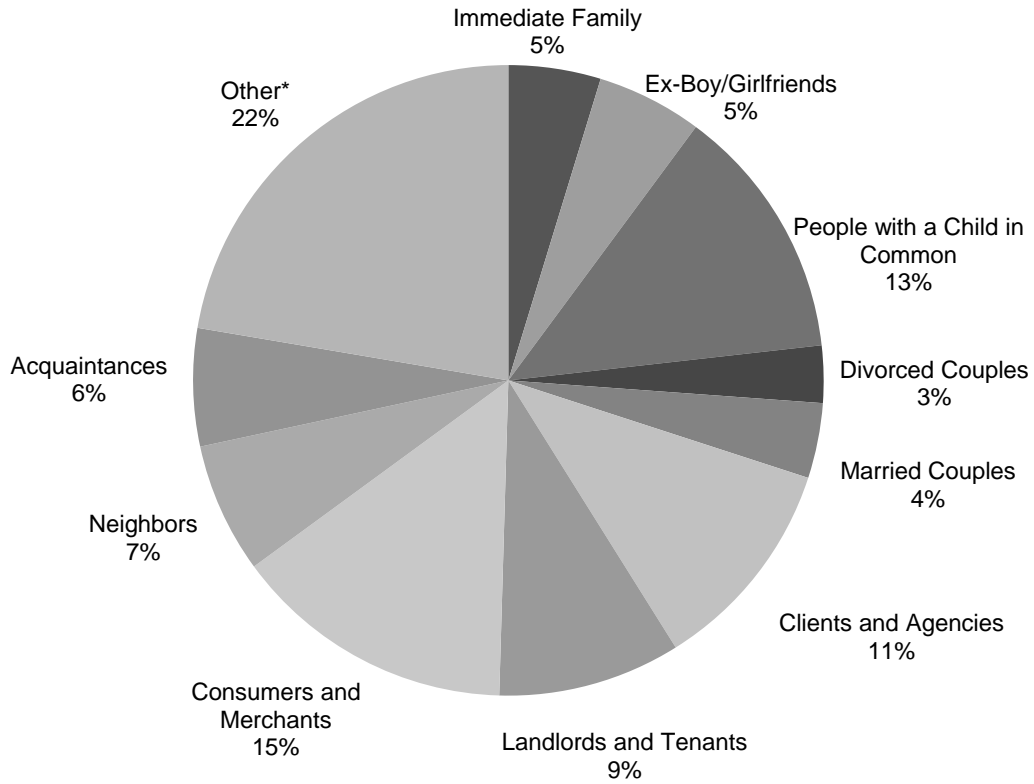


Table 4: Case Types and Individuals Served (FY 2010-2011)

Case Type	Total Cases	Percentage of Total	Individuals Served
Civil Matters			
Agricultural - Credit	240	0.7%	519
Civil - Large Claim	857	2.3%	1,872
Civil - Small Claims	10,246	27.8%	23,385
Lemon Law	196	0.5%	495
	<u>11,539</u>	<u>31.4%</u>	<u>26,271</u>
Criminal Matters			
Felony	26	0.1%	53
Misdemeanor/Violation	3,081	8.4%	6,560
	<u>3,107</u>	<u>8.4%</u>	<u>6,613</u>
Custody Visitation Divorce			
Agricultural - Non Credit	92	0.2%	276
Matrimonial	787	2.1%	1,798
Parenting Issues	9,990	27.1%	32,659
	<u>10,869</u>	<u>29.5%</u>	<u>34,733</u>
Housing Matters			
Civil - Housing	2,633	7.2%	5,429
Civil - Mobile Home	16	0.0%	59
	<u>2,649</u>	<u>7.2%</u>	<u>5,488</u>
Other			
Other	2,293	6.2%	5,295
	<u>2,293</u>	<u>6.2%</u>	<u>5,295</u>
Other Family			
Juvenile Delinquency	504	1.4%	1,619
Permanency	545	1.5%	3,971
PINS / Pre-Pins	1,013	2.8%	2,475
	<u>2,062</u>	<u>5.6%</u>	<u>8,065</u>
Public Welfare and Benefit Matters			
Administrative Hearing	532	1.4%	1,628
DSS Conciliation	2,622	7.1%	5,209
Early Intervention	19	0.1%	84
Vesid	14	0.0%	34
	<u>3,187</u>	<u>8.7%</u>	<u>6,955</u>
Surrogate Matters			
Guardianship	72	0.2%	152
Probate/Estate	22	0.1%	57
	<u>94</u>	<u>0.3%</u>	<u>209</u>
Youth			
Peer Mediation	354	1.0%	840
Youth	648	1.8%	1,587
	<u>1,002</u>	<u>2.7%</u>	<u>2,427</u>
FY 2010 - 2011 Total:	36,802		96,056

Graph for Table 5: Party Relationships (FY 2010-2011)

WHO THE CDRCS SERVE



*CDRCs track an additional 19 types of party relationships including Parents and Children, Co-Workers, Employers and Employees, and Schoolmates

Table 5: Party Relationships (FY 2010-2011)

Relationship	Total	Percentage of Total
Acquaintances		
Acquaintances	2,223	6.0%
Clients and Agencies		
Client/Agency	4,081	11.1%
Consumers and Merchants		
Consumer/Merchant	5,331	14.5%
Divorced Couples		
Divorced	1,078	2.9%
Ex-Boy/Girlfriends		
Ex-boy/girlfriend	1,991	5.4%
Immediate Family		
Immediate Family	1,741	4.7%
Landlords and Tenants		
Landlord/Tenant	3,449	9.4%
Married Couples		
Married	1,418	3.9%
Neighbors		
Neighbors	2,458	6.7%
People with a Child in Common		
Child in Common	4,814	13.1%
Others		
Boy/Girlfriend	234	0.6%
Caregiver/Caseworker	36	0.1%
Child/Agency	290	0.8%
Co-Workers	144	0.4%
Domestic Partners	26	0.1%
Employer/Employee	341	0.9%
Extended Family	481	1.3%
Friend	494	1.3%
Individual/Corporation	678	1.8%
Lover-in-common	23	0.1%
Member of Group	41	0.1%
Other	2,166	5.9%
Parent/Child	974	2.6%
Parent/Foster Parent	24	0.1%
Room/Housemates	250	0.7%
School/Parent	179	0.5%
Schoolmates	369	1.0%
Separated	814	2.2%
Strangers	654	1.8%

FY 2010 - 2011 Total: 36,802

Table 6: Demographic Characteristics of Parties Served (FY 2010-2011)

	Characteristic	Number of Parties	Percent of Total Reported Responses *
AGE	Under 17	1,754	4.6%
	17 - 20	1,837	4.8%
	21 - 29	8,145	21.5%
	30 - 39	9,474	25.0%
	40 - 49	8,534	22.5%
	50 - 59	5,340	14.1%
	60 - 69	2,035	5.4%
	Over 70	776	2.0%
	Undetermined / No Response	40,507	
	Total	78,402	
	Note: 51.70% of parties were not asked to report or declined to report their age.		
RACE	American Indian	261	0.6%
	Asian	590	1.4%
	Black	7,046	16.7%
	Hispanic	4,666	11.0%
	Other	1,065	2.5%
	White	28,603	67.7%
	Undetermined / No Response	36,171	
	Total	78,402	
	Note: 46.10% of parties were not asked to report or declined to report their race.		
SEX	Female	31,155	51.8%
	Male	29,042	48.2%
	Undetermined / No Response	18,205	
	Total	78,402	
	Note: 23.20% of parties were not asked to report or declined to report their sex.		

Table 6: Demographic Characteristics of Parties Served (FY 2010-2011)

	Characteristic	Number of Parties	Percent of Total Reported Responses *
EMPLOYMENT STATUS	Disability	1,492	3.8%
	Employed	24,729	63.7%
	Family Member Employed	446	1.1%
	Public Assistance	3,028	7.8%
	Social Security / Retired	1,575	4.1%
	Student	2,739	7.1%
	Unemployed	4,842	12.5%
	Undetermined / No Response	39,551	
	Total	78,402	
	Note: 50.40% of parties were not asked to report or declined to report their employment status.		
INCOME	Less than \$9,000	7,167	33.4%
	\$9,000 to \$16,000	3,126	14.6%
	\$16,001 to \$25,000	4,391	20.5%
	\$25,001 to \$35,000	3,994	18.6%
	Greater than \$35,000	2,789	13.0%
	Undetermined / No Response	56,935	
	Total	78,402	
	Note: 72.60% of parties were not asked to report or declined to report their income.		
YEARS OF EDUCATION	1 to 8	885	3.4%
	9 to 11	3,398	13.2%
	12	11,751	45.7%
	13 to 15	4,194	16.3%
	16	3,914	15.2%
	17 or more	1,589	6.2%
	Undetermined / No Response	52,671	
	Total	78,402	
	Note: 67.20% of parties were not asked to report or declined to report their years of education.		

* Percent of Total Reported Responses does not include parties who were not asked to report or declined to report their demographic characteristics.

Table 7: Referrals to Other Services (FY 2010-2011)

Services Referred to	Total	Percentage of Total
Adult Protective Services	62	1.5%
Attorney General	0	0.0%
Business/Corporation	2	0.0%
City Court	465	11.0%
County Court	1	0.0%
Criminal Court	0	0.0%
Dept. of Social Services	4	0.1%
District Attorney	79	1.9%
Division of Human Rights	0	0.0%
Family Court Intake	38	0.9%
Family Court Judge	1,286	30.3%
Family Court Magistrate	0	0.0%
Law Guardian	0	0.0%
Legal Aid	21	0.5%
Media	43	1.0%
NYC Civil Ct - Housing	66	1.6%
NYC Civil Ct - Pro Se	637	15.0%
NYC Civil Ct - Small Claims	284	6.7%
NYS Division of Housing	13	0.3%
Other	331	7.8%
Police	130	3.1%
Private Agency	58	1.4%
Private Attorney	38	0.9%
Probation	2	0.0%
Public Agency	395	9.3%
Public Defender	1	0.0%
Religious Referral	3	0.1%
School	165	3.9%
Sheriff	2	0.0%
Small Claims Court	0	0.0%
State Police	1	0.0%
Supreme Court	73	1.7%
Town & Village Courts	41	1.0%

FY 2010 - 2011 Total: 4,241

Table 8: Case Dispositions by County (FY 2010-2011)

County	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Albany	240	106	69 %	101	10	53	62	2	3	577
Allegany	1	1	50 %	0	0	5	0	0	0	7
Bronx	421	174	70 %	1	10	1,412	69	0	21	2,108
Broome	833	184	81 %	150	32	197	190	102	15	1,703
Cattaraugus	4	0	100 %	0	3	7	3	3	0	20
Cayuga	14	3	82 %	1	1	2	2	10	1	34
Chautauqua	365	137	72 %	0	63	217	8	79	6	875
Chemung	253	20	92 %	10	25	81	12	57	2	460
Chenango	116	32	78 %	89	23	90	4	34	7	395
Clinton	170	58	74 %	0	0	44	184	0	0	456
Columbia	69	16	81 %	11	29	11	1	7	0	144
Cortland	74	8	90 %	2	6	25	3	4	0	122
Delaware	71	9	88 %	75	9	40	4	15	4	227
Dutchess	229	184	55 %	86	20	101	15	8	13	656
Erie	424	137	75 %	65	14	142	88	2	25	897
Essex	38	7	84 %	0	1	15	7	5	10	83
Franklin	345	53	86 %	0	0	2	30	0	1	431
Fulton	128	51	71 %	1	12	58	1	7	0	258
Genesee	109	33	76 %	31	8	40	9	12	1	243
Greene	169	16	91 %	9	37	16	0	8	1	256
Hamilton	28	5	84 %	0	0	0	0	0	0	33
Herkimer	507	11	97 %	13	42	39	3	13	6	634
Jefferson	225	32	87 %	0	1	90	40	13	1	402
Kings	744	369	66 %	140	237	756	325	258	144	2,973
Lewis	16	3	84 %	0	0	11	1	1	0	32
Livingston	210	29	87 %	0	16	76	10	20	1	362
Madison	20	3	86 %	0	13	15	0	1	0	52
Monroe	444	88	83 %	259	7	205	64	25	42	1,134
Montgomery	49	15	76 %	2	1	35	4	3	27	136
Nassau	1,790	1,231	59 %	2	2	150	326	6	166	3,673
New York	820	305	72 %	11	128	606	38	163	98	2,169
Niagara	175	45	79 %	3	53	95	15	57	0	443

Table 8: Case Dispositions by County (FY 2010-2011)

County	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Oneida	149	50	74 %	28	10	34	12	7	8	298
Onondaga	297	59	83 %	2	2	182	18	56	1	617
Ontario	260	60	81 %	19	32	120	21	72	3	587
Orange	259	110	70 %	70	6	64	36	11	57	613
Orleans	7	0	100 %	0	0	3	0	0	0	10
Oswego	215	65	76 %	2	1	153	22	53	2	513
Otsego	55	13	80 %	29	2	17	3	2	12	133
Putnam	60	33	64 %	5	1	26	6	2	1	134
Queens	445	143	75 %	9	25	196	79	13	890	1,800
Rensselaer	89	26	77 %	0	20	33	3	9	0	180
Richmond	590	110	84 %	815	200	390	14	272	89	2,480
Rockland	64	52	55 %	2	3	20	0	0	0	141
Saratoga	136	49	73 %	366	4	81	10	17	0	663
Schenectady	228	54	80 %	11	26	71	8	1	14	413
Schoharie	13	3	81 %	0	4	6	1	1	0	28
Schuyler	87	8	91 %	2	1	16	1	17	0	132
Seneca	75	14	84 %	1	3	25	1	2	2	123
St. Lawrence	923	74	92 %	7	11	21	31	22	5	1,094
Steuben	613	91	87 %	39	24	175	25	64	83	1,114
Suffolk	821	469	63 %	3	1	56	3	13	5	1,371
Sullivan	107	39	73 %	0	7	16	6	20	4	199
Tioga	75	9	89 %	0	0	72	4	1	1	162
Tompkins	138	44	75 %	1	16	101	4	80	0	384
Ulster	162	65	71 %	6	7	154	13	63	4	474
Warren	71	29	71 %	28	1	10	1	0	2	142
Washington	37	1	97 %	2	0	4	0	1	0	45
Wayne	109	32	77 %	5	2	24	12	2	1	187
Westchester	309	55	84 %	54	18	70	4	51	8	569
Wyoming	22	5	81 %	0	0	2	0	0	0	29
Yates	122	12	91 %	5	6	15	4	5	3	172
Total	15,639	5,139	75.3 %	2,573	1,236	6,793	1,860	1,772	1,790	36,802

Table 9: Workload Summary by County (FY 2010-2011)

County	Total Cases	Mediations	Arbitrations	Conciliations	Family Group Conference	Settlement Conference	Multi-party Facilitation	Intake and Case Management	Other	Persons Served	Average Days to Disposition
Albany	577	435	10	0	0	0	1	131	0	1,785	37.6
Allegany	7	5	0	0	0	0	0	2	0	18	14.3
Bronx	2,108	1,983	6	68	0	0	1	50	0	5,086	30.7
Broome	1,703	971	9	31	4	0	1	681	6	3,785	25.7
Cattaraugus	20	13	0	0	0	3	0	4	0	74	14.7
Cayuga	34	22	2	10	0	0	0	0	0	87	20.8
Chautauqua	875	175	2	14	0	274	0	410	0	2,978	7.5
Chemung	460	127	0	145	0	0	0	188	0	1,901	20.9
Chenango	395	65	0	29	0	0	11	289	1	1,266	20.8
Clinton	456	448	2	6	0	0	0	0	0	911	12.6
Columbia	144	86	0	1	0	0	1	55	1	333	16.8
Cortland	122	80	0	0	0	0	0	42	0	429	15.2
Delaware	227	52	1	2	4	0	4	164	0	794	37.3
Dutchess	656	368	1	0	0	0	59	225	3	1,759	85.5
Erie	897	515	11	6	1	9	2	349	4	3,565	35.4
Essex	83	53	0	10	0	0	0	19	1	225	12.5
Franklin	431	429	2	0	0	0	0	0	0	868	1.0
Fulton	258	162	2	0	0	0	0	94	0	567	5.9
Genesee	243	90	0	13	3	14	0	123	0	938	11.8
Greene	256	106	1	1	1	35	0	97	15	604	14.8
Hamilton	33	30	0	0	0	0	0	3	0	70	7.4
Herkimer	634	132	14	143	0	0	0	345	0	1,966	9.1
Jefferson	402	152	1	95	0	0	0	153	1	1,008	21.9
Kings	2,973	1,008	12	13	0	0	1	1,919	20	6,331	39.2
Lewis	32	10	1	8	0	0	0	13	0	101	44.5
Livingston	362	203	1	21	0	1	0	136	0	1,226	24.5
Madison	52	37	0	2	0	0	0	13	0	136	8.0
Monroe	1,134	458	58	30	0	1	0	585	2	2,864	28.0
Montgomery	136	75	0	0	0	0	0	34	27	388	22.1
Nassau	3,673	3,570	33	0	0	0	0	57	13	8,710	9.1
New York	2,169	1,043	17	102	0	1	6	1,000	0	4,812	29.7
Niagara	443	140	0	0	0	15	64	224	0	1,537	24.6

Table 9: Workload Summary by County (FY 2010-2011)

County	Total Cases	Mediations	Arbitrations	Conciliations	Family Group Conference	Settlement Conference	Multi-party Facilitation	Intake and Case Management	Other	Persons Served	Average Days to Disposition
Oneida	298	173	44	0	0	0	0	80	1	965	29.7
Onondaga	617	364	10	6	0	0	0	237	0	1,970	20.8
Ontario	587	305	2	9	0	0	0	267	4	1,742	23.6
Orange	613	419	0	0	0	0	0	158	36	1,307	63.8
Orleans	10	0	0	3	0	1	1	5	0	35	18.8
Oswego	513	269	0	1	0	0	0	238	5	1,997	15.8
Otsego	133	12	1	6	0	0	5	109	0	411	29.2
Putnam	134	129	3	0	0	0	1	1	0	276	17.6
Queens	1,800	1,433	6	13	0	0	0	326	22	4,516	25.0
Rensselaer	180	91	0	1	0	0	0	88	0	596	63.0
Richmond	2,480	614	6	73	0	0	0	1,787	0	5,520	20.4
Rockland	141	108	5	0	0	0	0	28	0	336	18.6
Saratoga	663	150	6	25	0	0	1	481	0	1,438	51.7
Schenectady	413	354	5	0	0	0	2	52	0	991	15.9
Schoharie	28	14	0	0	0	0	0	14	0	82	24.6
Schuyler	132	41	0	54	0	0	0	37	0	542	22.6
Seneca	123	92	0	19	0	0	0	11	1	421	20.2
St. Lawrence	1,094	917	1	0	1	0	1	174	0	2,377	15.0
Steuben	1,114	523	2	151	0	0	0	375	63	3,184	40.1
Suffolk	1,371	1,165	24	1	0	0	122	58	1	4,057	5.6
Sullivan	199	133	0	11	0	0	0	55	0	411	30.5
Tioga	162	51	0	7	25	0	0	78	1	543	29.1
Tompkins	384	129	0	48	0	0	0	207	0	1,307	28.9
Ulster	474	355	0	4	0	0	0	114	1	1,027	24.2
Warren	142	83	2	10	0	0	0	45	2	283	57.3
Washington	45	6	1	32	0	0	0	6	0	91	16.5
Wayne	187	163	4	0	0	0	0	14	6	426	15.0
Westchester	569	207	11	68	7	1	0	247	28	1,348	30.7
Wyoming	29	19	0	1	1	0	0	8	0	130	20.3
Yates	172	135	0	3	0	0	0	34	0	605	35.7
Total	36,802	21,497	319	1,296	47	355	284	12,739	265	96,056	25.6

Table 10: Referral Sources by County (FY 2010-2011)

County	City Courts	Family Court	Law Enforcement	NYC Civil Court	Other	Public Agencies	Schools	Self-Referral	Supreme, Surrogates, and County Court	Town and Village Courts	Total Cases
Albany	63	457	12	0	10	21	2	12	0	0	577
Allegany	0	0	0	0	1	1	1	4	0	0	7
Bronx	61	302	603	7	827	196	35	77	0	0	2,108
Broome	316	84	6	0	102	1,015	3	152	2	23	1,703
Cattaraugus	0	8	0	0	3	3	0	6	0	0	20
Cayuga	1	11	0	0	3	0	0	19	0	0	34
Chautauqua	152	587	5	0	30	30	11	58	2	0	875
Chemung	11	143	1	0	29	148	4	124	0	0	460
Chenango	10	324	1	3	20	5	1	29	0	2	395
Clinton	390	0	3	0	2	24	3	22	0	12	456
Columbia	15	64	9	0	14	13	1	28	0	0	144
Cortland	2	80	0	0	8	12	1	18	0	1	122
Delaware	0	204	0	0	6	4	0	13	0	0	227
Dutchess	376	88	4	0	32	99	5	52	0	0	656
Erie	53	553	44	0	60	83	6	40	2	56	897
Essex	0	2	0	0	22	10	0	9	0	40	83
Franklin	1	3	0	0	1	2	0	4	0	420	431
Fulton	66	178	0	0	3	2	0	9	0	0	258
Genesee	56	88	4	0	24	12	1	57	0	1	243
Greene	0	148	1	0	9	55	1	41	0	1	256
Hamilton	9	1	1	0	14	5	0	2	0	1	33
Herkimer	1	37	2	0	28	172	1	391	1	1	634
Jefferson	7	76	9	0	34	163	36	75	2	0	402
Kings	32	328	583	793	238	583	144	263	9	0	2,973
Lewis	0	14	0	0	3	7	1	7	0	0	32
Livingston	0	177	11	0	7	39	1	121	1	5	362
Madison	0	6	2	0	13	8	1	22	0	0	52
Monroe	252	359	87	0	71	14	155	159	23	14	1,134
Montgomery	46	42	0	0	12	27	1	6	0	2	136
Nassau	2,054	4	60	0	11	1,489	17	34	2	2	3,673
New York	137	245	36	498	251	118	90	792	2	0	2,169
Niagara	16	99	1	0	4	285	0	35	2	1	443
Oneida	126	50	3	0	31	15	2	63	0	8	298

Table 10: Referral Sources by County (FY 2010-2011)

County	City Courts	Family Court	Law Enforcement	NYC Civil Court	Other	Public Agencies	Schools	Self-Referral	Supreme, Surrogates, and County Court	Town and Village Courts	Total Cases
Onondaga	13	421	8	0	9	152	5	9	0	0	617
Ontario	177	264	7	0	10	6	1	106	4	12	587
Orange	49	103	4	0	205	122	2	119	4	5	613
Orleans	1	0	2	0	0	0	0	7	0	0	10
Oswego	2	402	1	0	13	28	4	63	0	0	513
Otsego	1	70	1	0	27	13	1	17	0	3	133
Putnam	13	26	0	0	10	10	0	23	1	51	134
Queens	2	263	774	19	249	27	118	347	1	0	1,800
Rensselaer	23	125	0	0	6	18	1	7	0	0	180
Richmond	1,721	15	118	22	57	91	349	41	66	0	2,480
Rockland	100	6	5	0	4	8	1	9	0	8	141
Saratoga	537	22	5	0	8	51	3	11	0	26	663
Schenectady	146	19	3	0	29	16	122	76	0	2	413
Schoharie	0	12	0	0	5	9	0	1	0	1	28
Schuyler	0	98	1	0	3	12	2	16	0	0	132
Seneca	1	109	0	0	1	0	0	10	1	1	123
St. Lawrence	596	146	18	0	139	70	4	108	0	13	1,094
Steuben	137	300	10	0	19	184	2	347	6	109	1,114
Suffolk	1,068	0	18	0	149	41	0	71	0	24	1,371
Sullivan	3	117	15	0	8	18	1	36	0	1	199
Tioga	0	42	0	0	28	32	3	23	0	34	162
Tompkins	64	123	2	0	30	22	30	108	2	3	384
Ulster	145	73	2	0	12	17	24	77	0	124	474
Warren	55	64	0	0	0	17	0	6	0	0	142
Washington	5	1	0	0	1	35	0	1	0	2	45
Wayne	0	141	1	0	3	2	1	6	3	30	187
Westchester	183	116	31	0	85	5	102	47	0	0	569
Wyoming	0	12	0	0	3	2	0	6	6	0	29
Yates	0	119	0	0	4	5	0	34	7	3	172
Total	9,295	7,971	2,514	1,342	3,040	5,673	1,300	4,476	149	1,042	36,802

Note: Please see Table 2 for more more information about specific referral sources.

Table 11: Family Case Dispositions by Judicial District and County (FY 2010-2011)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Third Judicial District	Albany	203	94	79	8	25	60	1	17	487
	Columbia	43	6	33	6	11	4	6	20	129
	Greene	54	7	27	16	12	4	1	20	141
	Rensselaer	85	13	0	16	32	4	11	3	164
	Schoharie	13	0	0	1	0	1	1	0	16
	Sullivan	82	18	0	6	13	2	3	1	125
	Ulster	61	19	3	14	54	4	47	0	202
	Total	541	157	142	67	147	79	70	61	1,264
Fourth Judicial District	Clinton	38	3	0	3	10	2	0	0	56
	Essex	8	2	0	1	1	0	0	3	15
	Franklin	14	2	0	0	0	4	0	0	20
	Fulton	132	37	0	24	59	3	4	0	259
	Montgomery	21	7	3	9	23	4	4	51	122
	Saratoga	39	13	7	2	19	10	7	0	97
	Schenectady	19	10	4	7	6	1	1	9	57
	St. Lawrence	87	6	0	1	9	2	1	1	107
	Warren	52	9	78	6	15	1	1	1	163
	Washington	7	1	1	1	4	0	0	0	14
Total	417	90	93	54	146	27	18	65	910	
Fifth Judicial District	Herkimer	190	9	24	10	12	3	3	118	369
	Jefferson	109	6	0	0	55	1	4	0	175
	Lewis	18	0	1	0	12	0	1	1	33
	Oneida	108	19	25	14	17	4	2	9	198
	Onondaga	217	84	6	0	129	27	52	0	515
	Oswego	163	23	0	6	84	15	23	9	323
	Total	805	141	56	30	309	50	85	137	1,613
Sixth Judicial District	Broome	71	8	0	30	147	14	21	9	300
	Chemung	252	14	5	20	51	6	54	2	404
	Chenango	126	23	42	28	64	1	26	20	330
	Cortland	62	9	1	10	21	7	6	0	116
	Delaware	67	13	73	18	46	3	13	1	234
	Madison	10	0	3	9	10	0	1	0	33
	Otsego	51	9	6	1	19	2	2	0	90
	Schuyler	83	11	1	1	20	4	13	0	133
	Tioga	83	6	0	1	13	2	0	3	108
	Tompkins	101	28	3	8	39	7	45	0	231
Total	906	121	134	126	430	46	181	35	1,979	

Please note that this report includes the following case types: Agricultural Non-Credit, Juvenile Delinquency, Matrimonial, Parenting Issues, Permanency, and PINS/Pre-PINS.

Table 11: Family Case Dispositions by Judicial District and County (FY 2010-2011)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdraw	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Seventh Judicial District	Cayuga	16	7	1	2	3	1	0	0	30
	Livingston	185	22	2	13	31	9	14	0	276
	Monroe	332	107	64	7	158	52	11	10	741
	Ontario	207	43	6	14	39	26	15	3	353
	Seneca	50	16	1	0	12	1	0	1	81
	Steuben	416	68	31	31	127	50	10	80	813
	Wayne	85	30	0	3	30	14	0	3	165
	Yates	86	17	3	13	10	4	2	2	137
Total		1,377	310	108	83	410	157	52	99	2,596
Eighth Judicial District	Allegany	2	1	0	0	3	0	0	0	6
	Cattaraugus	10	4	0	3	4	0	0	0	21
	Chautauqua	259	78	2	40	144	15	23	0	561
	Erie	330	88	4	3	54	45	2	27	553
	Genesee	81	19	6	2	23	7	0	0	138
	Niagara	191	34	18	67	140	18	55	0	523
	Orleans	0	1	0	0	0	0	0	0	1
	Wyoming	22	0	0	1	1	0	0	0	24
Total		895	225	30	116	369	85	80	27	1,827
Ninth Judicial District	Dutchess	165	33	13	11	93	19	5	7	346
	Orange	133	30	3	1	46	7	37	89	346
	Putnam	21	7	1	3	30	1	16	4	83
	Rockland	6	5	3	1	7	0	1	0	23
	Westchester	74	18	0	23	55	4	25	5	204
Total		399	93	20	39	231	31	84	105	1,002
Tenth Judicial District (Nassau)	Nassau	0	0	0	1	1	1	1	0	4
	Total	0	0	0	1	1	1	1	0	4
Tenth Judicial District (Suffolk)	Suffolk	14	8	1	3	11	1	2	0	40
	Total	14	8	1	3	11	1	2	0	40
New York City	Bronx	254	80	22	40	201	79	8	12	696
	Kings	178	78	41	113	106	37	81	29	663
	New York	147	72	4	40	56	12	22	38	391
	Queens	143	53	10	57	43	28	4	19	357
	Richmond	15	5	3	14	12	10	4	97	160
Total		737	288	80	264	418	166	119	195	2,267
Total		6,091	1,433	664	783	2,472	643	692	724	13,502

Please note that this report includes the following case types: Agricultural Non-Credit, Juvenile Delinquency, Matrimonial, Parenting Issues, Permanency, and PINS/Pre-PINS.

Table 12: Civil Case Dispositions by Judicial District and County (FY 2010-2011)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdraw	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Third Judicial District	Albany	53	19	2	0	1	0	0	0	75
	Columbia	16	5	1	2	4	0	1	0	29
	Greene	7	2	1	0	6	0	3	1	20
	Rensselaer	11	12	0	1	2	0	1	0	27
	Schoharie	0	0	0	0	2	0	0	0	2
	Sullivan	11	9	0	4	6	0	13	3	46
	Ulster	80	43	2	3	102	6	44	2	282
	Total	178	90	6	10	123	6	62	6	481
Fourth Judicial District	Clinton	139	55	0	0	34	180	0	0	408
	Essex	19	6	0	0	5	7	3	3	43
	Franklin	318	44	0	0	2	29	0	1	394
	Fulton	32	15	0	0	22	0	0	0	69
	Hamilton	20	4	0	0	0	0	0	0	24
	Montgomery	28	14	0	0	10	0	0	1	53
	Saratoga	104	29	365	4	58	6	9	0	575
	Schenectady	72	37	2	7	49	2	0	3	172
	St. Lawrence	723	48	6	7	15	20	20	4	843
	Warren	29	24	3	0	3	0	0	0	59
	Washington	4	1	1	0	0	0	0	0	6
Total	1,488	277	377	18	198	244	32	12	2,646	
Fifth Judicial District	Herkimer	184	2	1	13	7	0	4	3	214
	Jefferson	5	4	0	0	11	1	2	0	23
	Lewis	1	0	0	0	0	0	0	0	1
	Oneida	66	34	0	0	2	1	1	0	104
	Onondaga	15	1	0	0	14	0	9	0	39
	Oswego	1	0	0	0	5	0	0	0	6
	Total	272	41	1	13	39	2	16	3	387
Sixth Judicial District	Broome	54	16	142	11	87	1	76	7	394
	Chemung	11	2	1	1	16	0	2	0	33
	Chenango	4	3	1	2	4	0	1	0	15
	Cortland	2	3	1	0	6	1	0	0	13
	Delaware	2	0	0	0	1	0	0	0	3
	Madison	1	1	0	5	8	0	0	0	15
	Otsego	2	2	0	1	2	0	1	0	8
	Schuyler	0	1	0	0	0	0	0	0	1
	Tioga	10	1	0	0	45	0	0	0	56
	Tompkins	28	18	0	2	34	0	22	0	104
Total	114	47	145	22	203	2	102	7	642	

Please note that this report includes the following case types: Agricultural Credit, Civil-Housing, Civil-Large Claims, Civil-Mobile Home, Civil-Small Claims, and Lemon Law.

Table 12: Civil Case Dispositions by Judicial District and County (FY 2010-2011)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdraw	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Seventh Judicial District	Cayuga	10	0	0	0	0	0	4	0	14
	Livingston	18	0	0	1	3	0	3	0	25
	Monroe	12	1	0	0	1	0	0	1	15
	Ontario	48	12	11	10	64	3	38	2	188
	Seneca	0	0	0	0	2	0	0	1	3
	Steuben	119	25	19	3	75	8	54	23	326
	Wayne	1	1	1	0	0	0	0	1	4
	Yates	0	1	1	0	0	0	1	0	3
Total	208	40	32	14	145	11	100	28	578	
Eighth Judicial District	Allegany	0	0	0	0	2	0	0	0	2
	Cattaraugus	0	0	0	0	4	0	2	0	6
	Chautauqua	86	50	0	0	40	2	19	0	197
	Erie	39	9	39	2	36	0	0	0	125
	Genesee	17	3	29	2	9	0	8	1	69
	Niagara	14	6	0	0	1	0	0	0	21
	Orleans	2	0	0	0	0	0	0	0	2
	Wyoming	4	0	0	0	0	0	0	0	4
Total	162	68	68	4	92	2	29	1	426	
Ninth Judicial District	Dutchess	139	143	71	4	18	2	5	4	386
	Orange	86	78	1	0	5	11	0	2	183
	Putnam	38	17	1	1	3	5	0	0	65
	Rockland	56	48	2	0	8	0	0	0	114
	Westchester	138	32	52	1	18	2	36	1	280
Total	457	318	127	6	52	20	41	7	1,028	
Tenth Judicial District (Nassau)	Nassau	997	1,120	0	1	33	11	3	3	2,168
	Total	997	1,120	0	1	33	11	3	3	2,168
Tenth Judicial District (Suffolk)	Suffolk	662	452	0	0	1	0	0	5	1,120
	Total	662	452	0	0	1	0	0	5	1,120
New York City	Bronx	15	2	0	0	15	0	0	2	34
	Kings	270	226	107	125	392	91	142	70	1,423
	New York	470	234	3	11	279	16	97	39	1,149
	Queens	69	36	0	1	40	16	0	102	264
	Richmond	219	96	813	179	297	8	230	0	1,842
Total	1,043	594	923	316	1,023	131	469	213	4,712	
Total	5,581	3,047	1,679	404	1,909	429	854	285	14,188	

Please note that this report includes the following case types: Agricultural Credit, Civil-Housing, Civil-Large Claims, Civil-Mobile Home, Civil-Small Claims, and Lemon Law.

Table 13: Criminal Case Dispositions by Judicial District and County (FY 2010-2011)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Third Judicial District	Albany	0	1	0	0	0	0	0	0	1
	Greene	0	1	0	1	0	0	0	0	2
	Rensselaer	0	0	0	0	1	0	0	0	1
	Sullivan	3	1	0	0	0	0	0	0	4
	Ulster	4	0	0	0	0	0	2	0	6
	Total	7	3	0	1	1	0	2	0	14
Fourth Judicial District	Clinton	2	0	0	0	1	0	0	0	3
	Essex	1	0	0	0	0	0	0	1	2
	Franklin	3	2	0	0	0	0	0	0	5
	Hamilton	0	1	0	0	0	0	0	0	1
	Saratoga	0	1	1	0	0	0	0	0	2
	Schenectady	2	0	1	2	0	0	0	0	5
	St. Lawrence	2	0	0	0	0	0	0	0	2
Total	10	4	2	2	1	0	0	1	20	
Fifth Judicial District	Jefferson	0	0	0	0	1	0	0	1	2
	Oneida	23	0	4	1	1	1	1	2	33
	Onondaga	0	0	0	0	1	0	1	0	2
	Oswego	0	0	0	0	1	0	1	0	2
	Total	23	0	4	1	4	1	3	3	39
Sixth Judicial District	Broome	0	0	0	0	1	0	0	0	1
	Chemung	1	0	0	0	2	1	1	0	5
	Tompkins	8	6	0	1	11	1	4	0	31
	Total	9	6	0	1	14	2	5	0	37
Seventh Judicial District	Cayuga	1	0	0	0	0	0	0	0	1
	Livingston	4	0	0	0	3	0	0	0	7
	Monroe	96	11	161	0	34	7	0	26	335
	Ontario	6	2	4	2	1	0	2	0	17
	Steuben	10	0	0	0	0	0	0	1	11
	Wayne	18	0	3	1	6	1	1	0	30
	Yates	2	0	0	0	0	0	0	0	2
Total	137	13	168	3	44	8	3	27	403	

Please note that this report includes the following case types: Felony and Misdemeanor/Violation.

Table 13: Criminal Case Dispositions by Judicial District and County (FY 2010-2011)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Eighth Judicial District	Allegany	0	0	0	0	1	0	0	0	1
	Cattaraugus	0	0	0	0	0	0	1	0	1
	Chautauqua	3	1	0	0	4	0	0	1	9
	Erie	17	16	18	3	36	11	0	2	103
	Genesee	4	0	1	0	0	1	0	0	6
	Niagara	0	0	0	1	1	0	0	0	2
	Orleans	2	0	0	0	1	0	0	0	3
Total	26	17	19	4	43	12	1	3	125	
Ninth Judicial District	Dutchess	2	0	0	0	0	0	0	0	2
	Orange	1	0	1	0	0	0	0	0	2
	Putnam	1	1	0	0	0	0	0	0	2
	Rockland	1	0	0	1	1	0	0	0	3
	Westchester	0	0	0	0	1	0	0	0	1
Total	5	1	1	1	2	0	0	0	10	
New York City	Bronx	73	41	0	2	585	11	0	8	720
	Kings	114	39	4	20	159	181	35	20	572
	New York	20	1	1	28	79	5	23	11	168
	Queens	127	41	1	6	104	33	0	568	880
	Richmond	21	2	0	6	57	0	33	0	119
Total	355	124	6	62	984	230	91	607	2,459	
Total	572	168	200	75	1,093	253	105	641	3,107	

Please note that this report includes the following case types: Felony and Misdemeanor/Violation.

Table 14: Case Dispositions by Case Type (FY 2010-2011)

	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Civil Matters										
Agricultural - Credit	184	27	87 %	0	0	16	6	4	3	240
Civil - Large Claim	417	316	56 %	2	16	66	7	15	18	857
Civil -Small Claims	3,686	2,528	59 %	1,632	224	1,198	246	637	95	10,246
Lemon Law	183	0	100%	0	1	5	0	0	7	196
Total	4,470	2,871	60%	1,634	241	1,285	259	656	123	11,539
Criminal Matters										
Felony	3	2	60 %	0	9	9	0	3	0	26
Misdemeanor/Violation	569	166	77 %	200	66	1,084	253	102	641	3,081
Total	572	168	77%	200	75	1,093	253	105	641	3,107
Custody Visitation Divorce										
Agricultural - Non Credit	47	16	74 %	2	2	17	1	6	1	92
Matrimonial	233	40	85 %	39	80	248	13	39	95	787
Parenting Issues	4,881	1,177	80 %	433	520	1,804	404	608	163	9,990
Total	5,161	1,233	80%	474	602	2,069	418	653	259	10,869
Housing Matters										
Civil - Housing	1,101	173	86 %	45	163	622	169	198	162	2,633
Civil - Mobile Home	10	3	76 %	0	0	2	1	0	0	16
Total	1,111	176	86%	45	163	624	170	198	162	2,649
Other										
Other	612	122	83 %	44	122	1,011	46	78	258	2,293
Total	612	122	83%	44	122	1,011	46	78	258	2,293
Other Family										
Juvenile Delinquency	278	22	92 %	8	4	79	32	38	43	504
Permanency	339	104	76 %	9	12	32	41	1	7	545
PINS / Pre-Pins	453	56	88 %	98	7	267	76	22	34	1,013
Total	1,070	182	85%	115	23	378	149	61	84	2,062
Public Welfare and Benefit Issues										
Administrative Hearing	310	49	86 %	2	4	138	6	5	18	532
DSS Conciliation	1,550	281	84 %	0	0	101	522	0	168	2,622
Early Intervention	11	2	84 %	0	0	6	0	0	0	19
Vesid	7	1	87 %	0	0	6	0	0	0	14
Total	1,878	333	84%	2	4	251	528	5	186	3,187

Table 14: Case Dispositions by Case Type (FY 2010-2011)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Surrogate Matters											
	Guardianship	60	2	96 %	0	2	5	1	1	1	72
	Probate/Estate	4	6	40 %	0	1	10	0	0	1	22
	Total	64	8	88%	0	3	15	1	1	2	94
Youth											
	Peer Mediation	282	13	95 %	4	2	15	1	2	35	354
	Youth	419	33	92 %	55	1	52	35	13	40	648
	Total	701	46	93%	59	3	67	36	15	75	1,002
		15,639	5,139	75%	2,573	1,236	6,793	1,860	1,772	1,790	36,802

Table 15: Case Dispositions by Case Nature (FY 2010-2011)

Case Nature	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Adoption Planning	37	18	67 %	2	1	4	5	1	0	68
Aggravated Assault	7	2	77 %	8	8	2	0	2	27	56
Aggravated Harassment	27	7	79 %	24	10	57	15	6	28	174
Agricultural Services	87	6	93 %	0	0	13	1	0	2	109
Animal Complaint	1	0	100 %	0	0	1	0	0	0	2
Arson	0	0	0 %	0	1	0	0	0	0	1
Assault	140	13	91 %	19	14	51	32	17	32	318
Bank Loan	6	2	75 %	0	0	1	0	0	0	9
Behavior Issues	390	36	91 %	47	5	139	49	15	44	725
Breach of Contract	3,177	2,049	60 %	1,172	53	773	205	443	69	7,941
Burglary	8	0	100 %	0	0	1	0	0	1	10
Caregiver Issues	9	3	75 %	1	3	6	1	1	1	25
Compliance with Service Plan	71	9	88 %	0	1	8	7	0	0	96
Concurrent Planning	45	13	77 %	0	2	5	8	0	2	75
Criminal Misapplication of Property	9	1	90 %	2	1	9	0	1	2	25
Criminal Mischief	107	6	94 %	28	2	11	5	2	11	172
Criminal Possession of Stolen Property	14	0	100 %	0	1	30	0	16	0	61
Criminal Trespass	18	2	90 %	2	2	3	2	2	2	33
Custody Modification	1,501	353	80 %	150	161	556	126	138	55	3,040
Custody-Original	2,147	442	82 %	160	184	664	153	273	43	4,066
Divorce (Multi Issues)	163	23	87 %	30	50	175	11	26	88	566
Early Intervention Program	93	12	88 %	0	0	42	3	0	4	154
Ejectment	1	0	100 %	0	3	2	0	0	1	7
Estate Admin (w/o will)	2	3	40 %	0	1	3	0	0	0	9
Estate Admin Small (Small Estate <\$20,000)	1	0	100 %	0	0	1	0	1	0	3
Estate Probate (with will)	0	2	0 %	0	0	2	0	0	0	4
Eviction	129	14	90 %	2	12	44	15	9	3	228
Farm Management	8	1	88 %	0	0	2	0	0	0	11
Fee Dispute	2	2	50 %	2	2	7	1	4	2	22
Forgery	0	1	0 %	0	0	0	0	0	0	1
Formulation Service Plan	54	10	84 %	0	0	11	3	1	2	81
Fraud/Bad Checks	13	4	76 %	4	2	12	1	2	10	48

Table 15: Case Dispositions by Case Nature (FY 2010-2011)

Case Nature	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Grand Larceny	1	0	100 %	0	0	2	0	0	0	3
Guardianship (17-A, Developmentally Disabled)	50	0	100 %	0	0	0	0	0	0	50
Guardianship (Person and/or Property)	1	0	100 %	5	0	4	0	1	0	11
Guardianship (Person Only)	1	0	100 %	0	0	0	0	0	0	1
Guardianship-Child	7	1	87 %	0	2	0	0	0	1	11
Habitability	2	0	100 %	0	0	1	0	0	0	3
Harrassment	288	112	72 %	104	35	866	198	53	422	2,078
Holdover on Rental Property	22	20	52 %	1	6	18	0	3	1	71
Housing Discrimination	3	2	60 %	0	1	2	0	0	0	8
Housing Dispute	245	11	95 %	2	14	88	7	49	41	457
Implementation of Service Plan	39	7	84 %	2	5	14	2	0	1	70
Independent Living Planning	27	1	96 %	2	3	3	2	0	0	38
Interpersonal Dispute	1,344	334	80 %	95	136	767	127	165	173	3,141
Labor Issues	4	1	80 %	0	1	2	0	1	1	10
Larceny	0	0	0 %	0	1	0	0	0	0	1
Lease Dispute	91	5	94 %	5	1	41	3	11	2	159
Leased Vehicle	29	0	100 %	0	0	1	0	0	2	32
Lemon Law	92	0	100 %	0	1	1	0	0	5	99
Machinery	23	2	92 %	0	0	0	2	0	0	27
Menacing	20	1	95 %	1	0	8	3	1	4	38
Modification of Service Plan	53	9	85 %	0	1	20	0	1	0	84
Motor home	0	0	0 %	0	0	1	0	0	0	1
Motorcycle	0	0	0 %	0	0	1	0	0	0	1
New Vehicle	80	0	100 %	0	0	1	0	0	2	83
Noise	178	31	85 %	20	80	345	69	84	81	888
Non-payment of Rent	315	64	83 %	7	6	53	52	10	11	518
Occupancy	22	1	95 %	1	4	53	2	5	9	97
Other	1,389	319	81 %	62	116	744	347	69	474	3,520
Personal/Real Property	425	514	45 %	317	161	253	13	122	17	1,822
Persons In Need of Supervision (PINS)	196	21	90 %	84	2	137	41	6	26	513
Petty Larceny	56	1	98 %	8	2	13	3	8	9	100
Property Division	54	6	90 %	3	1	29	0	3	1	97

Table 15: Case Dispositions by Case Nature (FY 2010-2011)

Case Nature	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Public Accommodations	0	0	0 %	0	0	2	0	0	0	2
Rules & Regulation Dispute	790	183	81 %	6	3	21	217	4	9	1,233
Security Deposit	107	75	58 %	87	4	62	4	24	2	365
Special Education Mediation Prog.	94	17	84 %	1	1	45	2	2	9	171
Supplier	6	0	100 %	0	0	0	1	1	0	8
Support-Modification	78	21	78 %	2	7	30	0	3	3	144
Support-Original	50	5	90 %	4	6	10	2	8	4	89
Theft of Services	1	0	100 %	0	0	1	0	0	0	2
Third-Party Loan	2	0	100 %	0	0	0	1	0	0	3
Truancy	90	2	97 %	2	1	38	15	24	3	175
Unauthorized Use of a Motor Vehicle	0	0	0 %	0	0	0	0	0	1	1
Used Vehicle	35	0	100 %	0	0	1	0	0	2	38
Vandalism	5	1	83 %	0	1	1	0	2	1	11
VESID	1	4	20 %	0	0	4	0	0	0	9
Violation of Town/City Ordinance	17	2	89 %	1	0	18	0	2	0	40
Visitation-Modification	875	269	76 %	86	86	361	78	113	33	1,901
Visitation-Original	157	57	73 %	12	29	94	26	37	11	423
Workplace Discrimination	7	6	53 %	0	0	2	0	0	0	15
Total	15,639	5,139	75 %	2,573	1,236	6,793	1,860	1,772	1,790	36,802

Table 16: Case Dispositions by Referral Source (FY 2010-2011)

Referral Source	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Adult Protective Services	237	37	86 %	24	14	125	27	19	18	501
Attorney General	12	0	100 %	0	0	0	0	0	0	12
Business/Corporation	40	1	97 %	3	0	16	0	11	2	73
City Court	3,517	2,330	60 %	1,592	202	869	247	482	54	9,293
County Court	15	3	83 %	2	1	17	1	2	2	43
Criminal Court	1	0	100 %	0	0	0	1	0	0	2
Dept. of Social Services	132	20	86 %	1	0	13	36	1	0	203
District Attorney	94	9	91 %	5	12	114	26	52	4	316
Division of Human Rights	0	0	0 %	0	0	0	1	0	0	1
Family Court Intake	53	4	92 %	0	0	33	3	5	0	98
Family Court Judge	3,808	1,093	77 %	364	362	1,329	371	412	124	7,863
Family Court Magistrate	3	1	75 %	2	0	3	1	0	0	10
Law Guardian	5	0	100 %	0	0	0	0	0	0	5
Legal Aid	79	17	82 %	5	11	49	9	6	3	179
Media	85	13	86 %	12	20	71	7	22	3	233
NYC Civil Ct - Housing	43	27	61 %	0	2	3	6	1	0	82
NYC Civil Ct - Pro Se	364	328	52 %	1	5	30	6	3	4	741
NYC Civil Ct - Small Claims	65	81	44 %	89	5	172	8	71	28	519
NYS Division of Housing	181	16	91 %	4	3	48	12	13	4	281
Other	617	155	79 %	46	34	884	56	38	216	2,046
Police	307	100	75 %	22	31	799	200	35	514	2,008
Prior Client (returning with ne	34	2	94 %	1	3	19	0	2	0	61
Private Agency	272	42	86 %	24	30	110	23	21	26	548
Private Attorney	81	17	82 %	8	4	35	2	12	3	162
Probation	71	9	88 %	6	0	18	12	0	5	121
Public Agency	2,379	367	86 %	80	213	612	594	140	302	4,687
Public Defender	3	5	37 %	1	3	2	1	1	2	18
Referred by Previous Client	401	49	89 %	22	23	106	17	47	15	680
Religious Referral	6	0	100 %	0	2	0	1	0	0	9
School	906	68	93 %	91	6	93	18	28	90	1,300
Sheriff	22	6	78 %	2	3	8	0	8	2	51
Small Claims Court	1	0	100 %	0	0	0	0	1	0	2
State Police	3	0	100 %	1	1	0	1	0	0	6
Supreme Court	14	8	63 %	0	4	11	2	0	65	104
Town & Village Courts	557	130	81 %	76	16	151	54	41	17	1,042
Walk-In	785	103	88 %	37	134	713	72	199	263	2,306
Word of Mouth	446	98	81 %	52	92	340	45	99	24	1,196
Total	15,639	5,139	75 %	2,573	1,236	6,793	1,860	1,772	1,790	36,802

Table 17: Case Dispositions by Relationship (FY 2010-2011)

Relationship	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Acquaintances	734	190	79 %	508	39	434	63	127	128	2,223
Boy/Girlfriend	96	21	82 %	9	18	52	10	12	16	234
Caregiver/Caseworker	20	8	71 %	0	0	4	3	0	1	36
Child in Common	2,278	655	77 %	338	240	686	290	206	121	4,814
Child/Agency	179	18	90 %	7	6	14	23	1	42	290
Client/Agency	2,210	510	81 %	239	38	290	530	72	192	4,081
Consumer/Merchant	2,495	1,329	65 %	542	37	470	156	246	56	5,331
Co-Workers	58	20	74 %	4	2	31	5	5	19	144
Divorced	507	161	75 %	15	31	226	23	62	53	1,078
Domestic Partners	11	1	91 %	0	1	7	0	5	1	26
Employer/Employee	116	70	62 %	45	7	56	4	26	17	341
Ex-boy/girlfriend	843	257	76 %	19	128	441	49	190	64	1,991
Extended Family	224	51	81 %	18	30	110	12	25	11	481
Friend	218	72	75 %	27	11	100	11	17	38	494
Immediate Family	786	128	85 %	125	73	388	80	74	87	1,741
Individual/Corporation	310	159	66 %	52	12	71	25	28	21	678
Landlord/Tenant	1,346	668	66 %	239	63	613	185	191	144	3,449
Lover-in-common	5	1	83 %	0	1	4	10	0	2	23
Married	632	92	87 %	57	118	354	26	77	62	1,418
Member of Group	15	6	71 %	2	3	8	0	5	2	41
Neighbors	466	180	72 %	76	132	967	191	168	278	2,458
Other	617	137	81 %	104	48	855	42	78	285	2,166
Parent/Child	427	79	84 %	60	20	242	70	52	24	974
Parent/Foster Parent	8	6	57 %	0	2	5	2	1	0	24
Room/Housemates	54	22	71 %	9	5	96	20	10	34	250
School/Parent	95	22	81 %	2	3	38	6	6	7	179
Schoolmates	286	11	96 %	5	2	13	4	5	43	369
Separated	401	87	82 %	24	53	163	13	51	22	814
Strangers	202	178	53 %	47	113	55	7	32	20	654
Total	15,639	5,139	75 %	2,573	1,236	6,793	1,860	1,772	1,790	36,802

Table 18: Unified Court System Revenue to CDRCs (FY 2010-2011)

	County	Agency	ADRCIP Funds	Local Judicial District Funds	Total Funding
Third Judicial District	Albany	Mediation Matters	\$110,647	\$90,630	\$201,277
	Rensselaer	Mediation Matters	\$47,451	\$52,640	\$100,091
	Columbia	Common Ground Dispute Resolution, Inc.	\$63,821	\$23,780	\$87,601
	Greene	Common Ground Dispute Resolution, Inc.	\$47,246	\$26,673	\$73,919
	Schoharie	Catholic Charities of Fulton & Montgomery Counties	\$23,726	\$0	\$23,726
	Sullivan	Dispute Resolution Center, Inc.	\$28,471	\$32,997	\$61,468
	Ulster	Dispute Resolution Center, Inc.	\$90,158	\$59,113	\$149,271
	Total		\$411,520	\$285,833	\$697,353
Fourth Judicial District	Clinton	Rural Law Center of New York, Inc.	\$40,893	\$33,981	\$74,874
	Essex	Rural Law Center of New York, Inc.	\$26,378	\$18,128	\$44,506
	Franklin	Rural Law Center of New York, Inc.	\$54,009	\$13,828	\$67,837
	Hamilton	Rural Law Center of New York, Inc.	\$26,378	\$0	\$26,378
	St. Lawrence	Rural Law Center of New York, Inc.	\$64,610	\$21,596	\$86,206
	Saratoga	Mediation Matters	\$95,793	\$32,444	\$128,237
	Warren	Mediation Matters	\$23,726	\$49,198	\$72,924
	Washington	Mediation Matters	\$23,726	\$32,792	\$56,518
	Fulton	Catholic Charities of Fulton & Montgomery Counties	\$44,921	\$31,425	\$76,346
	Montgomery	Catholic Charities of Fulton & Montgomery Counties	\$44,919	\$16,099	\$61,018
	Schenectady	The Center for Community Justice	\$76,906	\$84,148	\$161,054
	Total		\$522,259	\$333,639	\$855,898
Fifth Judicial District	Herkimer	Catholic Charities of Herkimer County	\$66,536	\$53,148	\$119,684
	Jefferson	Resolution Center of Jefferson and Lewis Counties, Inc.	\$67,829	\$37,930	\$105,759
	Lewis	Resolution Center of Jefferson and Lewis Counties, Inc.	\$23,726	\$9,501	\$33,227
	Oneida	The Peacemaker Program, Inc.	\$105,348	\$68,701	\$174,049
	Onondaga	New Justice Conflict Resolution Services, Inc.	\$214,713	\$75,551	\$290,264
	Oswego	New Justice Conflict Resolution Services, Inc.	\$56,156	\$37,801	\$93,957
	Total		\$534,308	\$282,632	\$816,940
Sixth Judicial District	Cortland	New Justice Conflict Resolution Services, Inc.	\$23,726	\$81,402	\$105,128
	Madison	New Justice Conflict Resolution Services, Inc.	\$35,733	\$36,319	\$72,052
	Broome	ACCORD, A Center for Dispute Resolution, Inc.	\$138,126	\$105,806	\$243,932
	Tioga	ACCORD, A Center for Dispute Resolution, Inc.	\$33,216	\$49,107	\$82,323
	Chemung	Community Dispute Resolution Center, Inc.	\$81,854	\$144,733	\$226,587
	Schuyler	Community Dispute Resolution Center, Inc.	\$23,726	\$36,299	\$60,025
	Tompkins	Community Dispute Resolution Center, Inc.	\$125,915	\$101,859	\$227,774
	Chenango	Catholic Charities of Delaware & Otsego Counties	\$49,847	\$94,519	\$144,366
	Delaware	Catholic Charities of Delaware & Otsego Counties	\$49,824	\$94,519	\$144,343
	Otsego	Catholic Charities of Delaware & Otsego Counties	\$71,606	\$126,511	\$198,117
	Total		\$633,573	\$871,074	\$1,504,647

Table 18: Unified Court System Revenue to CDRCs (FY 2010-2011)

	County	Agency	ADRCIP Funds	Local Judicial District Funds	Total Funding
Seventh Judicial District	Cayuga	Center for Dispute Settlement, Inc.	\$47,451	\$11,593	\$59,044
	Livingston	Center for Dispute Settlement, Inc.	\$33,216	\$48,547	\$81,763
	Monroe	Center for Dispute Settlement, Inc.	\$341,006	\$299,917	\$640,923
	Ontario	Center for Dispute Settlement, Inc.	\$68,450	\$37,834	\$106,284
	Seneca	Center for Dispute Settlement, Inc.	\$23,726	\$19,483	\$43,209
	Steuben	Center for Dispute Settlement, Inc.	\$72,565	\$34,942	\$107,507
	Wayne	Center for Dispute Settlement, Inc.	\$57,484	\$26,374	\$83,858
	Yates	Center for Dispute Settlement, Inc.	\$23,726	\$44,759	\$68,485
	Total		\$667,624	\$523,449	\$1,191,073
Eighth Judicial District	Erie	Catholic Charities of Buffalo	\$104,796	\$42,764	\$147,560
	Allegany	Child and Family Services	\$27,878	\$0	\$27,878
	Cattaraugus	Child and Family Services	\$37,962	\$0	\$37,962
	Chautauqua	Child and Family Services	\$47,451	\$34,789	\$82,240
	Erie	Child and Family Services	\$368,964	\$62,590	\$431,554
	Genesee	Child and Family Services	\$27,285	\$25,245	\$52,530
	Niagara	Child and Family Services	\$74,736	\$46,371	\$121,107
	Orleans	Child and Family Services	\$27,285	\$0	\$27,285
	Wyoming	Child and Family Services	\$27,285	\$0	\$27,285
	Total		\$743,642	\$211,759	\$955,401
Ninth Judicial District	Orange	Dispute Resolution Center, Inc.	\$118,629	\$117,031	\$235,660
	Putnam	Dispute Resolution Center, Inc.	\$31,163	\$40,904	\$72,067
	Dutchess	Mediation Center of Dutchess County, Inc.	\$106,117	\$68,572	\$174,689
	Westchester	CLUSTER Community Services	\$194,668	\$109,146	\$303,814
	Rockland	CLUSTER Community Services	\$78,993	\$0	\$78,993
	Total		\$529,570	\$335,653	\$865,223
Tenth Judicial District (Nassau)	Nassau	Education & Assistance Corporation, Inc.	\$228,239	\$0	\$228,239
	Total		\$228,239	\$0	\$228,239
Tenth Judicial District (Suffolk)	Suffolk	Education & Assistance Corporation, Inc.	\$192,887	\$0	\$192,887
	Total		\$192,887	\$0	\$192,887
New York City	Bronx	Institute for Mediation and Conflict Resolution, Inc.	\$291,278	\$0	\$291,278
	Kings	Safe Horizon	\$359,902	\$0	\$359,902
	New York	Safe Horizon	\$177,945	\$0	\$177,945
	New York	Washington Heights - Inwood Coalition, Inc.	\$73,875	\$0	\$73,875
	Queens	Community Mediation Services, Inc.	\$261,023	\$0	\$261,023
	Richmond	New York Center for Interpersonal Development	\$192,035	\$0	\$192,035
	Total		\$1,356,058	\$0	\$1,356,058
	Grand Total		\$5,819,680	\$2,844,039	\$8,663,719

In addition to funds listed above, approximately \$55,000 was available to providers in selected counties for permanency mediation services.