

Dispute Resolution Services for Youth and Families

1 What are the Community Dispute Resolution Centers?

Community Dispute Resolution Centers (CDRC's) are operated by not-for-profit organizations with primary funding provided by the New York State Unified Court System. There is a CDRC program in every county of New York State. The CDRC's provide alternative dispute resolution services to individuals, families, organizations and communities. Services are provided without cost to the participants.

2 Types of Services for Youth and Families

- Parent/Teen Mediation
 - Parent/Teen Mediation seeks to resolve intra-family conflict and challenges between parents/guardians and adolescents.
- Peer Mediation
 - The goal of peer mediation is to train and empower students to resolve interpersonal conflicts without violence and bullying. Peer Mediation provides outlets for students to resolve everyday conflicts constructively and build a more inclusive culture.
- Restorative Practices
 - Restorative justice is a cooperative and voluntary process that involves everyone affected by a crime or incident: person(s) responsible, person(s) harmed, family members, and the greater community. This process focuses on repairing the harms caused and the needs of everyone involved.

3 Types of Cases that Might Benefit from CDRC services

- Pre-PINS and PINS Diversion
- Juvenile Delinquency
- Alternative to suspension
- Anger management education
- Bullying prevention
- School Reintegration
- Truancy
- Adjustment
- Reentry from Placement
- Community Accountability and Restitution Programs

4 For More Information

New York State Unified Court System
Office of Court Administration
Division of Professional and Court Services
(518) 238-4381
nycourts.gov/ip/adr/cdrc.shtml

County	Center	Phone	Website
Albany	Mediation Matters	518-446-0356	http://www.mediationmatters.org/
Allegany	Center for Resolution and Justice	716-362-2323	http://www.cfsbny.org/programs/mediation/default.aspx
Broome	ACCORD	607-724-5153	http://www.accordny.com/
Cattaraugus	Center for Resolution and Justice	716-483-7774	http://www.cfsbny.org/programs/mediation/default.aspx
Cayuga	Center for Dispute Settlement	585-396-0840	http://www.cdsadr.org/
Chautauqua	Center for Resolution and Justice	716-483-7774	http://www.cfsbny.org/programs/mediation/default.aspx
Chemung	Center for Dispute Settlement		http://www.cdsadr.org/
Chenango	Dispute Resolution Center for Chenango, Delaware and Otsego Counties	607-432-0061	http://www.charitiesccdos.org/
Clinton	North Country Conflict Resolution Services	518-523-0102	http://www.rurallawcenter.org/pg18.cfm
Columbia	Common Ground Dispute Resolution	518-943-0523	http://www.commongroundinc.org/
Cortland	New Justice Conflict Resolution Services, Inc.	315-471-4676	http://www.newjusticeservices.org/
Delaware	Dispute Resolution Center for Chenango, Delaware and Otsego Counties	607-432-0061	http://www.charitiesccdos.org/
Dutchess	Mediation Center of Dutchess County, Inc.	845-471-7213	http://www.dutchessmediation.org/
Erie	Center for Resolution and Justice	716-362-2323	http://www.cfsbny.org/programs/mediation/default.aspx
Essex	North Country Conflict Resolution Services	518-523-0102	http://www.rurallawcenter.org/pg18.cfm
Franklin	North Country Conflict Resolution Services	518-523-0102	http://www.rurallawcenter.org/pg18.cfm
Fulton	Dispute Resolution Center	518-842-4202	http://www.catholiccharitiesfmc.org/tricountymediation.htm
Genesee	Center for Resolution and Justice	585-344-2580	http://www.cfsbny.org/programs/mediation/default.aspx
Greene	Common Ground Dispute Resolution	518-943-0523	http://www.commongroundinc.org/
Hamilton	North Country Conflict Resolution Services	518-523-0102	http://www.rurallawcenter.org/pg18.cfm
Herkimer	Dispute Resolution Center of Herkimer County	315-894-9917	http://msnyder71.wix.com/dispute-resolution
Jefferson	Resolution Center of Jefferson and Lewis Counties	315-785-0333	http://www.resolution-center.net/
Lewis	Resolution Center of Jefferson and Lewis Counties	315-376-7991	http://www.resolution-center.net/
Livingston	Center for Dispute Settlement	585-243-7007	http://www.cdsadr.org/
Madison	The Peacemaker Program	315-724-1718	http://www.thepeacemakerprogram.org/
Monroe	Center for Dispute Settlement	585-546-5110	http://www.cdsadr.org/
Montgomery	Dispute Resolution Center	518-842-4202	http://www.catholiccharitiesfmc.org/tricountymediation.htm
Nassau	Long Island Dispute Resolution Centers	516-489-7733	http://www.eacinc.org/lidrc
NYC –Bronx	Institute for Mediation and Conflict Resolution	718-585-1190	http://www.imcr.org/index.html
NYC- Kings	New York Peace Institute	212-577-1740	http://nypeace.org/
NYC- New York	New York Peace Institute (Safe Horizon)	212-577-1740	http://nypeace.org/

NYC – Queens	Queens Mediation Network	718-523-6868	http://mediatenyc.org/
NYC-Richmond	NY Center for Interpersonal Development	718-815-4557	http://nycid.org/mediation-a-conflict-management.html
Niagara	Center for the Resolution and Justice	716-433-3283	http://www.cfsbny.org/programs/mediation/default.aspx
Oneida	The Peacemaker Program	315-724-1718	http://www.thepeacemakerprogram.org/
Onondaga	New Justice Conflict Resolution Services, Inc.	315-724-1718	http://www.newjusticeservices.org/
Ontario	Center for Dispute Settlement, Inc.	585-396-0840	http://www.cdsadr.org/
Orange	Dispute Resolution Center, Inc.	845-239-4949	http://www.drcservices.org/
Orleans	Center for Resolution and Justice	585-344-2580	http://www.cfsbny.org/programs/mediation/default.aspx
Oswego	New Justice Conflict Resolution Services, Inc.	315-343-8370	http://www.newjusticeservices.org/
Otsego	Dispute Resolution Center for Chenango, Delaware and Otsego Counties	(607) 432-0061	http://www.charitiesccdos.org/
Putnam	Dispute Resolution Center, Inc.	845-225-9555	http://www.drcservices.org/
Rensselaer	Mediation Matters	518-446-0356	http://www.mediationmatters.org/
Rockland	Rockland Mediation Center of CLUSTER	845-512-8731	http://clusterinc.org/programs-and-services/mediation-services
St. Lawrence	North Country Conflict Resolution Services	315-769-2500	http://www.rurallawcenter.org/pg18.cfm
Saratoga	Mediation Matters	518-584-6361	http://www.mediationmatters.org/
Schenectady	Mediation Matters	518-446-0356	http://www.mediationmatters.org/
Schoharie	Dispute Resolution Center	518-842-4202	http://www.catholiccharitiesfmc.org/tricountymediation.htm
Schuyler	Community Dispute Resolution Center, Inc.	607-535-6860	http://www.cdrc.org/
Seneca	Center for Dispute Settlement, Inc.	315-539-4570	http://www.cdsadr.org/
Steuben	Center for Dispute Settlement, Inc.	607-324-9887	http://www.cdsadr.org/
Suffolk	Long Island Dispute Resolution Centers	631-265-0490	http://www.eacinc.org/lidrc
Sullivan	Dispute Resolution Center	845-794-3377	http://www.drcservices.org/
Tioga	ACCORD	607-687-8405	http://www.accordny.com/
Tompkins	Community Dispute Resolution Center, Inc.	607-273-9347	http://www.cdrc.org/
Ulster	Dispute Resolution Center	845-331-6136	http://www.drcservices.org/
Warren	Mediation Matters	518-761-7674	http://www.mediationmatters.org/
Washington	Mediation Matters	518-761-7674	http://www.mediationmatters.org/
Wayne	Center for Dispute Settlement Inc.	315-946-6500	http://www.cdsadr.org/
Westchester	The Westchester Mediation Center of CLUSTER	914-963-6500	http://clusterinc.org/programs-and-services/mediation-services
Wyoming	Center for Resolution and Justice	585-344-2580	http://www.cfsbny.org/programs/mediation/default.aspx
Yates	Center for Dispute Settlement, Inc.	315-531-3409	http://www.cdsadr.org/